

Bill SB0429.pdf

Uploaded by: Joshua Hoffman

Position: FAV

Dear Senator Brian J. Feldman & Senator Cheryl C. Kagan,

My name is Joshua Hoffman, and together my wife and I own our house located in Hagerstown, MD. Together we strongly support the Bill SB0429 to increase the bond from for contractors in the state of Maryland.

With the cost of construction materials and the overall price of projects being done in recent years it's nearly impossible to get a pool built for under \$100,000.00. Most families take out a loan or remortgage their house as we did to be able to afford to have the opportunity to put in a pool at their residence to enjoy time with family and friends.

The issue of the current Bill for contractors in the state of Maryland provides you with protection up to \$30,000.00 per family and up to an overall guarantee fund of \$100,000.00. In the situation that we just encountered, there are approximately 180 pools, give or take, that were partially completed, completed but damaged, done with major issues, or not completed at all. In the few times that I personally went down to visit Catalina Pool Builders for our pool, I met several other families dealing with the same issues as ourselves. If you look at their google reviews it's flooded with hundreds of comments from people experiencing awful circumstances. I personally reached out to the Maryland Home Improvement Commission when things started getting frustrating with the disappointment of seeing how little action was taken to help resolve my issue along with many others. I was told that even though there are twenty active complaints with this contractor at this time they do not want to shut them down due to individuals losing their jobs. In my own personal opinion, I feel like if their were better policies and procedures in place a lot of consumers just like myself could have had this situation minimized or avoided.

For the above-mentioned reasons, I respectfully and without reservation urge the new Bill to allow better protection from bad contractors and to be there for consumers in the time of need. By increasing the amount will most likely allow everyone who submits a claim in this situation to be rightfully compensated and offer better protection for future Marylanders and going them the piece of mind knowing that their wonderful state advocates for them in a time of need.

Sincerely,



Joshua Hoffman
Rhonda Wagner
17914 Daisy Dr
Hagerstown, MD. 21740

reviews.pdf

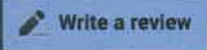
Uploaded by: Joshua Hoffman

Position: FAV

Catalina Pool Builders

836 Ritchie State Rte, Severna Park, MD

Lightshot Screenshot

 Write a review

1.7  215 reviews ⓘ

People often mention

- All
- march 5
- call 58
- emails 35
- 2022 18
- +6

Sort by


- Most relevant
- Newest
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- Lowest



Fabiana Orellano

7 reviews · 36 photos



 10 months ago

The worst Desicion contract this Fraude ,
We signed in April 2021, the began excavation August 2021, still waiting April 2022 [More](#)



 53



Tammy Saunders

6 reviews · 9 photos



 4 months ago

Critical: Professionalism

Update 10/18/22


Still waiting. Pool is not finished. Failed two more inspections. The last four ... [More](#)



 28

Catalina Pool Builders

836 Ritchie State Rte, Severna Park, MD

 Write a review

1.7  215 reviews 



Kellie Morgan
3 reviews · 5 photos



 4 months ago

Critical: Punctuality, Quality, Responsiveness

DO NOT USE THIS COMPANY!!! This company have very poor communication. I signed my contract for my in-ground pool in Aug 2021 and still have an empty whole in backyard as of today Oct 2022. The workers don't work full time, they don't return ... [More](#)



 17



FLBJ 35
4 reviews · 14 photos



 a year ago

Critical: Professionalism, Punctuality, Responsiveness

Beware!!! Beware!!!! Worst experience in my life.I wish I could give zero stars. We signed the contract November of 2020 and Its October of 2021 and still not finished. You go with Catalina Pool Builders to build your pool YOU BETTER HAVE ... [More](#)



 33



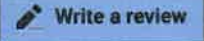
Olgarina Munoz
1 review · 2 photos



 a year ago

Catalina Pool Builders

836 Ritchie State Rte, Severna Park, MD

 Write a review


1.7  215 reviews 



Jessica Jasmin

1 review



 4 months ago

Critical: Professionalism, Punctuality, Quality, Responsiveness

This is an update to a review that was left two months ago. Now that the company has ceased operations, we are left high and dry to figure out how to get the remaining work done on our pool completed. This is not fair that this company ... [More](#)


 10



Rebecca Wiggin

2 reviews



 6 months ago

Critical: Professionalism, Punctuality, Quality, Responsiveness

We are the neighbors to a house using this company to install a pool. Started construction in June on 2021, and it is still not finished in August 2022. The pool has water, but the yard is trashed, there is still no fence, there is a ... [More](#)

 12



Jessica Sanchez

Local Guide · 14 reviews · 12 photos



 4 months ago

Critical: Professionalism, Punctuality, Quality, Responsiveness, Value

Sadly, we are one of the many unfortunate customers that chose this company to build our pool. Just like the several customers who are still waiting to hear from Catalina, we haven't hear from them for months. Honestly, this company is ... [More](#)

 6



Ron Williams

18 reviews · 2 photos



Catalina Pool Builders

836 Ritchie State Rte, Severna Park, MD

 Write a review

1.7  215 reviews 



Laura Livingston

6 reviews · 1 photo

 4 months ago

Critical: Professionalism, Punctuality, Quality, Responsiveness, Value

Dear Customer:


The purpose of this letter is to inform you that on October 13, 2022, Catalina ... [More](#)

