By: Delegate Ghrist Delegates Ghrist, Alston, Bagnall, Bhandari, Chisholm, Cullison, Guzzone, Hill, Hutchinson, S. Johnson, Kaiser, Kerr, Kipke, Lopez, Martinez, M. Morgan, Pena-Melnyk, Reilly, Rosenberg, Ross, Szeliga, Taveras, White Holland, Woods, and Woorman

Introduced and read first time: February 7, 2025 Assigned to: Health and Government Operations

Committee Report: Favorable with amendments House action: Adopted Read second time: March 6, 2025

CHAPTER _____

1 AN ACT concerning

Health Insurance – Provider Panels – Credentialing for Behavioral Health Care Professionals

- FOR the purpose of altering the period of time in which certain carriers are required to
 accept or deny certain social workers, counselors, therapists, and psychology
 associates for participation on the carrier's provider panel; and generally relating to
 and the credentialing of behavioral health care professionals for health insurance
 provider panels.
- 9 BY repealing and reenacting, with amendments,
- 10 Article Insurance
- 11 Section 15–112(g)
- 12 Annotated Code of Maryland
- 13 (2017 Replacement Volume and 2024 Supplement)
- SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND,
 That the Laws of Maryland read as follows:
- 16 Article Insurance
- 17 15–112.

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

<u>Underlining</u> indicates amendments to bill.

Strike out indicates matter stricken from the bill by amendment or deleted from the law by amendment.



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1 (g) (1) A provider that seeks to participate on a provider panel of a carrier shall 2 submit an application to the carrier.

3 (2) (i) Subject to subparagraph (ii) of this paragraph and paragraph (3) 4 of this subsection, the carrier, after reviewing the application, shall accept or reject the 5 provider for participation on the carrier's provider panel.

6 (ii) A carrier may not reject a provider who provides 7 community-based health services for a program accredited under COMAR 10.63.02 for 8 participation on the carrier's provider panel because the provider practices within the scope 9 of the provider's license and is:

10 1. a licensed graduate social worker or a licensed master 11 social worker, as those terms are defined in § 19–101 of the Health Occupations Article;

2. a licensed graduate alcohol and drug counselor, a licensed graduate marriage and family therapist, a licensed graduate professional art therapist, or a licensed graduate professional counselor, as those terms are defined in § 17–101 of the Health Occupations Article; or

a registered psychology associate, as defined in § 18–101
of the Health Occupations Article.

(iii) If the carrier rejects the provider for participation on the carrier's
provider panel, the carrier shall send to the provider at the address listed in the application
written notice of the rejection.

(3) (i) [Subject] EXCEPT AS PROVIDED IN SUBPARAGRAPH (IV) OF
 THIS PARAGRAPH AND SUBJECT to paragraph (4) of this subsection, within 30 days after
 the date a carrier receives a completed application, the carrier shall send to the provider at
 the address listed in the application written notice of:

25 1. the carrier's intent to continue to process the provider's
26 application to obtain necessary credentialing information; or

2728 the carrier's provider panel.29 the carrier's rejection of the provider for participation on

(ii) The failure of a carrier to provide the notice required under
subparagraph (i) of this paragraph is a violation of this article and the carrier is subject to
the penalties provided by § 4–113(d) of this article.

(iii) Except as provided in subsection (v) of this section <u>AND</u>
 <u>SUBPARAGRAPH (IV) OF THIS PARAGRAPH</u>, if, under subparagraph (i)1 of this
 paragraph, a carrier provides notice to the provider of its intent to continue to process the
 provider's application to obtain necessary credentialing information, the carrier, within 120
 days after the date the notice is provided, shall:

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1 1. accept or reject the provider for participation on the 2 carrier's provider panel; and

3 2. send written notice of the acceptance or rejection to the
4 provider at the address listed in the application.

5 (IV) FOR A PROVIDER DESCRIBED IN PARAGRAPH (2)(II) OF THIS 6 SUBSECTION, A LICENSED CERTIFIED SOCIAL WORKER CLINICAL, OR A LICENSED 7 CLINICAL PROFESSIONAL COUNSELOR IF, UNDER SUBPARAGRAPH (I)1 OF THIS 8 PARAGRAPH, A CARRIER PROVIDES NOTICE TO THE PROVIDER OF ITS INTENT TO 9 CONTINUE TO PROCESS THE PROVIDER'S APPLICATION TO OBTAIN NECESSARY 10 CREDENTIALING INFORMATION, WITHIN 30 <u>60</u> DAYS AFTER THE DATE A CARRIER 11 RECEIVES A COMPLETED APPLICATION, THE CARRIER SHALL:

121. ACCEPT OR REJECT THE PROVIDER FOR13PARTICIPATION ON THE CARRIER'S PROVIDER PANEL; AND

142.SEND WRITTEN NOTICE OF THE ACCEPTANCE OR15REJECTION TO THE PROVIDER AT THE ADDRESS LISTED IN THE APPLICATION.

16 [(iv)] (V) The failure of a carrier to provide the notice required 17 under subparagraph (iii)2 OR (IV) of this paragraph is a violation of this article and the 18 carrier is subject to the provisions of and penalties provided by §§ 4–113 and 4–114 of this 19 article.

20 (4) (i) 1. Except as provided in subsubparagraph 4 of this 21 subparagraph, a carrier that receives a complete application shall notify the provider that 22 the application is complete.

23 2. If a carrier does not accept applications through the online 24 credentialing system, notice shall be given to the provider at the address listed in the 25 application within 10 days after the date the application is received.

3. If a carrier accepts applications through the online credentialing system, the notice from the online credentialing system to the provider that the carrier has received the provider's application shall be considered notice that the application is complete.

30 4. This subparagraph does not apply to a carrier that 31 arranges a dental provider panel until the Commissioner certifies that the online 32 credentialing system is capable of accepting the uniform credentialing form designated by 33 the Commissioner for dental provider panels.

1 (ii) 1. A carrier that receives an incomplete application shall 2 return the application to the provider at the address listed in the application within 10 days 3 after the date the application is received.

2. The carrier shall indicate to the provider what information 5 is needed to make the application complete.

6 3. The provider may return the completed application to the 7 carrier.

- 8 4. After the carrier receives the completed application, the
 9 carrier is subject to the time periods established in paragraph (3) of this subsection.
- 10 (5) A carrier may charge a reasonable fee for an application submitted to 11 the carrier under this section.

12 SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect 13 October 1, 2025.

Approved:

Governor.

Speaker of the House of Delegates.

President of the Senate.