SENATE BILL 846

C25lr2303 By: Senator Hettleman Introduced and read first time: January 28, 2025 Assigned to: Finance Committee Report: Favorable with amendments Senate action: Adopted Read second time: February 24, 2025 CHAPTER AN ACT concerning Business Regulation - Cellular Phone Carriers - Service Contract Requirement **Authorized Users** FOR the purpose of requiring a cellular phone carrier to include a certain option in a cellular phone service contract authorizing certain additional individuals to alter. modify, or cancel a service contract under certain circumstances allow a certain customer to have the option to designate other individuals as authorized users on the customer's account and to allow an authorized user to take certain actions in connection with the account; and generally relating to cellular phone carriers and service contracts authorized users. BY adding to Article – Business Regulation Section 19-108 Annotated Code of Maryland (2024 Replacement Volume) SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND. That the Laws of Maryland read as follows: **Article - Business Regulation**

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

<u>Underlining</u> indicates amendments to bill.

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19-108.

Strike out indicates matter stricken from the bill by amendment or deleted from the law by amendment.



1	A CELLULAR PHONE CARRIER THAT OFFERS A SERVICE CONTRACT FOR
2	CELLULAR PHONE SERVICES SHALL INCLUDE AN OPTION IN THE SERVICE
3	CONTRACT THAT ALLOWS MORE THAN ONE INDIVIDUAL WHO IS A CUSTOMER OF
4	RECORD TO THE SERVICE CONTRACT TO ALTER, MODIFY, OR CANCEL THE SERVICE
5	CONTRACT WITHOUT THE AGREEMENT OF THE OTHER CUSTOMERS OF RECORD IF
6	ALL OF THE CUSTOMERS OF RECORD AGREE IN WRITING TO THE OPTION ON
7	EXECUTION OF THE SERVICE CONTRACT.
8	A CELLULAR PHONE CARRIER SHALL ALLOW:
9	(1) THE CUSTOMER OF RECORD WHO IS RESPONSIBLE FOR PAYMENT
10	ON AN ACCOUNT TO DESIGNATE OTHER INDIVIDUALS AS AUTHORIZED USERS ON THE
11	ACCOUNT; AND
12	(2) AN INDIVIDUAL DESIGNATED AS AN AUTHORIZED USER ON AN
13	ACCOUNT TO PURCHASE SERVICES OR DEVICES OR TO TAKE ADDITIONAL ACTION
13 14	UNDER ANY SERVICE CONTRACT CONNECTED TO THE ACCOUNT TO THE EXTENT
14 15	THAT THE AUTHORIZATION EXTENDS TO THE ACTION.
10	THAT THE AUTHORIZATION EXTENDS TO THE AUTION.
16	SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect
17	October 1, 2025.
	Approved:
	Governor.
	GOVERNOT.
	President of the Senate.
	President of the Senate.
	Speaker of the House of Delegates.