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Finance Committee

Executive Nominations Committee

Joint Committee on Ending Homelessness

Senate Chair

Joint Audit and Evaluation Committee

Joint Committee on Fair Practices and
State Personnel Oversight

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Asian-American & Pacific-Islander Caucus

THE SENATE OF MARYLAND
ANNAPOLIS, MARYLAND 21401

SB 76 Continuing Care Retirement Communities - Governing Bodies, Grievances, and Entrance Fees

What SB76 Does:

- Increases the number of residents on the governing boards of CCRCs from one to two
- Mandates that this board meets at least quarterly to discuss financial statements with a designated representative of the resident's association
- Entrance fee refunds must be based on a sequential number issued to each departing resident or their estate, rather than when the resident's specific unit is occupied
- Providers must report information on entrance fee refunds to the Department of Aging every 6 months
- Twice per year, the Department of Aging must collect information from providers about grievances filed at their communities, including the subject of the grievance and the outcome

Why SB 76 is Needed:

- This bill will improve transparency and trust between providers and residents by ensuring that residents will have greater input and understanding of governing board processes
- Residents or their estates will be able to recover their entrance fee in a timelier manner, bringing an end to long waits for refunds based on unit occupancy.