



Committee: House Health and Government Operations Committee

Bill: House Bill 1108 – Health Insurance Carriers and Managed Care Organizations – Participation on Provider Panels

Hearing Date: March 9, 2023

Position: Support

The Licensed Clinical Professional Counselors of Maryland (LCPCM) supports House Bill 1108 – Health Insurance Carriers and Managed Care Organizations – Participation on Provider Panels. This bill alters the process by which carriers and managed care organizations (MCOs) determine participation by providers on provider panels and makes changes to the internal review systems to include grievances involving the rejection of a provider’s application to participate on a provider panel.

When it comes to participating in provider panels, insurance carriers and MCOs need to be more transparent with the providers they work with. Often, providers are unaware of the criteria used to reject them from participation in a provider panel. Insurance carriers and MCOs should provide clear and concise communication with providers regarding the selection process for participating in provider panels. This includes providing details on the criteria and requirements needed to be considered for participation. Additionally, carriers should provide feedback to providers when they are rejected, outlining specific reasons why they were not selected. House Bill 1108 will bring more transparency to this process. By being more transparent with providers, insurance carriers and MCOs can build stronger relationships and trust with their provider networks. This, in turn, can lead to better patient care and outcomes.

We ask for a favorable report on the legislation. If we can provide any further information, please contact Michael Paddy at mpaddy@policypartners.net.