

SB0633 Public Safety – 9-1-1 Emergency Telephone System – Alterations

Tuesday, March 8, 2022, 1:00 PM

My name is William Ferretti. I am a former 9-1-1 Director for Montgomery County. I also had the pleasure to serve on the Commission to Advance NG9-1-1 Across Maryland, first as a member of the Commission, and then after my retirement from the County, as an advisor.

Over the past four years, the Commission has worked to incrementally review and improve the overall 9-1-1 program in Maryland. This bill provides additional measures to recognize and support public safety professionals manning the state's twenty-four 9-1-1 centers, recognizes the importance of the 9-1-1 Board and the need to make sure vacancies are filled timely with Chair and Vice Chair positions appointed from within its members.

It adds further safeguards around 9-1-1 center training and cybersecurity requirements to ensure that all 9-1-1 centers are operating at high levels thereby providing consistency in service across the state.

Finally, it recognizes the need for county's to be able to adjust the county 9-1-1 fee as needed to cover their actual operational costs.

I urge you to support SB0633 with a favorable report.

A handwritten signature in black ink, appearing to read 'William Ferretti', with a stylized flourish at the end.

William Ferretti