



House Bill 419

Business Regulation - Automatic Tip Prompt Screen - Requirements

February 14, 2024

POSITION: Information Only

Mr. Chairman and Members of the Economic Matters Committee:

The *Restaurant Association of Maryland* is neutral on House Bill 419 as introduced. However, we would like to share important feedback we received about potential compliance challenges.

The customer prompt screens on many point-of-sale systems (POS) are small. The required disclosure specified in this legislation must be displayed on the same screen. This may not always be possible. We have learned that some POS vendors cannot add such disclosure due to the limitations of current equipment. Adding such disclosure may require larger display equipment in some cases.

To reduce the potential expense to businesses, this legislation could be amended to allow such disclosure to alternatively appear on a notice or sign at or near the point of sale. Otherwise, it may not be practicable for many businesses.

Thank you for your consideration of this concern.

Sincerely,

A handwritten signature in black ink that reads "Melvin R. Thompson" with a long, sweeping underline.

Melvin R. Thompson
Senior Vice President