

## **Maryland Protecting People with Disabilities Act (HB1445/SB742)**

I support the bill as written

2/27/2025

Typed by

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Authorized Representative for Mark Springuel

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I, Mark Springuel, have experienced disenrollment in the Community Pathway Waiver because my medical assistance coverage was not processed by the redetermination process correctly. The exact words used by EDD in their 11/26/2025 letter are “Your Medical Assistance under Community Pathway DDA waiver will be closing on 11/30/2025.”

The letter I received closing my case was dated 11/26/25. The problem I have is that I received a letter back in September saying I needed to submit documents for my redetermination and the due date was 11/30/25. So, 4 days before the deadline EDD closed my case even though they had all the required forms and supporting documents.

Besides the above date problem, I also have evidence (system generated emails on November 4 and 19) that I submitted all the required documents in November 2025. When I submitted my redetermination form and all the accompanying documents into the portal at [Maryland Benefits Consumer Portal](#). I can still access the portal and see all the submitted supporting documents and *DHS-FIA-FORM-9709R\_4111188.pdf* and *DHS-FIA-FORM-9709R\_4029594.pdf*. All the forms and documents have the date they are uploaded, and all the dates are prior to 11/20/25. When the forms are submitted via the submit button in the portal an email is generated by the system thanking you for submitting the forms.

As you can see, I completed the paperwork submittal well before the deadline of November 30, 2025.

It is now February 27, 2026, and I have not received any information concerning my appeal and requests to review the paperwork submitted by my authorized representative to EDD via registered mail, filling out automated forms, over the phone, messages left on voicemail, emails, contacted Bonnie Cullison’s office (her office did reply back to my authorized representative to get the proper signed authorization to take the next step), and by MARRS who uploaded the thank you emails to the LTSS software. On February 17 I made a trip with my authorized representative to the Medicaid offices in Montgomery County, and I was told that the case is now pending rather than closed. However, I have not received any communication from EDD concerning the status change.

When my authorized representative called EDD on December 8<sup>th</sup> well within the 10 days required for challenging the decision and staying on Medicaid pending a final review he was told “Yes I see your paperwork it was filed timely and I will send an email to the case manager to reopen your case”. Unfortunately, the case was not reopened and placed into a pending status until January 29, 2026.

Part of the frustration I have and so do the agencies’ supporting me is that when something like this happens, I fall into a dark hole, and I’m not told what is happening. Yes, I’m told I can appeal the decision and when I do this, I get no acknowledgement that the appeal was received (other than the signature on the USPS return receipt).

In this entire process, I, my authorized representative, and MARRS have not received a single communication from EDD or other MDH departments as to the status of the request for reconsideration or the appeal.

In the meantime, my providers are not receiving any payments for the care they provide. I have Down Syndrome and cannot find work and cannot live by myself. These are conditions that will not change for my entire life. It appears to my family that Maryland does not care for my well-being and would like to kick me out on the street and for me to fend for myself.

Respectfully  
Mark Sprionguel  
Typed by  
Rene M Springuel  
Father of Mark Springuel