



February 10, 2025

112 West Street  
Annapolis, MD 21401

## **Letter of Information – Investor–Owned Electric, Gas, and Gas and Electric Companies – Utility Rate Changes**

Potomac Electric Power Company (Pepco), and Delmarva Power & Light Company (Delmarva Power) submit this letter of information on House Bill 540 -**Investor–Owned Electric, Gas, and Gas and Electric Companies – Utility Rate Changes**. HB 540 would, unless otherwise ordered by the Public Service Commission (PSC), prohibit certain investor-owned public service companies from initiating a proceeding that may lead to a rate change, prepare and publish a 10- year rate report, and include standardized bill inserts and statements about the mission of the PSC and how customers can participate in rate proceedings. We understand the legislative intent to improve transparency and engagement, and we share that goal.

PHI utilities are regulated by the Public Service Commission. We already operate under robust transparency and customer notice requirements and practices. Maryland regulations require electric and gas customer bills to include detailed information – such as usage, meter readings, rate schedule identification, applicable surcharges, payment due date, late-fee disclosures, and clear contact information for billing inquiries. Additionally, once a rate case is filed and the PSC opens a docket, customers already have a myriad of opportunities – over an extended process that often spans 10 months to participate and engage in the proceeding. While the procedural schedule is established by the Public Service Commission, we engage customers throughout the case through outreach, public forums, dedicated rate case webpage, and social media.

HB 540 requires pre-filing customer notice to include relevant procedural dates and where to find information on the PSC website. However, as the fiscal and policy note explains, procedural schedules are generally established after a case is filed and the Commission issues a notice and holds a hearing to set the procedural schedule—meaning utilities will not have those dates at the time of the filing.

HB 540 specifies that the 10-year rate trend report must include a visual depiction of the 10-year rate change trend and must identify costs associated with transmission, distribution, and standard-offer or commodity service, and account for all customer bill line items, including rate riders. Combining these components in a single “trend” product can be complex for customers, since different bill elements may be driven by different factors and may not change the same cadence.

Pepco and Delmarva Power appreciate the Committee’s attention to transparency and customer participation.

**Amber Perry | Anne Klase | Allyson Black-Woodson | Poetri Deal | 410 980 5347**

Exelon (Nasdaq: EXC) is a Fortune 200 company and the nation’s largest utility company, serving more than 10.5 million customers through six fully regulated transmission and distribution utilities — Atlantic City Electric, BGE, ComEd, Delmarva Power, PECO, and Pepco. Exelon’s 20,000 employees dedicate their time and expertise to supporting our communities through reliable, affordable and efficient energy delivery, workforce development, equity, economic development and volunteerism.



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