## Kenneth Glenn Letter of Support

Since enrolling with America Works of Maryland, Inc. in December of 2022, I have been supported in more ways than just direct employment. From day one, I made it clear to staff that I was very computer illiterate, so would require major help with putting in applications. Their understanding and patience with me was something I will always be grateful for. Given that the computer lab is open to America Works clients at any point, I took advantage of this benefit and developed both my Typing skills and navigating online job applications. I received direct help with this every step of the way.

Given that I have a felony conviction on my record, it has been a major struggle in finding decent full-time employment that offers benefits. After the Sales team carefully reviewed my work history and financial earning goals, they diligently worked with me to enter an industry I genuinely saw myself advancing in. For me, that was landscaping.

Finding a job on your own is undoubtedly a painstaking, frustrating, and somewhat defeating process. These feelings are exacerbated when you have background issues. Sometimes, it feels like a perpetual punishment, like I am supposed to accept that I will forever be excluded from the job market.

Since February 2023, I have been working as a crew member at a local landscaping company. I recognize that it is a crucial steppingstone for me to eventually advance into a supervisory role. I am overjoyed to now have structure and financial security in my daily life, rather than hopelessly searching without guidance.

In conclusion, I wholeheartedly support passage of the Postconviction Work Readiness Program and hope that this committee recognizes the value of organizations like America Works, whose sole purpose is to help people like me. Thank you for your time and attention. Sincerely,

Kenneth Glenn