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Senator Cory McCray, *Chairman*
Senate Health and Human Services Subcommittee
Senate Budget & Taxation Committee
221 James Senate Office Building
11 Bladen Street
Annapolis, MD 21401

Re: Letter of Concern: MDH Professional Boards & Commissions – Budget Hearing (M00B0104)

February 10, 2023

Dear Chairman McCray and Members of the Health and Human Services Subcommittee:

As President of System Automation, I would like to extend my gratitude for your time and consideration regarding the budget analysis for the Maryland Department of Health’s Professional Boards and Commissions. We would also like to take this opportunity to thank the DLS analyst for their work on this report.

Our letter of concern pertains to the issue addressed on pages 12 and 14 - MDH’s Licensing and Regulatory Management System Project (LMRS). We recently, submitted a letter, dated January 31, 2023, to Senator Katie Fry-Hester, Senate Chair, Joint Committee on Cybersecurity, IT, and Biotech, expressing our ongoing contentions with this project (as well as the *OneStop Portal* Initiative), following the Committee’s IT briefing, last month.

As a courtesy, I have enclosed this letter as part of my testimony. Given System Automation’s long-standing partnerships with state government, including MDH’s Professional Boards and Commissions, we welcome the opportunity to speak with you and the new leadership at MDH regarding our position and the direction this project is heading. There are still unanswered questions that the Department has not addressed to the General Assembly. Moreover, many professional boards are satisfied with the current IT licensing platform that they are currently utilizing.

In conclusion, we firmly aver that this project (and allocated funding) must be reconsidered until the General Assembly, the Administration, and MDH have the opportunity to thoroughly examined if another solution is available that will deliver a better (and more affordable) system to the state and its constituents.

Charles Rubin
President
System Automation Corporation

Enclosure