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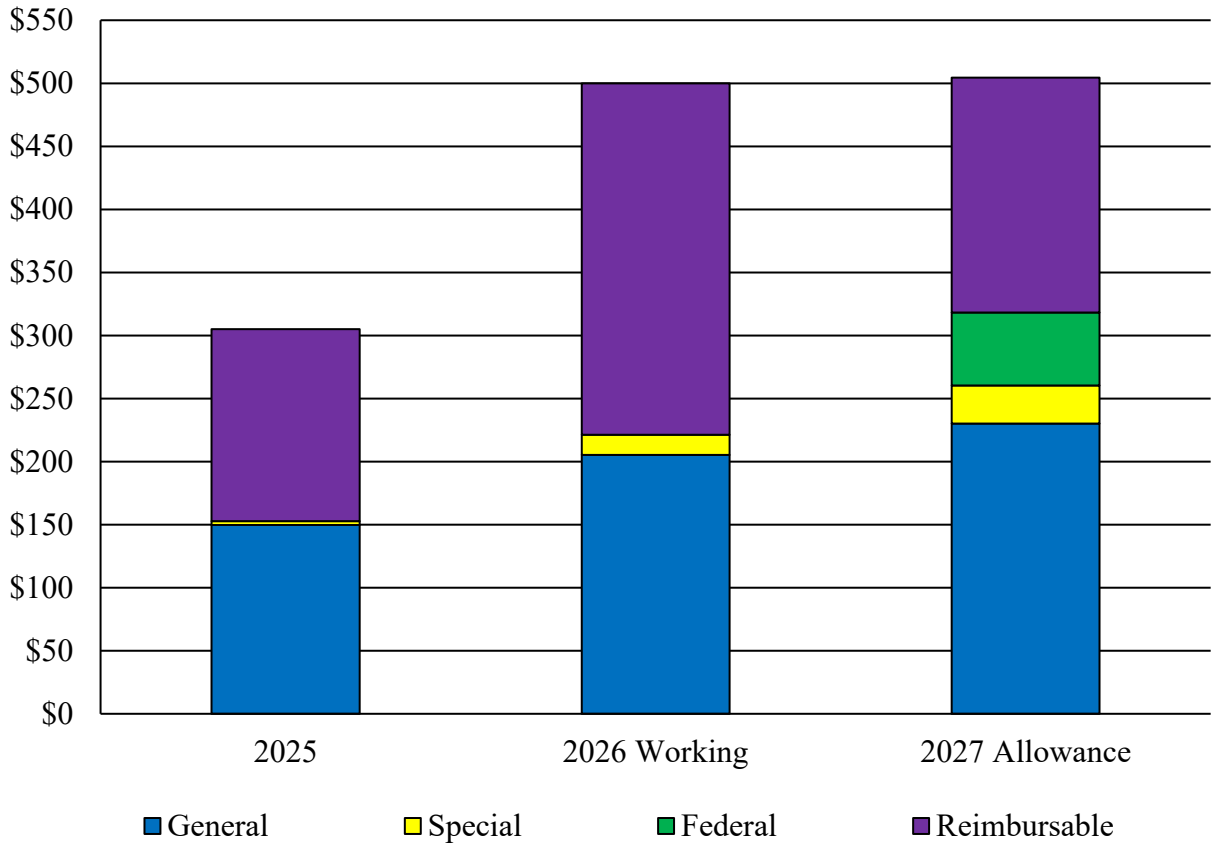
Department of Information Technology

Executive Summary

The Department of Information Technology (DoIT) supports information technology (IT) needs in State agencies. This includes operations, major IT project development, security, web services, application management, and the State's 700 megahertz (MHz) first responder radio system.

Operating Budget Summary

Fiscal 2027 Budget Increases $4.6 Million, or 0.9%, to $504.6 Million
($ in Millions)



Note: The fiscal 2026 working appropriation accounts for planned reversion. The fiscal 2027 statewide salary adjustments are centrally budgeted in the Department of Budget and Management and are not included in this agency's budget.

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- The fiscal 2027 allowance includes $58.0 million in federal funds for the new Maryland Benefits program in DoIT which was transferred from the Maryland Department of Human Services (DHS) and the Maryland Department of Health (MDH) through a reimbursable fund budget amendment in fiscal 2026. Maryland Benefits was previously known as Maryland Total Human-services Integrated Network (MD THINK) and was operated by DHS.

Key Observations

- ***Performance Indicators for Major Information Technology Development Projects (MITDP) Decline in Fiscal 2025:*** Three performance indicators for MITDPs included in the fiscal 2027 Managing for Results (MFR) submission decline in fiscal 2025. In fiscal 2025, 55% of projects were on schedule, as compared to 59% in fiscal 2024. The percentage of projects spending within 10% according to the plan decreased from 62% in fiscal 2024 to 23% in fiscal 2025. The percentage of MITDPs utilizing an agile or iterative development process reduced from 64% in fiscal 2024 to 58% in fiscal 2025.

- ***Maryland Benefits Included in DoIT's Budget Beginning in Fiscal 2026:*** The Board of Public Works (BPW) approved the transfer of the Maryland Benefits shared platform, previously known as MD THINK, and Eligibility and Enrollment (E&E) application from DHS and MDH to DoIT beginning in fiscal 2026. With this transfer, DoIT is the operator of Maryland Benefits and is responsible for day-to-day operations of the shared platform and providing support for continued integration across multiple agencies.

