## Patty Francis testimony SB 0837.pdf Uploaded by: Patty Francis

Position: FAV

#### Patty Francis – written testimony

#### <u>SB0837</u>

<u>Vehicle Laws - Surrender of Registration Card and Registration Plates -</u> <u>Refund of Registration Fee</u>

### **MVA's Current Policy**

"If there is less than 12 months remaining on a vehicle's registration when tags are returned, then a refund is not issued."

My opinion is the policy is wrong.

9/23/2021 – tags returned to MVA 8/31/2022 – tags' expiration date Requesting a refund for 11 months

My question: what does the MVA do with the money that is not refunded? For example, a two-year tag renewal costs \$200, \$100 per year. Deduct \$10 for the one month, what happened to the \$90? Again, this is just an example.

I am a senior citizen living on my MD pension and social security. I could certainly use that refund.

# Senator Benjamin Cardin letter.pdf Uploaded by: Patty Francis Position: FAV

November 15, 2021

The Honorable Benjamin L. Cardin United States Senate 100 South Charles Street Tower 1, Suite 1710 Baltimore, MD 21201

#### RE: MVA Tag Registration Refund

Dear Congressman Cardin,

I am writing to you regarding a situation I am having with the MVA. Enclosed please find a copy of my letter to the MVA dated October 6, 2021, as well as a copy of my receipt for returning my car tags. As you will learn when you read my enclosed letter, the MVA has denied my request for a refund for the registration fee because the time frame did not meet the MVA's 12-month refund requirement.

I do not know what frustrates me more, the fact that the MVA is saying that I am not entitled to the 11-month refund or the fact that I have not received a response from the MVA. Please help me receive the money due to me for the 11 months.

Thank you in advance for your assistance in this matter I look forward to a response from your office.

Sincerely,

Patty A. Francis 6221 Greenleigh Ave., Apt. 241 Baltimore, MD 21220

Enclosures: Letter to the MVA dated October 6, 2021 MVA receipt for tag return