

Madam Chair and Committee:

Thank you for your service.

I'm Seth Miller. I oppose this bill.

I was in an accident. Due to treatment and complications, I was in a few places. My experiences are not unique. That I can testify is. I made complaints with the Office of Healthcare Quality. One complaint was investigated by Montgomery County contractors. The result deadly. Another complaint was investigated by OHCQ professionals, the result better.

At one place, a nurse chose not to wash a surgical wound, which became infected and reinfected multiple times.

The second place was Potomac Valley Nursing and Wellness. It was a dump. They renovated. My first night, I was in a room with three other men. One got up and battered a paraplegic. Without full use of three of my limbs, I could not help. It could've been me. The two were separated. The nurse on duty would not call the police. I told her she would call the police or I would call the state. Police report attached. The next night my roommate was slapped by a staff member. I called the police with my iPhone.

The Director of nurses and the patient's physician found no evidence of physical abuse. See attached. They get their pay from that place. Had investigators interviewed Brian they would have seen his face was bruised the way I saw it was bruised when I discharged a month later. They claim to have interviewed all relevant witnesses. I was not interviewed. PV botched my discharge. The nurse surveyor said I told the intake worker things I never said about discharge.

If they listened to me, the staff would've got it together. The Washington Post reports OHCQ assessed a fine due to preventable Covid deaths. Staff chose not to isolate known positives and accept known negatives. 10 accepted negative contracted Covid. Three died. A reporter asked contractors how they verify that facilities have the required Personal Protective Equipment. A contractor said, "We just take their word for it."

I made a complaint against the first facility where my wound was not washed asking for a professional investigator not a local joker. A violation was assessed.

When I complained to the Secretary of Health, she delegated to the office of healthcare quality to investigate themselves. I complained. The deputy secretary was boxed in. I do not remember a thing from the night of the accident. Brian being attacked plays in my head like a broken record. The idea that

they have to get the approval from the secretary of health is laughable. Look at this nasty letter. Thank you.