



# ORGANIZATION OF HOPE (OOH) WRITTEN TESTIMONY

## CHAIR OF THE MARYLAND HOUSE OF APPROPRIATION

Patrecia Williams, Ph.D., PMP, CBM, QMS, CNE, CNC, RCP, PRS, RPS  
pronounced: Pa-tree-see-ya/ (Pronouns- she/her/hers)  
Founder/Executive Director  
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January 15, 2021

I, Dr. Patrecia Williams, Executive Director, Organization of Hope, am testifying and strongly support HB0189, Mobile laundry for Homeless Pilot Program sponsored by Delegate Qi.

In 2009, I, Dr. Patrecia Williams followed my dream and vision: to develop a community service organization dedicated to enriching lives and improving communities throughout the Greater Washington/Baltimore Metropolitan Area and founded Bridging Hope, a 501(c)(3). Currently; I serve as Founder and Executive Director and is responsible for overseeing the organization.

I am an executive risk taker who knows that "what got you here; won't get you there," and frequently collaborates with forward-thinkers and intelligent risk takers. I have over 20+ years of broad expertise in managing enterprise-wide projects and in a variety of industry executive and staff and government positions with, to name a few; Home Depot, Washington Metropolitan Transit Authority, served my country in uniform for over 26 years and served 10 years as a GS-15 government employee on the Secretary of the Army's staff within Headquarters, Department of the Army (Pentagon).

### **MISSION:**

Since 2009 Organization of Hope's mission has been to instill hope and make a difference in the lives of children, adults, elders, veterans, families, and animals as they navigate through life's interruptions and disruptions by providing a sustainable continuum of care services including emotional, educational, and behavioral support.

### **VISION:**

Organization of Hope's vision is to be the regional leader in personal development and community support programs and services. We will enhance our communities one



person at a time through professional methods founded on integrity, respect and trust.

This will be accomplished by continuously:

- Providing relevant education, housing, and transitional services that is affordable, accessible, and of the highest quality;
- Encouraging innovation and scholarly work;
- Working to enhance the quality of life through public service;
- Promoting a responsive and responsible community of diversity; and
- Serving as guardians of the public's trust.

Why Mobile laundry services is needed:

The Washington DC metro area has the largest homeless population in the nation with almost thirteen thousand last year alone . Many of which include our own celebrated veterans. And... it's getting worse.

Of all the indignities endured by the homeless, chief among them is living among the filth of the streets often without the possibility of a shower or laundry services. Inspired by the mobile food movement, OOH believes everyone has the right to be clean so we launched a radical, transformative mobile hygiene and resource service through a fleet of renovated municipal buses and/or trailers consisting of three (3) showers(one is ADA accessible), three (3) toilets, and five (5) washers and four (4) dryers and resource unit. Since 2018 launch and shown in the below stats, OOH has serviced well over eight thousand individuals.

Our goals include:

- 1) Reduce homelessness;
- 2) Provide 100 - 125 showers and showers daily;
- 3) Expand and increase access to the number of showers and laundry services for the city's homeless and those needed access to these services; and
- 4) Forge continuum of supportive services and collaborate with strategic partners by adding to their services at popup care events.

Services, to name a few, include substance, alcohol, mental health, and housing counseling and referrals; harm reduction services; and rekindle humanity, dignity, innovation, and collaboration for the way services are delivered to our homeless citizens.

#radicalhospitality; #findhopehere.

It's our goal to help instill hope and make a difference in the lives of those in need as they navigate through life's interruptions and disruptions. Our charter at OOH is to seed HOPE and rebuild humanity with RADICAL hospitality to those in need.



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v.PW

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Founder/Executive Director

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Minority Veteran-Women Lead Business

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**OOH Overview Video:**

<https://www.dropbox.com/s/fvmia16loa8l3aq/ooH-final2.mp4?dl=0>

**Hope on Wheels (HOW) Mobile Services**

**Video:** <https://www.dropbox.com/s/mieo5oiw0vsb6az/Organization%20of%20Hope%20Mobile%20Hygiene%20DONOR%20Web%204K.mp4?dl=0>

