


Catalina Pool Builders

836 Ritchie State Rte, Severna Park, MD

Lightshot Screenshot

 Write a review

1.7  215 reviews ⓘ

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Fabiana Orellano
7 reviews · 36 photos



 10 months ago

The worst Desicion contract this Fraude ,
We signed in April 2021, the began excavation August 2021, still waiting April 2022 [More](#)

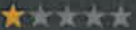


 53



Tammy Saunders
6 reviews · 9 photos



 4 months ago

Critical: Professionalism

Update 10/18/22


Still waiting. Pool is not finished. Failed two more inspections. The last four ... [More](#)



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Kellie Morgan
3 reviews · 5 photos



 4 months ago

Critical: Punctuality, Quality, Responsiveness

DO NOT USE THIS COMPANY!!! This company have very poor communication. I signed my contract for my in-ground pool in Aug 2021 and still have an empty whole in backyard as of today Oct 2022. The workers don't work full time, they don't return ... [More](#)



 17



FLBJ 35
4 reviews · 14 photos



 a year ago

Critical: Professionalism, Punctuality, Responsiveness

Beware!!! Beware!!!! Worst experience in my life. I wish I could give zero stars. We signed the contract November of 2020 and its October of 2021 and still not finished. You go with Catalina Pool Builders to build your pool YOU BETTER HAVE ... [More](#)



 33




Olgařina Munoz
1 review · 2 photos



 a year ago

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Jessica Jasmin

1 review



 4 months ago

Critical: Professionalism, Punctuality, Quality, Responsiveness

This is an update to a review that was left two months ago. Now that the company has ceased operations, we are left high and dry to figure out how to get the remaining work done on our pool completed. This is not fair that this company ... [More](#)


 10



Rebecca Wiggin

2 reviews



 6 months ago

Critical: Professionalism, Punctuality, Quality, Responsiveness

We are the neighbors to a house using this company to install a pool. Started construction in June on 2021, and it is still not finished in August 2022. The pool has water, but the yard is trashed, there is still no fence, there is a ... [More](#)

 12



Jessica Sanchez

Local Guide · 14 reviews · 12 photos



 4 months ago

Critical: Professionalism, Punctuality, Quality, Responsiveness, Value

Sadly, we are one of the many unfortunate customers that chose this company to build our pool. Just like the several customers who are still waiting to hear from Catalina, we haven't hear from them for months. Honestly, this company is ... [More](#)

 6



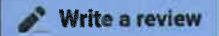
Ron Williams

18 reviews · 2 photos



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Laura Livingston

6 reviews · 1 photo

 4 months ago

Critical: Professionalism, Punctuality, Quality, Responsiveness, Value

Dear Customer:


The purpose of this letter is to inform you that on October 13, 2022, Catalina ... [More](#)

 4



Mike Pearce

3 reviews

 5 months ago

Critical: Professionalism, Punctuality, Responsiveness

We paid for our pool remodel in August of 2021 for an early start of season remodel in March to April 2022. No communication from Catalina prompted us to call them. And call them, and call them. Very difficult to get any call backs. ... [More](#)

 5



Juliana Parker

3 reviews · 1 photo

 4 months ago

Critical: Professionalism, Punctuality, Responsiveness

Do your research. They have taken 90% of my money for a project and have halted work. Per several subcontractors I have reached, they are not paying their subcontractors and their subs are halting work until they get paid. I have paid ... [More](#)

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Gissa Sateri
6 reviews



 4 months ago

10/27/22- Received an email that Catalina Pools has gone out of business. Of course, this came after us having sent them multiple emails this summer that our 5 year pool has a crack, which is covered under their lifetime warranty. Should ... [More](#)

 4



Ryan Webb
4 reviews



 4 months ago

Critical: Professionalism, Punctuality, Responsiveness


If I could give this business a negative review then I certainly would. Their team lacks accountability and honesty at all levels. We had to file a complaint against this business with the MHIC and threaten their trade license in order for ... [More](#)

 2



Armada Luxury Homes
2 reviews



 4 months ago

Critical: Professionalism, Punctuality, Quality, Responsiveness, Value

Worst company ever!


Email to all customers from Catalina on 10/27/2022: ... [More](#)

 4



Sheri Moser
4 reviews · 2 photos



 4 months ago

Critical: Professionalism, Punctuality, Responsiveness

NOT HAPPY AT ALL! ON MAY 27, 2021 WE SIGNED THE CONTRACT TO HAVE OUR DREAM POOL INSTALLED, UNDERSTANDING IT WOULD TAKE A LITTLE LONGER THAN NORMAL, (15 MONTHS LATER)

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