



HB 956 - Consumer Protection - Workgroup on Artificial Intelligence Implementation

Committee: House Economic Matters Committee

Date: February 18, 2025

Position: Favorable with Amendments

The Maryland Bankers Association (MBA) **SUPPORTS HB 956 WITH AMENDMENTS** that add representatives of Maryland’s financial services industry to the Workgroup on Artificial Intelligence Implementation. The Workgroup will be tasked with making recommendations on the regulation of artificial intelligence and its impact on the livelihood and life opportunities of Marylanders.

Banks operating in Maryland have utilized artificial intelligence for years and continue to do so in a safe and responsible manner. Banks use artificial intelligence for fraud detection and prevention, lending processes, customer service, marketing, and back-office purposes. The utilization of artificial intelligence for these purposes decreases costs and increases productivity in the financial services industry, which in turn expands access to financial services for Marylanders.

As the Workgroup considers how artificial intelligence should be regulated across the State, MBA hopes that the concerns of the financial services will be considered before any recommendations are made to the General Assembly. Accordingly, MBA urges issuance of a **FAVORABLE** report on HB 956 **WITH AMENDMENTS**.

The Maryland Bankers Association (MBA) represents FDIC-insured community, regional, and national banks, employing thousands of Marylanders and holding more than \$194 billion in deposits in almost 1,200 branches across our State. The Maryland banking industry serves customers across the State and provides an array of financial services including residential mortgage lending, business banking, estates and trust services, consumer banking, and more.