

## **Shiny John**

I am a regulated Family Child Care Provider located in Silver Spring. I am currently published at level 3 in Maryland's Quality Rating and Improving System, EXCELS and in the Maryland Child Care Credential I am currently at level 4. I am pursuing the National Accreditation for Family Child Care through the guidance of the RR and providing support with an accredited mentor.

Due to COVID19 I have no children enrolled in my program. However, I continue marketing my program and updating my information in LOCATE.

The Montgomery Child Care Resources and Referral Center provided me with a roadmap detailing the training requirements to obtain my registration to operate my business in childcare. The trainings were offered twice a week during the evenings at their location. I was provided Technical Support throughout this process, from reviewing the paperwork before submitting it to the Office of Child Care to the pre-visit to assist me with accommodating the learning environment.

Before the Licensing Specialist schedules a site visit, the RR had reviewed my paperwork, guided me with the fire inspections, fingerprinting, medical reports and notarizing forms. Technical assistance was provided in developing my contract and Parent Handbook including all my policies and practices.

I was provided with excellent resources from Maryland State Department of Education website, contacted the Women Business Center and had a one on one meeting to formalize my business. Furthermore, the RR through Growing Opportunities Family Child Care they paid for the first annual registration in the Montgomery County Family Child Care Association.

I am in an improvement path pursuing higher levels of education that will enable me to deliver an equative quality childcare program to all children in Montgomery County.