 4



Mike Pearce

3 reviews

 5 months ago

Critical: Professionalism, Punctuality, Responsiveness

We paid for our pool remodel in August of 2021 for an early start of season remodel in March to April 2022. No communication from Catalina prompted us to call them. And call them, and call them. Very difficult to get any call backs. ... [More](#)

 5



Juliana Parker

3 reviews · 1 photo

 4 months ago

Critical: Professionalism, Punctuality, Responsiveness

Do your research. They have taken 90% of my money for a project and have halted work. Per several subcontractors I have reached, they are not paying their subcontractors and their subs are halting work until they get paid. I have paid ... [More](#)

 6

Catalina Pool Builders

836 Ritchie State Rte, Severna Park, MD


 Write a review

1.7  215 reviews 



Gissa Sateri
6 reviews



 4 months ago

10/27/22- Received an email that Catalina Pools has gone out of business. Of course, this came after us having sent them multiple emails this summer that our 5 year pool has a crack, which is covered under their lifetime warranty. Should ... [More](#)

 4



Ryan Webb
4 reviews



 4 months ago

Critical: Professionalism, Punctuality, Responsiveness


If I could give this business a negative review then I certainly would. Their team lacks accountability and honesty at all levels. We had to file a complaint against this business with the MHIC and threaten their trade license in order for ... [More](#)

 2



Armada Luxury Homes
2 reviews



 4 months ago

Critical: Professionalism, Punctuality, Quality, Responsiveness, Value

Worst company ever!

Email to all customers from Catalina on 10/27/2022: ... [More](#)

 4



Sheri Moser
4 reviews · 2 photos



 4 months ago

Critical: Professionalism, Punctuality, Responsiveness

NOT HAPPY AT ALL! ON MAY 27, 2021 WE SIGNED THE CONTRACT TO HAVE OUR DREAM POOL INSTALLED, UNDERSTANDING IT WOULD TAKE A LITTLE LONGER THAN NORMAL, (15 MONTHS LATER)

Catalina Pool Builders

836 Ritchie State Rte, Severna Park, MD

1.7  215 reviews 

MBIA Letter of Support SB 429 (002).pdf

Uploaded by: Lori Graf

Position: FAV

March 6, 2023

The Honorable Brian Feldman
Senate Education, Energy & the Environment Committee
Miller Senate Office Building,
2 West Wing 11 Bladen St.,
Annapolis, MD, 21401

RE: Letter of Support SB0429 Business Regulation – Home Improvement Commission – Award Limits

Dear Chairman Feldman:

The Maryland Building Industry Association, representing 100,000 employees statewide, appreciates the opportunity to participate in the discussion surrounding **SB0429 Business Regulation – Home Improvement Commission – Award Limits**. MBIA **supports** the Act in its current version.

This bill increases the limit, from \$100,000 to \$200,000, on the amount of money the Maryland Home Improvement Commission may award from the Home Improvement Guaranty Fund to all claimants for the acts or omissions of a single contractor. MBIA supports this measure, as it gives our industry access to more funds without creating staffing issues or shortages within MHIC.

For these reasons, MBIA respectfully requests the Committee give this measure a **favorable** report. Thank you for your consideration.

For more information about this position, please contact Lori Graf at 410-800-7327 or lgraf@marylandbuilders.org.

cc: Members of the Senate Education, Energy & the Environment Committee

SB 429 Sen Corderman Testimony.pdf

Uploaded by: Paul Corderman

Position: FAV

PAUL D. CORDERMAN
Legislative District 2
Frederick and Washington Counties

Budget and Taxation Committee

Subcommittees

Capital Budget

Education, Business and Administration



James Senate Office Building
11 Bladen Street, Room 403
Annapolis, Maryland 21401
410-841-3903 · 301-858-3903
800-492-7122 Ext. 3903
Paul.Corderman@senate.state.md.us

THE SENATE OF MARYLAND
ANNAPOLIS, MARYLAND 21401

March 7, 2023

Senate Education, Energy, and Environment Committee
Chairman Brian Feldman
Vice Chair Cheryl Kagan
2 West
Miller Senate Office Building
Annapolis, MD 21401

Testimony in Support of Senate Bill SB 429 – Business Regulation – Home Improvement Commission – Award Limits

Chairman Feldman, Vice Chairwoman Kagan, & Members of the EEE Committee,

Thank you for the opportunity to present this bill before you today. SB 429 is about consumer protection and safety. The Maryland Home Improvement Commission administers a Guaranty Fund, which exists to reimburse homeowners for the actual loss caused by a licensed contractor who performed a home improvement job in an incorrect or incomplete manner, or who abandoned a home improvement job. The Fund is supported by licensed contractors, who pay a Guaranty Fund assessment when they obtain their home improvement license and each time they renew the license.

Last year, the Maryland General Assembly passed legislation that increased the maximum payout to homeowners from \$20,000 to \$30,000. Currently, the maximum amount that the Fund will pay on behalf of the same contractor is \$100,000 to all claimants. SB 429 would increase this amount from \$100,000 to \$250,000 (which is outlined in the amendment) in order to provide coverage to more consumers who have been negatively impacted by the same contractor. Additionally, the amendment we will email to the Committee alters the mandatory guarantee fund assessment trigger from \$250,000 to \$1 million to better ensure the fund remains solvent to pay out claims.

Thank you for your consideration and I respectfully ask for a favorable report on SB 429.

Sincerely,

A handwritten signature in blue ink, appearing to read "Paul D. Corderman".

Paul D. Corderman
District 2 – Washington & Frederick Counties