**OOH E-Marketing Folder:**

<https://www.dropbox.com/sh/pz9zzhqt2f1czlc/AACvGbz2pVEs4T2D7-Mi-Kwwa?dl=0>

**HOW E-Marketing Folder:**

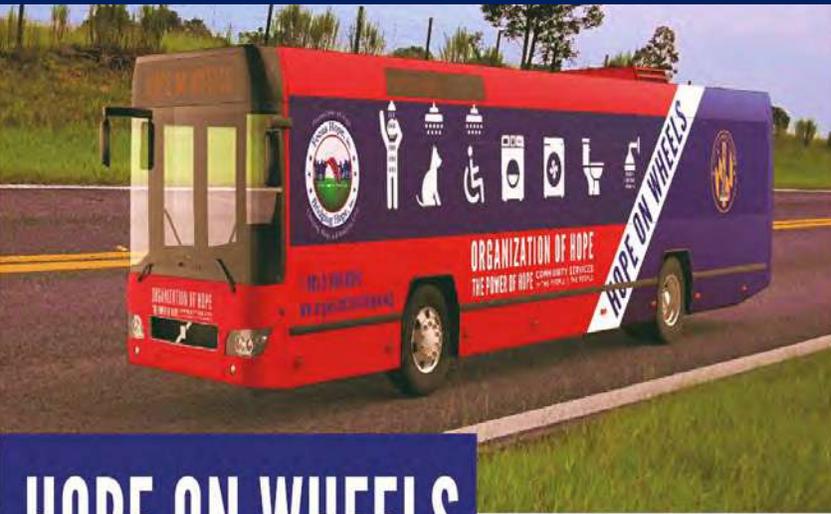
<https://www.dropbox.com/sh/lye10ag44sqpt70/AAAUglfvv-XgKqw2KFsGq1zea?dl=0>

# HOPE ON WHEELS | IMPACT

Making an impact in lives of our homeless and under-served communities 365 days a year.

Support Hope on Wheels (HOW)!

As of 9/7/20



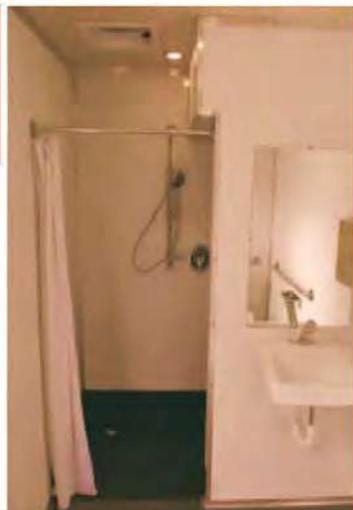
8,135  
PEOPLE  
SERVICED

4,637  
TOILETS

3,509  
SHOWERS

3,318  
LAUNDRY

**HOPE ON WHEELS**  
Radical Hospitality for the Homeless



## HOPE ON WHEELS (HOW) GOALS & OBJECTIVES

- To provide showers, toilets, and laundry services in a mobile environment to deliver hygiene and rekindle dignity for our homeless citizens.
- Effectively embracing radical hospitality by providing an experience to our guests that revitalizes and re-humanizes.
- OOH provides on-site Mobile Support Team with community volunteers who can provide medical, substance, alcohol, mental health, housing counseling and other services to those in need.
- To offer Peer Support Specialists who can emphasize with the needs of the community we serve.
- Keeping our communities safe by providing a Harm Reduction Program which includes Syringe and Naloxone distribution.

# HOPE ON WHEELS SERVICES



## LAUNDRY SERVICES

- 5 Washers
- 4 Dryers
- Bed Bug Machine
- Laundry Kits for all clients



## TOILETS & SHOWER SERVICES

- 3 Showers
- 3 Toilets
- Hygiene Kits for all clients
- Pet service also available



## RESOURCE CENTER SERVICES

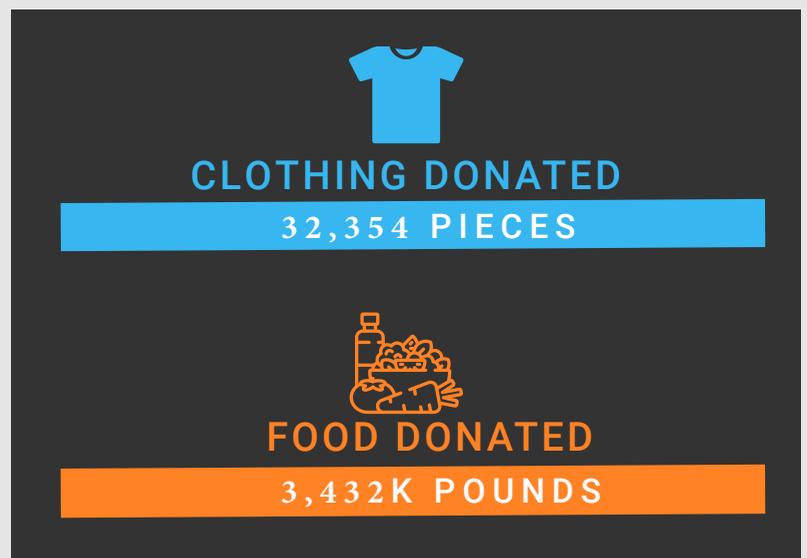
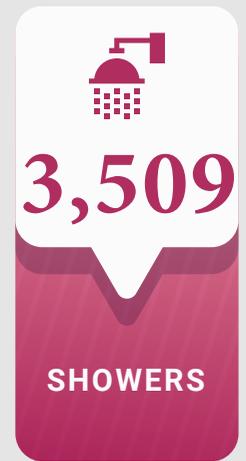
- Harm Reduction Services (Naloxone)
- Emergency Relief Service
- Peer Specialist Services
- Onsite Counselors & Therapist
- Syringe Program Services
- Overdose Response Services
- Referral Services
- COVID-19 PPE Distribution & Healthcare
- Food & Clothing Distribution





# HOPE ON WHEELS RESULTS

As of  
09/07/20



PROVIDING RADICAL HOSPITALITY TO THE COMMUNITY