



**Bill:** SB 827/ HB 1250 Consumer Protection and Product Liability – Chatbots

**Position:** Informational

**Date:** March 12, 2026

**Contact:** Debra Borden, General Counsel

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Dear Chair Pamela Beidle,

The Maryland-National Capital Park and Planning Commission (“M-NCPPC” or the “Commission”) has not vote to take a position on this bill. However, staff have provided an informational statement with suggested recommendations.

**What this Bill Does.** This bill seeks to regulate the manner in which a developer designs and creates and an operator makes available to users in the State a chatbot, including establishing safety and privacy protections for users, establishing an enhanced protection for users who are minors under a certain age, requiring the display of certain warnings when using a chatbot, and establishing reporting mechanisms and requirements.

### **Suggested Recommendations**

Staff recommend the sponsor consider a carve out for bi-county agencies and local governments as it is clearly the most optimal outcome. The potential chilling effect on AI adoption/innovation at the County/Municipal level is a major concern.

**EXCEPT FOR § 14–5109 OF THIS SUBTITLE, THE REQUIREMENTS OF THIS SUBTITLE APPLY TO ANY UNIT OF STATE AND LOCAL GOVERNMENT THAT DESIGNS, CREATES, OR MAKES AVAILABLE A CHATBOT.**

- **Recommended Language:** Nothing in this subtitle shall be construed to apply to Bi-County agencies or local government.