



**SENATE BILL 603 – PUBLIC SERVICE COMMISSION – ELECTRICITY AND GAS SUPPLIERS –
TRAINING AND EDUCATIONAL PROGRAM**

FAVORABLE

SENATE FINANCECOMMITTEE

February 28, 2020

NRG Energy, Inc. (“NRG”) submits these comments in **support** of **SB 603 – Public Service Commission – Electricity and Gas Suppliers – Training and Educational Program**.

NRG is a Fortune 500 company, delivering customer focused solutions for managing electricity, while enhancing energy choice and working towards a sustainable energy future. We put customers at the center of everything we do. We create value by generating electricity and serving more than 3 million residential and commercial customers through our portfolio of retail electricity brands – including here in Maryland, where NRG owns four companies that are licensed by the Public Service Commission to serve retail customers.

SB 603 requires the Public Service Commission to develop a training and education program for all licensed suppliers in Maryland to ensure that all suppliers are aware, and demonstrate an understanding, of the PSC’s comprehensive rules related to sales and marketing, consumer protections, and any other topic the PSC deems appropriate. Ensuring that every supplier that is interacting with Maryland consumers is well informed of all Commission requirements and can demonstrate a proficiency is essential to protecting consumers and Maryland’s competitive retail marketplace.

Thank you for the opportunity to share our perspective on SB 603 and for the above reasons NRG urges the Committee give the bill a **favorable** report.

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