



Cancer Support Foundation, Inc.
8268 Academy Road
Ellicott City, Maryland 21043

Phone: 410.964.9563
Email: info@cancersupportfoundation.org

www.cancersupportfoundation.org

what these regulated companies always want. Years ago third party suppliers came onto the scene. Like many we also were with them for a while until the rates became crazy and practices questionable.

For over 19 years, I have been helping the most vulnerable residents in Maryland. Some of the most challenging cases are those where my clients have the threat of losing their lights and heating/cooling, literally threatening their survival. Running the foundation I saw what was happening and how my clients were suffering. Many of my clients have no idea that they have been signed up for a company that had driven their commodity prices up by 3-5 times over standard offer service prices that others have. These clients are dealing with many health issues and unable to figure out what has happened to make their bills start to skyrocket. I just spoke to a senior lady who noticed that her bill was going up but did not realize that she had a different name of her supplier on her bill than her neighbors.

By the time she figured it out and was able to cancel, her bill had really gotten out of control. As she researched she was able to find out that her contract was a computer screen signature on the date that she had been hooked up to machines in the hospital. She had been slammed. Many of my clients are never able to figure out what has happened and have no support to help them in this process. This is not an isolated story but repeated over and over again.

The other scenario of my clients experiences has been the not full disclosure of what will happen to clients under the sales pitch of how much they can save or that they are helping the environment because this is sold as green energy. After a couple of months their bills start to grow and they are figuring that it is their overuse of the service since after all the sales person said that they would be saving money. Time passes and finally it may or may not be discovered that they are paying 3-5 times as much as the standard offer service. Some of my clients never recover from the financial hole that has resulted.