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February 25, 2026

The Honorable Pamela Beidle, Chair
The Honorable Antonio Hayes, Vice Chair
Senate Finance Committee
Miller Senate Office Building, Annapolis, Maryland 21401

RE: SB 0740 – Transportation Network Companies – Deactivation of Operators – FAVORABLE WITH AMENDMENTS

Dear Chair Beidle, Vice Chair Hayes, and Members of the Senate Finance Committee,

On behalf of Uber, thank you for the opportunity to testify in support of SB 740. We extend our sincere appreciation to Senator Kramer for his collaborative efforts in working with us and his constituents to develop these meaningful amendments. While we are still awaiting the final review of the amendment language from the bill drafters, we are encouraged by the progress and suggest a Favorable with Amendments report.

The proposed legislation, as amended, outlines a balanced framework for the deactivation of Transportation Network Company (TNC) operators, promoting transparency, while maintaining high standards for passenger safety. As amended, the bill codifies the requirement for TNCs to maintain a written, plain-language deactivation policy available through the digital application. The bill ensures that deactivated operators have the opportunity to withdraw accrued earnings. The only exception is if there is a reasonable belief the earnings are connected to criminal or fraudulent conduct. It also ensures drivers always receive a notice of deactivation and the specific reasons for it at the time of the action, or within three days in cases of serious misconduct.

This legislation also reinforces Uber's commitment to safe transportation by ensuring that safety violations are handled with appropriate gravity. For instance, in general, customer reports must be submitted within 14 days of an incident if they will be the sole basis for deactivation – however, reports involving road safety, interpersonal safety, or violations of federal/state law can be considered regardless of when they are received.

We encourage a Favorable with Amendments report on SB 740.

Respectfully submitted,

LáVita Gardner
Manager, Public Policy