



Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc  
2101 East Jefferson Street  
Rockville, Maryland 20852

January 14, 2021

The Honorable Delores G. Kelley  
Senate Finance Committee  
3 East, Miller Senate Office Building  
11 Bladen Street  
Annapolis, Maryland 21401

**RE: SB 226 – Support**

Dear Chair Kelley and Members of the Committee:

Kaiser Permanente supports SB 226, Maryland Insurance Administration – Delivery of Notices and Other Communications by Electronic Means.

Kaiser Permanente is the largest private integrated health care delivery system in the United States, delivering health care to over 12 million members in eight states and the District of Columbia.<sup>1</sup> Kaiser Permanente of the Mid-Atlantic States, which operates in Maryland, provides and coordinates complete health care services for approximately 775,000 members. In Maryland, we deliver care to over 450,000 members.

Kaiser Permanente supports this legislation because the ability to communicate electronically with the MIA enables a prompt and direct flow of correspondence. This is particularly essential in mitigating the potential of extended postal mail delivery time due to the pandemic and should be useful in producing greater efficiency in time-sensitive matters.

Thank you for the opportunity to comment. Please feel free to contact Wayne Wilson at [Wayne.D.Wilson@kp.org](mailto:Wayne.D.Wilson@kp.org) or (301) 816-5991 with questions.

Sincerely,

A handwritten signature in blue ink that reads "Wayne D. Wilson".

Wayne D. Wilson  
Vice President, Government Programs and External Relations  
Kaiser Foundation Health Plan of Mid-Atlantic States, Inc.

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<sup>1</sup> Kaiser Permanente comprises Kaiser Foundation Health Plan, Inc., the nation's largest not-for-profit health plan, and its health plan subsidiaries outside California and Hawaii; the not-for-profit Kaiser Foundation Hospitals, which operates 39 hospitals and over 650 other clinical facilities; and the Permanente Medical Groups, self-governed physician group practices that exclusively contract with Kaiser Foundation Health Plan and its health plan subsidiaries to meet the health needs of Kaiser Permanente's members.