

MARYLAND STATE FIREMEN'S ASSOCIATION

REPRESENTING THE VOLUNTEER FIRE, RESCUE, AND EMS PERSONNEL OF MARYLAND.



Robert P. Phillips

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SB 76: Public Safety – 3-1-1 Systems – Nonemergency Information

My name is Robert Phillips and I am the Legislative Committee Chairman for the Maryland State FireFighters Association (MSFA)

I wish to present testimony in favor of **Senate Bill 30: Public Safety – 3-1-1 Systems – Nonemergency Information**

The MSFA is in favor of this bill for the following reasons. People requiring information of a non-emergency nature presently will call 9-1-1 because they do not have any other way of talking to a person that they feel will be able to assist them. This action can tie up a emergency communications specialist from an emergency call that could be taking place. With the creation of the 3-1-1 program there will be another avenue of information that a person can access and have more information available with out tying up our emergency communication specialist.

I thank the committee for their time and attention to this important bill and ask that you vote favorable on Senate Bill 30.

I will now be glad to answer any questions, or my contact information is listed above and welcome any further inquiries you might have.