

D and D Food Company LLC

911 Forksbridge Court

Gambrills, MD 21054

Bill: SB 107 - Labor and Employment Secure Maryland Wage Act

Position: OPPOSE

Committee: Senate Finance

Dear Chair, Vice-Chair and Members of the Committee:

We are a small business Airport Food Beverage Concessionaire inside BWI Airport, D and D Food Company LLC dba Arby's inside Southwest Airlines Terminal AB Food Court since 2007.

We are happy to serve Travellers and Airport Workers with good food, good service and clean store. Clean Kitchen, Hard working Fast Food Team Members produced Good Quality Food and Service, and Happy Returning Guests. Our Team is committed to focus on those aspects that makes an Airport Food Beverage Concessionaire a good Option to eat for Travellers. We are a Diverse Team. We recruited Students as young as 16 years old and first job for them, Mothers, Grandmothers, Grandfathers, Senior Citizens, Retirees, Newly come to the country Legal Immigrants that barely speak English and still enrolling in English Language School, we trained them to comply to Health Department Rules especially during CoVid Pandemic period and to follow Arby's Periodical Training Food Program.

As our Managers advised me as Arby's Franchisee, there have been challenges to train our Diverse Workers to be in Strict Compliance with Health Department guidelines and Arby's Periodical Updated Procedure System due to More Extensive Rules from Health Department and the City Guideline how to operate store during Pandemic or at the Airport, Arby's Monthly and Quarterly Changing Updated Guidelines on Food Recipes and Daily and Periodical Operation Procedure in Cooking, Ordering, Scheduling, Brand Franchise Management, Zoom Meeting, Webinar Food Training, Promo Materials, etc.

Some of the Challenges our Workers face are below:

a First Job Holder (they are full time students 16-24 years old, thus their main focus is still School),

Single Moms (who have to juggle between babysittings, online school children, other errands as Mothers),

Senior Citizens (55 years old and older) and yet they have to keep their knowledge of Arby's and Pandemic Restaurant Operation Procedure updated in Fast Changing Food Environment

Newly Admitted Legal Immigrant Worker to the Country from different parts of the World (Language Barrier, this makes Training becomes slower and longer)

To add more responsibilities to the above Workers especially during difficult period of Pandemic, would certainly be an extra load of work for them and not all of them would welcome the extra Responsibilities and additional Training knowledge since they are still on Ongoing Learning everyday to keep their knowledge updated with Changing Rules during the Pandemic from Franchisor and from Airport Landlord Concessionaire and Health Department.

What I heard is:

SB107 would mandate a higher minimum wage for any employee who spends at least 50% of their workweek at Heightened Security Interest loactions including BWI Airport. This would include employees working at BWI who perform no security related functions, such as employees working at fast food food court.

We donot think it is a good idea to add more responsibilities to our Fast Food Team Members especially at this Pandemic time. Their main focus is supposed to be serving Travellers or Guests with Good Food and Quick Service at a Clean Store that complies with Local Health Department rules, Landlord Rules and Arby's Franchise Rules. We donot want their attention to be distracted to more responsibilities that donot really relate to their Main Responsibilities as Fast Food Team Members. I think most Workers who presently already have challenges in learning on the job would be discouraged to work at the Airport if they are told to learn more things that donot really relate to their main job as they were advised when we hired them.

For these reasons, D and D Food Company LLC respectfully requests an unfavorable vote on SB 107.

Thank you.

Respectfully,

A handwritten signature in black ink, appearing to read 'Inez', with a long, sweeping horizontal stroke extending to the right.

Inez Setiabudi

President

D and D Food Company LLC

Dbas Arby's BWI Airport food court