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Anne Arundel and Howard Counties

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Joint Audit and Evaluation Committee

Joint Committee on Ending Homelessness

Joint Committee on Fair Practices and State Personnel Oversight

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# THE SENATE OF MARYLAND

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## SB578 - Business Regulation - Home Improvement Guaranty Fund - Alterations ${\it Background}$

- Maryland Home Improvement Commission Guaranty Fund provides up to \$30,000 in reimbursements to homeowners stemming from actual damages by a contractor in a qualifying home improvement project.
- If a homeowner has an arbitration clause in their contract, they must arbitrate with the contractor; if not, they may be able to have an administrative hearing to determine if their loss is eligible for the Fund.
- In some instances, MHIC finds that arbitration awards do not qualify for disbursement from the Fund because they do not "expressly" find on the merits that the claimant is entitled to relief under §8-405, or do not clearly delineate these losses such that they are eligible to collect.

### What the bill does

- Removes "expressly" from §8-409 to allow MHIC to accept arbitration orders that substantively determine actual damages.
- Allows MHIC to award, at their discretion, attorney's fees that a claimant has incurred attempting to access the Fund.
- Does not alter the \$30,000 cap that one claimant can receive.
- Amendments submitted to committee clarify these provisions.

### Why this bill is needed

- Homeowners who must arbitrate their claims may end up with an arbitration finding that
  they sustained actual damages, but may still be unable to recover from the Fund because
  MHIC determines that the language is inadequate, which can incur more costs and
  require more time to access the Fund for an award that may seem to substantively qualify.
- Homeowners also may need to hire legal counsel, particularly if their arbitration is appealed through multiple levels of appellate courts, which can be a serious additional expense.