

**January 22, 2025** 

# Testimony for 2025 SB71 / HB294 - Task Force on Common Ownership Communities

My name is Steve Horvath from HOA United. *Homeowners of America United* is a nonprofit organization funded entirely by member donations that connects homeowners to provide advocacy, collaboration, education, empowerment, and inspiration to create positive, transformative impacts for common interest communities. A number of our members are Maryland COC homeowners.

Before deciding to authorize a Task Force for Maryland COCs to study education and training, alternative dispute resolution (ADR), establishing a permanent state commission, manager licensure and best practices, please avail yourselves of a cornucopia of academic and legislative resources about these topics, including <u>recent task forces and working</u> groups in other states.

While there is no doubt that additional study of certain topics can have benefits, the overarching outcome of condo, co-op and HOA task forces across the nation is twofold: 1) a delay in passing legislation waiting for a report and 2) little to no change in the status quo whereby meaningful reforms requested by homeowners and homeowner-centric organizations will be met with adversity from the business industry primarily led by the Community Associations Institute (CAI). To wit, the Maryland legislature has previously declined to pass several reforms related to this proposed task force. This is the latest attempt to establish a task force following 2023 HB423 / SB894, and 2024 HB286. Will a formal report change hearts and minds?

Maryland has previously adopted a number of reasonable requirements for open meetings, rule-making and other topics and would be wise to forego further study and instead pass legislation replicating additional reforms successfully implemented in states such as Arizona, California, Colorado, Florida, Nevada, Texas and Washington.

Thank you for considering testimony from HOA United.

Sincerely,

Steve Horvath

Co-Founder, HOA United

#### **Director Education Requirements**

- Connecticut <u>recommends training</u>
- Florida requires education for board members (condominiums and HOAs)
- New Mexico has a written certification requirement for board members

#### **Alternative Dispute Resolution**

- Please see <u>HOA United ADR recommendations</u> that includes a cornucopia of information including a link to this table of remedies available in every state.
- Learn from Montgomery County and Prince George's County OCOCs.

# Manager & Management Licensure

- Licensure without stringent requirements, regular supervision and remedies supported by a state agency will not materially change the significant power imbalance in COCs, nor improve the lack of accountability on the part of managers and management companies.
  - Ontario, Canada's <u>Condominium Management Regulatory Authority</u> <u>CMRAO</u>) has the most robust system of oversight in North America.
  - <u>Links to state manager and management licensure requirements</u> (far right column).

# **Creating a Permanent State Commission**

• Collecting and aggregating information is not enough. A state commission must be resourced to directly intervene in disputes and adjudicate wrongdoing.

 Former Florida Condominium Ombudsman Spencer Hennings <u>called the</u> <u>state's DBPR (pre-2024 reforms) a "toothless tiger."</u>

"I think it's quite confusing to have a 120 page condominium act filled with laws that there is no enforcement for. I can't tell you how many, probably thousands of times condominium owners throughout the state would call me and say "My association is clearly violating this law. Who do I call? Who do I go to? What do I do?"

And so many times I would have to tell those people: I'm sorry, there is a law and you're right, they're probably violating it based on what you're telling me, but there's no one to enforce this, so hire a lawyer, good luck. I hope you have \$200,000 to spend because that's what it's going to take to enforce this law..."

#### **Best Practices**

- Successful, unsuccessful, and upcoming legislation from across the country reads like a book of best practices. Here are several top initiatives from HOA United:
  - Disputes and Remedies (Alternative Dispute Resolution)
  - Powers and Duties Enforcement
  - Delinquency, Collection and Foreclosure
  - Insurance & Action Following a Loss
  - Elections
  - Unit Owner Voting
  - Regulatory Authority

#### As the <u>Sun Sentinel reported</u> in October 2023:

Since the 1970s, lobbying organizations representing the association industry have had a strong influence in the Legislature, often on non-controversial issues intended to improve the effectiveness of association governance.

But some of their initiatives were designed to allow boards to retain maximum power at the expense of homeowners, making it easier for law firms and management companies to preserve lucrative relationships with condo and HOA boards..."

Following North Carolina's recent legislative recess, <u>The Charlotte Observer reported</u> that CAI's legislative action committee "opposed even [a] pared-down iteration" of <u>HB542</u> that had overwhelming bi-partisan support. HB542 was relegated to a review committee.

Evan McKenzie, a professor of political science at University of Illinois at Chicago, is probably the most prolific author and researcher of CICs (he prefers the term CIDs or residential private governments) best known for his 1994 book <u>Privatopia</u> and <u>Beyond</u>

<u>Privatopia</u> in 2011. McKenzie has also authored many academic pieces, including one chapter of 2016's <u>Private Communities and Urban Governance: Theoretical and Comparative Perspectives</u> titled <u>Rethinking Residential Private Government in the US: Recent Trends in Practices and Policy.</u> <u>Solution Listen to the audio summary.</u>

"...increased concerns about association finances highlight the extent to which the rapid spread of common interest housing has outpaced the public policy process, which is now trying to catch up."...

