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Letter of Information - HB 1027
Workgroup to Study Implementation of a Statewide 3-1-1 Nonemergency Telephone System
Health and Government Operations Committee
Hearing Date: 10 MARCH 2025

The Maryland Department of Emergency Management (MDEM) writes today with information related to **HB 1027 - Workgroup to Study Implementation of a Statewide 3-1-1 Nonemergency Telephone System**.

HB 1027 would require MDEM to establish a workgroup to review several areas for study related to the establishment and feasibility of a statewide 3-1-1 system, and to submit a report on the workgroup's findings.

Based on the scope of the study, MDEM anticipates requiring contractual support to fulfill the requirements. Based on estimates provided by three organizations the Department has existing interagency agreements with, we estimate requiring \$50,000 to conduct the study. MDEM does not have the subject matter expertise or personnel resources to conduct this study internally; MDEM personnel are also primarily federally funded, and the topic of this study would not be eligible uses of that funding, requiring the Department to contract out the work.

If you have any questions, please contact Anna Sierra, MDEM legislative liaison: anna.sierra1@maryland.gov.