5lr2633 CF SB 751

By: Delegate Wims

Introduced and read first time: February 7, 2025 Assigned to: Health and Government Operations

## A BILL ENTITLED

1	AN	ACT	concerning
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## Health Facilities - Assisted Living Programs - Family Councils

3 FOR the purpose of providing for the composition of a family council for certain assisted 4 living programs; authorizing a family council to be created and, under certain 5 circumstances, led by the owner, operator, or staff of an assisted living program; 6 requiring certain assisted living programs to give new and prospective residents 7 information about the family council; requiring certain assisted living programs to 8 respond in writing to certain communications from the family council within a 9 certain time frame; requiring certain assisted living facilities to create and maintain certain correspondence files for communications with a family council; and generally 10 11 relating to family councils in assisted living programs.

- 12 BY adding to
- 13 Article Health General
- 14 Section 19–1815
- 15 Annotated Code of Maryland
- 16 (2023 Replacement Volume and 2024 Supplement)
- 17 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND,
- 18 That the Laws of Maryland read as follows:
- 19 Article Health General
- 20 **19–1815.**
- 21 (A) IN THIS SECTION, "FAMILY COUNCIL" MEANS A GROUP OF INDIVIDUALS
- 22 WHO WORK TOGETHER TO PROTECT THE RIGHTS OF AND IMPROVE THE QUALITY OF
- 23 LIFE OF THE RESIDENTS OF AN ASSISTED LIVING PROGRAM.

- 1 (B) THIS SECTION APPLIES ONLY TO AN ASSISTED LIVING PROGRAM WITH 2 AT LEAST 15 BEDS.
- 3 (C) (1) A FAMILY COUNCIL FOR AN ASSISTED LIVING PROGRAM MAY 4 CONSIST OF THE FOLLOWING MEMBERS:
- 5 (I) MEMBERS OF A RESIDENT'S FAMILY; OR
- 6 (II) AN INDIVIDUAL APPOINTED BY THE RESIDENT OR, IF THE 7 RESIDENT IS INCAPABLE OF APPOINTING AN INDIVIDUAL, AN INDIVIDUAL 8 APPOINTED BY THE RESIDENT'S FAMILY.
- 9 (2) (I) SUBJECT TO SUBPARAGRAPH (II) OF THIS PARAGRAPH, A
  10 FAMILY COUNCIL MAY BE CREATED BY THE OWNER, OPERATOR, OR STAFF OF AN
  11 ASSISTED LIVING PROGRAM.
- 12 (II) EXCEPT AS PROVIDED IN PARAGRAPH (3) OF THIS
  13 SUBSECTION, IN ORDER TO FACILITATE THE DEVELOPMENT OF A FAMILY COUNCIL,
  14 THE OWNER, OPERATOR, OR STAFF OF AN ASSISTED LIVING PROGRAM MAY LEAD
  15 THE FAMILY COUNCIL FOR NOT LONGER THAN 6 MONTHS, AT WHICH TIME THE
- 16 FAMILY COUNCIL SHALL BE LED BY A MEMBER OF THE FAMILY COUNCIL.
- 17 (3) ON WRITTEN REQUEST OF A FAMILY COUNCIL, AN ASSISTED LIVING PROGRAM MAY ASSIST THE FAMILY COUNCIL IN THE ADMINISTRATIVE FUNCTIONS OF OPERATING THE FAMILY COUNCIL IN A MUTUALLY AGREED—ON MANNER.
- 21 (D) AN ASSISTED LIVING PROGRAM SHALL PROVIDE EACH NEW OR 22 PROSPECTIVE RESIDENT THE FOLLOWING WRITTEN INFORMATION ABOUT THE 23 FAMILY COUNCIL:
- 24 (1) THE NAME, ADDRESS, AND PHONE NUMBER OF A CURRENT 25 MEMBER OF THE FAMILY COUNCIL;
- 26 (2) A BRIEF DESCRIPTION OF THE PURPOSE AND FUNCTION OF THE 27 FAMILY COUNCIL;
- 28 (3) Instructions on how the resident or prospective 29 Resident may review the public files described in subsection (f) of this 30 Section; and
- 31 (4) THE NAME, ADDRESS, AND PHONE NUMBER OF THE STATE OR 32 LOCAL OMBUDSMAN.

- 1 (E) AN ASSISTED LIVING PROGRAM SHALL RESPOND IN WRITING TO ANY 2 WRITTEN GRIEVANCE OR OTHER WRITTEN COMMUNICATION FROM THE FAMILY 3 COUNCIL WITHIN 14 CALENDAR DAYS AFTER RECEIVING A COMMUNICATION.
- 4 (F) (1) AN ASSISTED LIVING PROGRAM SHALL CREATE AND MAINTAIN A
  5 PUBLIC CORRESPONDENCE FILE AND A REGULATORY CORRESPONDENCE FILE FOR
  6 COMMUNICATIONS WITH A FAMILY COUNCIL.
- 7 (2) THE CORRESPONDENCE FILES SHALL INCLUDE A COPY OF EACH 8 WRITTEN COMMUNICATION AND RESPONSE DESCRIBED IN SUBSECTION (E) OF THIS 9 SECTION.
- 10 (3) (I) THE RECORDS IN THE REGULATORY FILE SHALL BE 11 UNEDITED.
- 12 (II) THE RECORDS IN THE PUBLIC FILE SHALL DELETE ANY 13 INFORMATION THAT IDENTIFIES AN INDIVIDUAL RESIDENT.
- 14 (4) THE PUBLIC FILE MAY BE REVIEWED BY A RESIDENT, A
  15 PROSPECTIVE RESIDENT, OR THE REPRESENTATIVE OF EITHER A RESIDENT OR A
  16 PROSPECTIVE RESIDENT DURING NORMAL BUSINESS HOURS AND AT ANY OTHER
  17 TIME THE ASSISTED LIVING PROGRAM AGREES TO MAKE THE PUBLIC FILE
  18 AVAILABLE.
- 19 (5) THE ASSISTED LIVING PROGRAM SHALL PROMPTLY COMPLY WITH 20 A REQUEST BY A LICENSING AUTHORITY TO REVIEW THE RECORDS IN EITHER THE 21 PUBLIC OR REGULATORY FILES.
- SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect October 1, 2025.