

MDDCSAM is the Maryland state chapter of the American Society of Addiction Medicine whose members are physicians and other health providers who treat people with substance use disorders.

SB 93 Health Insurance- Utilization Review- Private Review Agents

FAVORABLE

MDDCSAM supports SB 93, with particular attention to the following point:

Uniform Utilization Review Criteria for Mental Health Treatment Will Improve Level of Care Decisions: In our experience, requiring the ASAM criteria to be used by all carriers as the utilization review (UR) standards for SUD care has, over time, resulted in improvements in our authorization/continuing care discussions with carriers/private review agents. Based on this experience, requiring uniform UR standards for mental health care should also improve provider-carrier discussions and result in better access to care.

Requirement to Approve Care for SUDs as a Chronic Condition Not Just Acute Episodes: Private review agents often do not apply the ASAM criteria correctly, particularly for the more intensive and expensive levels of care, such as residential treatment. They fail to assess all 5 dimensions required for an appropriate level of care determination and force patients to step down to a lower level of care prematurely. For example, many carriers will deny residential care unless the patient is suicidal or requires 24-hour medical treatment. That limitation misapplies the ASAM criteria and is more restrictive than the standards applied for other medical care, as it focuses only on a patient's acute condition, not their chronic condition. For that reason, we support the provision in SB 93 that requires carriers to treat SUDs as a chronic condition and not limit treatment based on the acute episode.

Identifying Level of Care Criteria Not Met by Patient Before Denying Care: We also support the SB 93 provision that would require private review agents to identify the criterion that have not been met in a patient's case before they issue a denial for initial or continued care. This will help avoid incorrect denials of care, particularly when they fail to assess all 5 ASAM dimensions and will allow us to submit additional information to support our requested level of care, as needed, **before the patient is forced to step down or pay out-of-pocket for the denied level of care**. We currently have patients leave treatment sooner than medically advised because the carrier will not authorize on-going care at the recommended level and the patient cannot afford to pay out-of-pocket for on-going care, as we seek to resolve the dispute in peer-to-peer discussions.

Thank you for your consideration.

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