

Madam Chair and Committee:

Seth Miller FWA.

Thank you for your service.

Senator Salling, thank you for taking up this cross when my former Senator did not.

I made one site increase staff after waiting two hours to be taken off a bed pan. It would cost less to get ladies who took care of me help than defend a Complaint. I had my iPhone.

Senator Salling, talked about his father falling out of bed in urine. The Senator is a better man than I am. I am. I would talk to a lawyer.

At Potomac Valley Nursing and Rehab, I did not have full use of three of four limbs. I saw a paraplegic roommate attacked by a third roommate my first night. When the nurse did not want to call police, I threatened to call the

state. Report Attached. The next night he was slapped by staff. I called police with my iPhone.

I discharged before Covid. The *Washington Post* reports During Covid staff did not isolate positives and accepted negatives. 10 admitted negative contracted Covid. Five died. MDH fined the site. See attached.

If MDH listened when I complained about attacks on my friend, the team would have gotten it together and those five would be alive.

Patient-provider communication will nip problems in the bud and cut costs. See attached. The fiscal note is for state sites.

Private places poorly treat patients with Marylanders' money through Medicaid, Medicare, and exchange.

Per Governor Moore's October call for patients to self-advocate, I want this study and non-forensic patients in private sites given phones if possible under USAC or the

Universal Service Access Company of the FCC. Bills for phone and cable cause constituent complaints. Look at your bills. You pay a tax for this. Sites should make up the difference with right of action and attorneys fees by OAG, MDH, patients, providers, families, and insurance.

I paid premiums by phone. Inpatient and insurance are natural enemies. Iron sharpens iron.

I do not want what happened to my roommate Brian Benjamin to happen to anyone else. Would you want your loved one treated like this. Remember your oaths of office.