

Wes Moore | Governor Aruna Miller | Lt. Governor Katie Savage | Secretary

TO: Senate Education, Energy, and the Environment Committee
FROM: Department of Information Technology
RE: Senate Bill 497 - Department of Information Technology - Maryland OneStop - Required State, County, and Municipal Information
DATE: February 20, 2025
POSITION: Letter of Concern

The Honorable Brian J. Feldman, Chair Senate Education, Energy, and the Environment Committee 2 West, Miller Senate Office Building Annapolis, Maryland 21401

Dear Chairman Feldman,

The Department of Information Technology (DoIT) is concerned about Senate Bill 497 -Department of Information Technology - Maryland OneStop - Required State, County, and Municipal Information. This bill mandates the Department of Information Technology (DoIT) to oversee the integration and regular updating of state, county, and municipal licensing data within the Maryland OneStop portal. While we acknowledge the bill's intent to enhance accessibility and transparency, the proposed legislation presents significant operational, financial, and administrative challenges that outweigh its potential benefits. **We list below some of our key concerns.**

The bill expands DoIT's responsibilities beyond its current capacity, requiring the department to manage, update, and verify both state and local licensing data on a bi-monthly basis. Establishing new workflows and compliance mechanisms will demand considerable time, effort, and coordination with hundreds of local government entities.

The bill requires all counties and municipalities to upload and maintain their licenses, forms, permits, and applications on the Maryland Business Express. Many smaller jurisdictions lack the necessary technical expertise and digital infrastructure to comply, forcing DoIT to provide additional training, technical assistance, and oversight, further straining its resources.

The mandated updates include all licenses and permits from county and local governments and the updates every two months create a continuous cycle of data management, requiring additional staffing, system upgrades, and cybersecurity measures to ensure compliance and



data integrity. Without dedicated state funding, these obligations may divert resources from other critical IT initiatives that serve Maryland's residents and businesses. Lastly, DoIT estimates that this bill will have a fiscal impact of \$15 million dollars on the state of Maryland.

We appreciate your consideration and welcome the opportunity to work collaboratively to address these concerns.

Best,

Melissa Leaman Acting Secretary Department of Information Technology