

Testimony to the Senate Finance Committee SB723-Consumer Protection - Right to Repair Position: Favorable

March 11, 2020

The Honorable Delores Kelley, Chair Senate Finance Committee 3 East, Miller Senate Office Building Annapolis, Maryland 21401 cc: Members, Senate Finance Committee

Honorable Chair Kelley and Members of the Committee:

The Maryland Consumer Rights Coalition (MCRC) is a statewide coalition of individuals and organizations that advances financial justice and economic inclusion for Maryland consumers through research, education, direct service, and advocacy. Our 8,500 supporters include consumer advocates, practitioners, and low-income and working families throughout Maryland.

We are writing today in support of SB723-Right to Repair.

SB723 will increase competition in the Maryland marketplace by making the critical diagnostic tools, manuals, and replacement parts available to an individual or a third party at a fair price. SB723 will upend the monopoly that some manufacturers hold on their items and instead, create opportunities for small businesses and individuals to repair these items.

As a result, consumers will no longer have to rely on a manufacturer to fix their items, or sell them a newer, more expensive model. Instead, consumers can repair the item or take it to be repaired, saving money and often, time. The right to repair will also protect consumers from the practice of price-gouging by the manufacturer for replacement parts.

For all these reasons, we support SB723 and ask for a favorable report.

Best,

Marceline White Executive Director