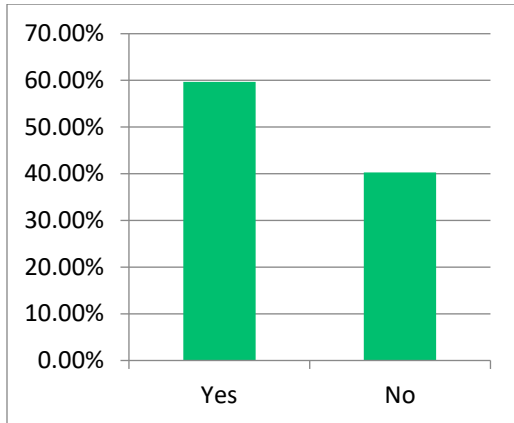


## SDAN Survey Results

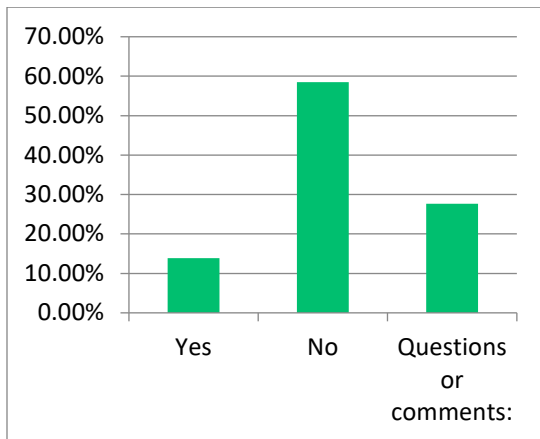
During the month of December 2020, SDAN polled their members to identify issues that Self-directed participants were having with their budgets. Here is a summary of the results of that survey.

### Question 1: Issues with plan approval or plan updates?



Results: 59.7% of our survey respondents said that they were having issues with plan approval or updates. As of 1/22/2021, approximately 25-30% of Self-directed plans have not yet been approved. In the comments, most of the respondents cited delays and lack of responsiveness from DDA as their main issues.

### Question 2: Have been able to access FY2021 COLA?



Results: 14% of our respondents said they had received the COLA for FY 2021. 58.5% were sure they had not received it, and 28% had no idea. In the comments, they cited confusion about what the COLA is, and whether or not they had received it. In some cases, the CCSs had no idea either. Several respondents who had received the COLA expressed that they had to really fight to get it, citing repeated requests and conversations with their CCSs and DDA directly.