

SENATE BILL 775

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5lr3393
CF HB 1027

By: **Senators Kagan and M. Jackson**

Introduced and read first time: January 27, 2025

Assigned to: Education, Energy, and the Environment

Committee Report: Favorable with amendments

Senate action: Adopted with floor amendments

Read second time: February 22, 2025

CHAPTER _____

1 AN ACT concerning

2 **Workgroup to Study Implementation of a ~~Statewide~~ an Expanded 3-1-1**
3 **Nonemergency ~~Telephone~~ System**

4 FOR the purpose of establishing the Workgroup to Study Implementation of a ~~Statewide~~
5 an Expanded 3-1-1 Nonemergency ~~Telephone~~ System; and generally relating to the
6 Workgroup to Study Implementation of a ~~Statewide~~ an Expanded 3-1-1
7 Nonemergency ~~Telephone~~ System.

8 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND,
9 That:

10 (a) There is a Workgroup to Study Implementation of a ~~Statewide~~ an Expanded
11 3-1-1 Nonemergency ~~Telephone~~ System.

12 (b) The Workgroup consists of the following members:

13 (1) two members of the Senate of Maryland, appointed by the President of
14 the Senate;

15 (2) two members of the House of Delegates, appointed by the Speaker of
16 the House;

17 (3) the Secretary of Emergency Management, or the Secretary's designee;

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

Underlining indicates amendments to bill.

~~Strike out~~ indicates matter stricken from the bill by amendment or deleted from the law by amendment.



1 (4) the Executive Director of the Maryland 9–1–1 Board, or the Executive
2 Director’s designee;

3 (5) the Secretary of Information Technology, or the Secretary’s designee;

4 (6) the Secretary of Aging, or the Secretary’s designee;

5 (7) the Secretary of Disabilities, or the Secretary’s designee;

6 (8) two representatives from a public safety answering point who reside in
7 a county or municipal corporation with access to 3–1–1 services, appointed by the Executive
8 Director of the Maryland Association of Counties;

9 (9) two representatives from a public safety answering point who reside in
10 a county or municipal corporation without access to 3–1–1 services, appointed by the
11 Executive Director of the Maryland Association of Counties;

12 (10) one representative from the telecommunications industry, appointed by
13 the Maryland 9–1–1 Board;

14 (11) one representative from the Maryland Association of Counties,
15 appointed by the Executive Director of the Association; and

16 (12) one representative from the Maryland Municipal League, appointed by
17 the Director of the League.

18 (c) The Secretary of ~~Emergency Management~~ Information Technology, or the
19 Secretary’s designee, shall chair the Workgroup.

20 (d) The ~~Maryland~~ Department of ~~Emergency Management~~ Information
21 Technology, with assistance from the Department of Legislative Services as necessary,
22 shall provide staff for the Workgroup.

23 (e) A member of the Workgroup:

24 (1) may not receive compensation as a member of the Workgroup; but

25 (2) is entitled to reimbursement for expenses under the Standard State
26 Travel Regulations, as provided in the State budget.

27 (f) The Workgroup shall:

28 (1) review the study completed by the Department of Information
29 Technology required by Chapter 450 of the Acts of the General Assembly of 2024 in order
30 to establish a plan to implement the recommendations of the study; and

1 (2) review the following areas for study and, if relevant, potential
2 modification or implementation:

3 (i) existing 3-1-1 services provided in the State;

4 (ii) 3-1-1 services provided in other states and jurisdictions;

5 (iii) best practices for providing ~~a statewide~~ an expanded 3-1-1
6 nonemergency ~~telephone~~ system;

7 (iv) solutions to any limitations or feasibility issues with providing a
8 ~~statewide~~ an expanded 3-1-1 nonemergency ~~telephone~~ system;

9 (v) the development of a plan to provide ~~a statewide~~ an expanded
10 3-1-1 nonemergency ~~telephone~~ system;

11 (vi) identification of the appropriate State agency to oversee a
12 ~~statewide~~ an expanded 3-1-1 nonemergency ~~telephone~~ system; and

13 (vii) the development of ~~a statewide~~ an expanded virtual 3-1-1
14 portal.

15 (g) On or before November 1, 2025, the Workgroup shall report its findings and
16 recommendations to the Governor and, in accordance with § 2-1257 of the State
17 Government Article, the General Assembly.

18 SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect June
19 1, 2025. It shall remain effective for a period of 1 year and 1 month and, at the end of June
20 30, 2026, this Act, with no further action required by the General Assembly, shall be
21 abrogated and of no further force and effect.

Approved:

Governor.

President of the Senate.

Speaker of the House of Delegates.