

**SB749/HB1003: Statewide 3-1-1**

**Reasons to Call X-1-1**

<b>2-1-1</b>	<b>3-1-1</b>		<b>9-1-1</b>
<i>I need assistance.</i>	<i>I need to access government services (routed to 3-1-1 lines).</i>	<i>I need to file a police report (routed to police non-emergency lines).</i>	<i>I need emergency help now!</i>
Eviction	Trash/recycling pick-up	Noise complaint (happening now)	Medical emergency
Hungry/need food	Public bus schedule	You are a victim of a crime not currently in progress	Fires
Suicide prevention (9-8-8)	Appeal a parking ticket	Disabled vehicles	People trapped
Access to health care	Local park & recreation services	Blocked or flooded roadways	Personal injury collisions
Employment information	Streetlight outage	Property Damage traffic collision where there is no personal injury	Robbery/burglary
Disability assistance	Tree down in the road	To report a suspicious person, vehicle, or situation	Downed power line
Aging resources	COVID testing/vaccine site	To notify police of missing persons not thought to be in immediate or critical danger	Shooting/stabbing
Utility assistance	Pay a water bill		Gas leak
Legal & tax services	Municipality/county gov't question		Bomb threat
Housing/shelter information	Information on composting		Assault
Substance abuse resources	Requesting a new recycling bin		Active shooter
Services for veterans	Voting information		Report a drunk driver
Financial programs	Library hours		Suicide
Mental health services	Special event information		Report lost persons or missing persons in potential immediate danger
Housing	School closures		Found a dead body
Access to transportation	Fireworks licenses		
	Report a pothole		