

January 15, 2021

The Honorable Dereck E. Davis House Economic Matters Committee Room 231, House Office Building Annapolis, MD 21401

Favorable w/ Amendments - HB 239 - Property Managers Registration

Dear, Chair Davis and Committee Members:

The NAIOP Maryland Chapters represent more than 700 companies that develop and own residential, commercial, industrial, and mixed-use real estate.

Since this legislation was first introduced during the 2017 session NAIOP has worked with bill sponsors, the Maryland Association of Realtors and other industry stakeholders to develop a legislative framework that addresses the concerns raised by the Realtors but is sensitive to the structure of contemporary, full-service real estate enterprises, the scope of building types and tenant services those organizations provide and how they are delivered.

We believe the attached reprint represents a consensus position of the stakeholders and it is the basis for NAIOP's favorable with amendments position on HB 239. Important elements of the reprint remove potential barriers to what our service employees and affiliated companies can do to meet the needs of our tenants. Broadly, the basis for our support for the reprint rests on that fact that:

- The scope of registration better reflects the impetus for this legislation which, as we understand it, is to respond to the actions of a few real estate licensees who were able to provide residential property management services in Frederick County after their licenses were revoked.
- It is sensitive to that fact that today's large real estate companies deliver leasing, maintenance, construction, building operations, accounting, marketing, and other tenant services through multiple, related business entities.

Please feel free to contact me directly if you have questions or concerns about the content of the attached reprint or the important role those amendments play in our position.

NAIOP respectfully recommends your favorable w/ amendments report on HB 239.

Sincerely.

T.M. Balt

Tom Ballentine, Vice President for Policy

NAIOP Maryland Chapters -The Association for Commercial Real Estate

cc: House Economic Matters Committee Members Nick Manis – Manis, Canning Assoc.

U.S. Mail: P.O. Box 16280, Baltimore, Maryland 21210 Phone: 410.977.2053 Email: tom.ballentine@naiop-md.org

HOUSE BILL 239

By: Delegate Rogers

Requested: October 30, 2020

Introduced and read first time: January 13, 2021

Assigned to: Economic Matters

A BILL ENTITLED

1 AN ACT concerning

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State Real Estate Commission - Property Managers - Registration

3 FOR the purpose of requiring certain persons to be registered as a property manager by the 4 State Real Estate Commission before providing property management services in 5 the State; providing a certain exception to the requirement to be registered; 6 requiring the Commission to determine certain qualifications; authorizing the 7 Commission to set by regulation certain fees for certain purposes; requiring certain 8 fees to be set so as to produce certain funds for certain purposes; requiring certain 9 applicants to submit a certain application and pay a certain fee to the Commission; 10 providing that a certain registration expires on a certain date unless renewed for an 11 additional term; prohibiting certain persons from providing, attempting to provide, 12 or offering to provide property management services unless registered with the 13 Commission; subjecting certain persons who violate a certain provision of law to a 14 certain fine; requiring certain property managers to be covered by a certain surety bond and to provide certain proof of coverage to the Commission, subject to a certain 15 16 exception; defining certain terms; and generally relating to the registration of 17 property managers by the State Real Estate Commission.

18 BY adding to

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19 Article – Business Occupations and Professions

Section 17–3B–01 through 17–3B–08 to be under the new subtitle "Subtitle 3B.

Property Managers"

22 Annotated Code of Maryland

23 (2018 Replacement Volume and 2020 Supplement)

