



SB411/HB624
Safe Staffing Act of 2026
Position: **FAV**

Madame Chair and Members of the Committee,

My name is Shania Oliver, and I've been a Patient Care Technician (PCT) working in hospitals for 31 years. PCTs assist nurses with patient care and daily living. That includes feeding, bathing, vital signs and transporting for testing. I like my job because I'm able to build relationships with my patients, especially with the ones who don't have family with them. We become their family while they are there and help their stay in the hospital be as smooth as possible. I urge you to issue a **favorable** report on the Safe Staffing Act because working short staffed is hard on workers, and it's even harder on our patients.

Over the last few years, we have had 1-2 PCTs on the floor with 25 patients. If we have patients that need to be fed and bathed, it's challenging to get to them when we are short staffed. It feels very hard because we want to be able to do everything for our patients, but we are being pulled in too many directions. Staff is burned out. We are having a lot more call outs because workers are facing extreme exhaustion and physical pain, and mood swings. A lot of people are quitting because the workload is so unsustainable.

Management is aware of our concerns, but nothing has changed. It feels like they are more focused on paperwork to show that work was done than actual patient care.

I support this bill because it will bring change for all healthcare workers. It would mean a lot for our voices to be heard. We are the ones doing the work not just sitting in an office. I want my patients to get proper care and for my coworkers to have healthy and safe working environments. Please vote YES on the Safe Staffing Act. Thank you.

In Unity,

Shania Oliver