... "Despite the mounting evidence that CID private governments are overly reliant on owner resources and lacking in institutional support, policy makers have favored self-protective steps to insulate public institutions from the risk of loss, rather than bolstering the private governments that pose that risk.

Such policies are an improvement over the reckless promotion and unregulated privatization that marked the rise of residential private government. At least we appear to have discarded the cavalier assumption that no institutional support or regulation are necessary. But what is missing, still, is a proactive and forward looking approach."...

[The Community Associations Institute] CAI ... functions as an interest group that has substantial influence on legislation and court decisions..."

... "There is nothing improper about professionals advancing their interests in the press and through the policy process, but there is an enormous public interest in having a full understanding of what is going on in this privatized realm, and that will never come from private professionals who are making their living solving problems that could be prevented by more enlightened public policies."

Institutional support	CIDs	Municipalities							
Financial support	General and special assessments, recreation fees—insurance proceeds in some situations	Taxes, fees, bonds, intergovernmental transfers and grants in aid							
Bankruptcy	Extremely risky—owners ultimately responsible for paying debts of corporation	Chapter 9 of Bankruptcy code allows restructuring of debt							
Training for community leaders	None required; expensive	Offered by national league of cities and other organizations							
Professional support	Largely unregulated vendors organized through Community Associations Institute	Public Administration profession; academic journals; national and state level organizations							
Government oversight	Minimal—judicial review in private litigation	Substantial							
Media and public scrutiny of internal activities	Minimal—limited to colorful controversies-flags, pets, religious symbols, etc.	Substantial							
Public availability of data on activities and finances	Almost nonexistent	Freedom of Information Act; sunshine laws; public availability of voluminous data							

# LIST OF RECENT STATE TASK FORCES

COLORADO: <u>HB1105</u> ENACTED 2023 | ACTIVITY 2023 - 2024

Colorado DORA DRE Homeowner Satisfaction Survey

HOA Homeowners' Rights Task Force Report + List of Considerations

HOA Homeowners' Rights Task Force Recommendations to the General Assembly

#### GEORGIA - AD HOC - SENATE RULES SUBCOMMITTEE ON HOAS

<u>Sen. Matt Brass to Lead Senate Subcommittee on Homeowners Associations – Georgia Senate Press Office</u>

HOAs in Georgia: the industry that profits off them gives lawmakers solutions to community complaints

Homeowners tell stories of distrust, fear and financial ruin as lawmakers look to improve HOA laws

• VIDEO: Georgia Senate Subcommittee on HOAs | October 22, 2024

• Property VIDEO: Georgia Senate Subcommittee on HOAs | September 24, 2024

# MARYLAND: SB229 (FN) ENACTED 2005 | ACTIVITY 2006

2006 Maryland Task Force on Common Ownership Communities
2022 HB358 fiscal note provides more detail about outcomes since that Task Force's final report.

#### **2006 FINAL REPORT RECOMMENDATIONS** (Red Font = Never Legislated)

This summary was provided by Task Force Chair Jacqueline L. Phillips

- Establishment of a state approved web site and written materials with current HOA/Condo information.
- A Common Ownership Community Ombudsman in each county or area without dispute resolution procedures.
- Alternative dispute resolution be recommended and available.
- Local governments should report violations of state law to OAG for enforcement actions.
- Lessening the percentage needed to change governing documents.
- Reserve studies be done every 5 years.
- Management companies be licensed and bonded.
- All new and existing state laws be applied to condos/HOAs (no grandfathering.)
- The unit insurance deductible be raised to \$10,000.
- A priority lien of 6 months, suspension of privileges of delinquent homeowners.
- Formulation of a checklist of resale documents; shortening of time requirements.

# MINNESOTA: <u>HF5247</u> ENACTED 2024 | ACTIVITY 2024 - 2025

Working Group on Common Interest Communities and Homeowners Associations

# NORTH CAROLINA: HB311 ENACTED 2023 | ACTIVITY 2024

- House Select Committee on Homeowners' Associations (2023)
- House Select Committee on Homeowners' Associations (2011)
- House Select Committee on Homeowners' Associations (2009)
- <u>Committee on Dispute Resolution Options for Homeowners, Associations and Governing Entities</u> (2017)

The <u>matrix linked below</u> compares and contrasts COC state legislation.

CONDO CONNECTION	This is a <u>non-exhaustive</u> summary of state legal requirements for condominiums and HOAs.  Click icons to view linked citations. Limited comments at right. VIEW State Statute Database & Matrix  N.B. Nonprofit corporation statutes often supplement community association-specific laws, but are NOT not consistently included below.  LEGEND>>> ● = All ClCs   ▲ = Condos   ℚ = Legacy Condos   ▼ = Co-Ops   → HOAs   ← HOAs   ← HOAs   → TX Mixed POAs   ▼ Nonprofit Corp.   ⊕ = Other State Law   □ = Admin. Code   ▼ = Case Citation   ♥															on I 💡 = I													
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# DORA's HOA Homeowner Rights' Task Force Satisfaction Survey

**Multiple Surveys & Statistics** 



