



*Advocating better skills, jobs, and incomes*

## **Testimony in Support of House Bill 401**

### **State Correctional Facilities - Incarcerated Individuals - Costs of Telephone Communications**

TO: Hon. Luke Clippinger, Chair, and Members of the House Judiciary Committee

FROM: Job Opportunities Task Force

DATE: February 4, 2024

The Job Opportunities Task Force (JOTF) is an independent, nonprofit organization that develops and advocates policies and programs to increase the skills, job opportunities, and incomes of low-wage workers and job seekers in Maryland. **JOTF supports House Bill 401, which shifts the cost of telephone calls from incarcerated individuals and their families to the state starting in July 2026 for FY 27. It would also establish an advisory committee to review and study the experience in other states that have made this policy change at a much lower cost per minute and lower overall cost in conjunction with the Department of Public Safety and Correctional Services (DPSCS) and other stakeholders.**

Almost all incarcerated individuals will be released back into the community. Consequently, the community, taxpayers, DPSCS, the Administration, legislature, and of course the inmates have an interest in their successful re-entry. Family and friend connection through telephonic communication and establishing or improving educational, vocational and job skills together increase the chances of successful re-entry. That would decrease the recidivism rate and thereby reduce the number of those incarcerated, saving the taxpayers \$50,000-\$60,000 per inmate. Not only does it save taxpayers and the state money but it also improves public safety by decreasing crime.

Our coalition partner, Worth Rises has led successful campaigns in several other states and large counties and has done so at much lower costs than our state is paying the current vendor at this time. For instance, under the current contract the vendor is charging 3.2 cents per minute while other states are only paying less than 1 cent to about 2 cents per minute thereby reducing overall costs by up to two-thirds.

The Advisory Committee that includes DPSCS will review other states and make recommendations to the Administration and the legislature regarding the best and most cost effective way of proceeding in making this policy successful. This bill will promote successful re-entry, reduce recidivism, reduce crime thereby improving public safety and can be done at a much lower cost.

Finally, because we are aware of the current budget challenges we have a delayed effective date of July 2026 rather than 2025.

**For these reasons, JOTF supports House Bill 401 and urges a favorable report.**

**For more information, contact:**  
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