24 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND,

25 That the Laws of Maryland read as follows:

Article – Business Occupations and Professions

SUBTITLE 3B. PROPERTY MANAGERS. 1 17-3B-01. 2 3 (A) IN THIS SUBTITLE THE FOLLOWING WORDS HAVE THE MEANINGS 4 INDICATED. "AFFILIATE" MEANS AN ENTITY THAT DIRECTLY, OR INDIRECTLY 5 THROUGH ONE OR MORE INTERMEDIARIES, CONTROLS OR IS CONTROLLED BY A 6 7 FINANCIAL INSTITUTION. "FINANCIAL INSTITUTION" HAS THE MEANING STATED IN § 1-101(J) OF 8 THE FINANCIAL INSTITUTIONS ARTICLE. 9 (D) (1) "PROPERTY MANAGEMENT SERVICES" MEANS THE LEASING, **10** MANAGING, ADVERTISING, RENTING, OR HANDLING OF TRUST MONEY OF A 11 **12** PROPERTY. "PROPERTY MANAGEMENT SERVICES" DOES NOT INCLUDE: 13 **(2)** 14 PARTICIPATING IN A COMMON OWNERSHIP COMMUNITY, (I) INCLUDING A HOMEOWNERS ASSOCIATION OR CONDOMINIUM; 15 (II) SERVICES PROVIDED BY A BUSINESS IMPROVEMENT DISTRICT RENTING A PROPERTY FOR LESS THAN 6 MONTHS; 16 (II)(III) LEASING, MANAGING, ADVERTISING, 17 RENTING, OR HANDLING TRUST MONEY OF: 18 19 TRUST MONEY OF AN APARTMENT COMPLEX WITH 25 1.OR MORE UNITS; 25 OR MORE RESIDENTIAL DWELLING UNITS. 20 2. TRUST MONEY OF COMMERCIAL, INDUSTRIAL, OR 21 MIXED USE **PROPERTIES** REAL PROPERTY; OR **22** 233. REAL PROPERTY ACQUIRED BY A FINANCIAL

25 (IV) SERVICES PROVIDED BY A PERSON EMPLOYED 26 EXCLUSIVELY AS THE PROPERTY MANAGER FOR THE PROPERTY MANAGEMENT OF

INSTITUTION OR AN AFFILIATE THROUGH FORECLOSURE;

27 ONE PERSON;

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28 SERVICES PROVIDED ON AN INCIDENTAL BASIS AND 29 WITHOUT ADDITIONAL COMPENSATION BY EMPLOYEES OF AN OWNER OF A 30 PROPERTY: **HOUSE BILL 239** 3 (VI) SERVICES RELATED TO THE PHYSICAL MAINTENANCE MARKETING, OPERATIONS, AND FINANCIAL MANAGEMENT OF A PROPERTY PROCURED BY A COMPANY PROVIDING PROPERTY MANAGEMENT SERVICES; (VI) (VII) SERVICES THAT AN OWNER OF THREE SIX OR FEWER SINGLE-FAMILY RESIDENTIAL PROPERTIES DWELLING UNITS PERSONALLY PROVIDES TO THE PROPERTIES; OR 3 (VII) (VIII) RECEIVING, ACCEPTING, OR HOLDING TRUST MONEY OF A PROPERTY BY A FINANCIAL INSTITUTION **(E)** "PROPERTY MANAGER" MEANS A PERSON WHO IS REGISTERED BY 4 **(1)** 5 THE COMMISSION TO PROVIDE PROPERTY MANAGEMENT SERVICES. "PROPERTY MANAGER" INCLUDES A PARTNERSHIP OR A 6 CORPORATION OR OTHER BUSINESS ENTITY. 17-3B-02. 10 11 EXCEPT AS PROVIDED UNDER SUBSECTION (B) OF THIS SECTION, A **12** PERSON MUST BE REGISTERED AS A PROPERTY MANAGER BY THE COMMISSION 13 BEFORE THE PERSON MAY PROVIDE PROPERTY MANAGEMENT SERVICES IN THE STATE. 14 15 "(1) EMPLOYEES OF A PARTNERSHIP, CORPORATION, OR OTHER BUSINESS ENTITY THAT CONDUCTS PROVIDES PROPERTY MANAGEMENT SERVICES THROUGH RELATED BUSINESS ENTITIES MAY OPERATE COLLECTIVELY UNDER A SINGLE PROPERTY MANAGER REGISTRATION. "(2) A PARTNERSHIP, CORPORATION, OR OTHER BUSINESS ENTITY THAT PROVIDES PROPERTY MANAGEMENT SERVICES THROUGH RELATED BUSINESS ENTITIES MAY OPERATE COLLECTIVELY UNDER A SINGLE PROPERTY MANAGER REGISTRATION. 16 **17** A PERSON WHO IS LICENSED UNDER THIS TITLE. IS ACCREDITED BY THE 18 (B)

