

Tom Wieland infavor of HB0565

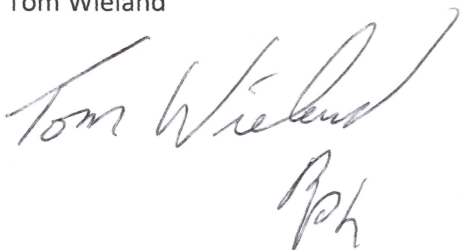
2464 Symphony Lane, Gambrills, Md 21054

Ritchie Pharmacy, 5507 Ritchie Hwy, Brooklyn Park, Md. 21225

My Last Audit only gave us one day to pull about 7000 rxs and have they ready for review along with signature logs. The audit only found one issue with a filled to soon rx. The RX was for an Ozempic which should have lasted 56 days but we entered 28. This particular Ozempic can be used as a .25mg or a .5mg. when .25 mg, it last 58 days. They received the right drug, with the right instructions but because we entered 28 days instead of 56 , they insurance company (carefirst) did a charge back for \$900.68!

Again, the patient received the correct medicine with the all the right information, but because we submitted the wrong days supply CareFirst decided they got us! And we lost \$900.68

Tom Wieland

A handwritten signature in cursive script that reads "Tom Wieland". Below the main signature, there are two smaller, handwritten initials "Ph" stacked vertically.