

Senate Bill 811: State Government - Information Technology and Cybersecurity-Related Infrastructure (Modernize Maryland Act of 2022)

Senate Budget & Taxation Committee

<u>SUPPORT</u>

March 1, 2022

Senator Guy Guzzone, *Chair* Senate Budget & Taxation Committee 3 West Miller Senate Office Building Annapolis, Maryland 21401

Dear Chairman Guzzone and Committee Members:

On behalf of **GCOM Software, LLC,** I am writing this letter to **support** *Senate Bill 811: State Government - Information Technology and Cybersecurity-Related Infrastructure,* also known as "Modernize Maryland Act of 2022".

GCOM supports the Modernize Maryland Act of 2022. GCOM has worked with the State of Maryland for over twenty years. GCOM employees live and work in Maryland, and GCOM supports the State taking this important step to improve its technology investments. Modernizing legacy technology systems improves technology infrastructure, like cybersecurity, and new systems also provide improved resident service experiences.

During the Covid pandemic, states with aging technology platforms buckled under the pressure of remote needs. Maryland citizens and state employees immediately, like other states, required remote or virtual options to both work and do business with the state. Legacy system modernization became even more critical and crucial to state government success.

The Maryland systems that deliver services and benefits to residents need modernization. In recent years, many states are moving away from transactional systems because of scarce resources and the soaring costs to maintain outdated technologies. In some cases, Maryland agencies are still operating and maintaining systems that were implemented in the 1970s and 1980s. Modernization is no longer a nice to have it is a must have.

Legacy technology systems are more vulnerable to cyber breaches and attacks. State agencies have limited options of integrating new cyber-security tools to legacy programming code, mainframe systems, and outdated hosting environments. Legacy systems also require expensive remediation to upgrade their outdated code to current standards. In many instances, it would cost more to update a legacy system than it would to plan and invest in modernization.

With this bill, Maryland is able to better protect its systems by upgrading to modern languages, tools, and technologies and to apply state-of-the-art cybersecurity protections. Maryland can also use this modernization effort to enhance constituents' experience with government. While modernizing legacy systems is never a small undertaking, the Modernize Maryland Act of 2022, Maryland is poised to empower and support agencies on that journey.



For the reasons state above, we respectfully request this committee to support the passage of Senate 811 and issue a *favorable* report.

Thank you for your consideration. Should you have any questions, please don't hesitate to contact me at any time.

Sincerely,

ChR8-

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