17 **17-3B-03.**

- 18 THE COMMISSION SHALL DETERMINE THE QUALIFICATIONS FOR
- 19 REGISTRATION AS A PROPERTY MANAGER.
- THE COMMISSION MAY DENY A REGISTRATION TO AN APPLICANT WHOSE LICENSE UNDER TITLE 17 IS CURRENTLY SUSPENDED OR WAS REVOKED DUE TO VIOLATIONS RELATED TO PROVIDING PROPERTY MANAGEMENT SERVICES."
- 20 **17–3B–04.**
- 21 (A) THE COMMISSION MAY SET BY REGULATION REASONABLE FEES FOR
- 22 THE ISSUANCE AND RENEWAL OF REGISTRATIONS UNDER THIS SUBTITLE AND ANY
- 23 OTHER SERVICES PROVIDED BY THE COMMISSION.
- 24 (B) THE FEES CHARGED SHALL BE SET SO AS TO PRODUCE FUNDS TO
- 25 APPROXIMATE THE COST OF REGISTERING PROPERTY MANAGERS UNDER THIS
- 26 SUBTITLE.
- 27 **17–3B–05.**
- TO APPLY FOR A REGISTRATION, AN APPLICANT SHALL:
- 29 (1) SUBMIT AN APPLICATION TO THE COMMISSION ON THE FORM
 4 HOUSE BILL 239
 - 1 THAT THE COMMISSION REQUIRES; AND
- 2 (2) PAY TO THE COMMISSION THE APPLICATION FEE SET BY THE
- 3 COMMISSION.
- 4 17-3B-06.
- 5 A REGISTRATION EXPIRES ON A DATE SET BY THE COMMISSION, UNLESS THE
- 6 REGISTRATION IS RENEWED FOR AN ADDITIONAL 2-YEAR TERM.
- 7 **17–3B–07.**
- 8 (A) EXCEPT AS OTHERWISE PROVIDED IN THIS SUBTITLE, A PERSON MAY

- 9 NOT PROVIDE, ATTEMPT TO PROVIDE, OR OFFER TO PROVIDE PROPERTY
- 10 MANAGEMENT SERVICES IN THE STATE UNLESS REGISTERED WITH THE
- 11 COMMISSION AS A PROPERTY MANAGER.
- 12 (B) A PERSON WHO VIOLATES SUBSECTION (A) OF THIS SECTION IS SUBJECT
- 13 TO A CIVIL FINE OF NOT MORE THAN \$1,000, TO BE IMPOSED BY THE COMMISSION.
- 14 **17–3B–08.**
- 15 (A) EXCEPT AS PROVIDED IN SUBSECTION (C) OF THIS SECTION, A
- 16 PROPERTY MANAGER SHALL BE COVERED BY A SURETY BOND IN THE AMOUNT OF AT
- **17** LEAST:
- 18 (1) \$100,000 IF THE PROPERTY MANAGER RENTS FEWER THAN 20
- 19 PROPERTIES; OR
- 20 \$200,000 IF THE PROPERTY MANAGER RENTS 20 PROPERTIES OR
- 21 MORE.
- 22 (B) (1) A PROPERTY MANAGER SHALL PROVIDE PROOF OF THE SURETY
- 23 BOND REQUIRED UNDER THIS SECTION TO THE COMMISSION.
- 24 (2) THE PROOF REQUIRED UNDER THIS SUBSECTION SHALL BE
- 25 DETERMINED BY THE COMMISSION.
- 26 (C) A PERSON WHO IS LICENSED UNDER THIS TITLE IS NOT SUBJECT TO
- 27 SUBSECTIONS (A) AND (B) OF THIS SECTION.
- SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect
- 29 October 1, 2021.