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House Chair
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THE MARYLAND HOUSE OF DELEGATES
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**Testimony in Support of
House Bill 1124: Maryland Department of Health - 2-1-1 Maryland, Maryland Think, and
Maryland OneStop - Study
March 9th, 2023**

Madam Chair Peña-Melnyk and esteemed members of the Health and Government Operations Committee, it is my pleasure to come before you and offer testimony in favor of **House Bill 1124: Maryland Department of Health - 2-1-1 Maryland, Maryland Think, and Maryland OneStop - Study**. This bill would authorize a study that examines how 211 Maryland, Maryland Think, and Maryland OneStop operate from the perspective of populations served and services provided.

We've created all these systems to try to simplify government programs and forms, and yet we still have gaps and overlaps in services. I'd like those gaps and overlaps to be identified so that we can really streamline government and create a more seamless process for Maryland residents. In particular, we need to learn whether our residents find these services to be user-friendly.

I urge a favorable report on **House Bill 1124**. Thank you.