- ***MITDP Oversight Division Established:*** In accordance with Chapters 845 and 846 of 2025, DoIT established the MITDP Oversight Division to standardize, monitor, and support the implementation of MITDPs and expedited projects. DoIT established two major teams to support the implementation and oversight of MITDPs, the Discovery Team and the Intervention Team.

- ***New Regular Positions and Contractual Full-time Equivalents (FTE) Added in Fiscal 2027:*** The fiscal 2027 allowance includes 11 new regular positions and 91 new contractual FTEs. Of the 11 new regular positions, 9 positions are under the Maryland Digital Services unit and will support State agencies in developing and procuring technology solutions to improve digital services as required by Chapters 845 and 846. The remaining 2 positions are under the Chief of Staff program and will support the implementation of Chapter 601 of 2025, which requires DoIT to establish a technical procurement team to develop materials and best practices for procurement of IT equipment and services and assist other procurement units in procuring IT equipment and services. Of the 91 new contractual FTEs, 86 positions were previously funded through contracts across five programs within DoIT and are transitioned to contractual FTEs to generate savings and reduce dependency on external vendors. The remaining 5 positions are new contractual FTEs under the Chief of Staff program and will support the implementation of Chapter 601.

Operating Budget Recommended Actions

		Amount
1.	Delete the general fund appropriation for expedited projects in the Information Technology Investment Fund to allow time for the agency to finalize developing eligibility criteria and a list of proposed eligible projects.	-$3,000,000
2.	Delete the general fund appropriation for the Maryland Department of Health Medicaid Pharmacy Benefits Electronic Claims System Major Information Technology Development Project.	-$1,500,000
3.	Delete the general fund appropriation for the Department of Information Technology Statewide Permitting Platform Major Information Technology Development Project.	-$500,000
4.	Increase turnover expectancy for 9 new positions in Program F50B04.01 to 25% to be consistent with budgeted turnover for new positions.	-$440,151
5.	Increase turnover expectancy for 2 new positions in Program F50B04.05 to 25% to be consistent with budgeted turnover for new positions.	-$91,299
6.	Adopt committee narrative requesting a report on artificial intelligence implementation.	
7.	Adopt committee narrative requesting a report on Maryland Benefits and its implementation.	
8.	Adopt committee narrative requesting inclusion of information on outyear funding and cost estimates for Major Information Technology Development Projects.	
	Total Net Change to Fiscal 2027 Allowance	**-$5,531,450**

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Department of Information Technology

Operating Budget Analysis

Program Description

DoIT's goals are (1) to provide leadership and support to State agencies in areas of cybersecurity policy, artificial intelligence (AI), risk and vulnerability assessment, technology implementation, awareness training, and incident response to raise the security posture of State government; (2) that State agency IT systems meet the State Information Technology Master Plan objectives of consolidation, interoperability, and standardization; (3) that the department provide efficient and high-quality online services to State agencies and the public; and (4) to provide efficient and high-quality IT services to State agencies. The department has the following programs:

- ***State Chief of Information Technology:*** Responsible for executive direction and major IT project oversight. This includes a chief operating officer and a chief data officer as well as enterprise architecture, project management, communication, and legislation. This program includes the AI subprogram that establishes and oversees the statewide use of AI.

- ***Security Management:*** Responsible for developing statewide security policies, enforcing policies, and supporting State agencies' security efforts. This includes cyber incident response, cyber risk and strategic analysis, vulnerability detection and assessment, intelligence and investigation, and software assurance.

- ***Application Systems Management:*** Responsibilities include application development, web systems, geographic information systems (GIS), and operating statewide systems such as Financial Management Information Systems (FMIS).

- ***Infrastructure:*** Responsibilities include operating networkMaryland, the State's data network, voice systems, and maintaining and supporting shared services day-to-day operations for Executive Branch agencies.

- ***Chief of Staff:*** Provides departmentwide administrative support.

- ***Radio or Statewide Interoperable Communications Division:*** Operates the Maryland First Responders Interoperable Radio System Team, which is the State's 700 MHz radio system. The system is used by State, local, and federal first responders.

- ***Maryland Benefits:*** Beginning in fiscal 2026, Maryland Benefits is a new program within DoIT. DoIT oversees the Maryland Benefits shared platform, which is a cloud-based enterprise services platform that provides infrastructure, data, and application services to

multiple State agencies including DHS, MDH, the Department of Public Safety and Correctional Services (DPSCS), the Department of Juvenile Services (DJS), the Maryland Health Benefit Exchange (MHBE), and the Maryland Department of Labor (MD Labor). Prior to fiscal 2026, DHS was the operator of the Maryland Benefits shared platform.

The department administers the Information Technology Investment Fund (ITIF). This is a nonlapsing fund that supports large IT initiatives as defined in §§ 3A-301 and 3A-302 of the State Finance and Procurement Article. Chapter 497 of 2024 modified the existing criteria for MITDPs that meet one or more of the following criteria:

- the estimated total cost of development equals or exceeds $5 million (previously the estimated total cost of development equaled or exceeded $1 million);
- the project is undertaken to support a critical business function associated with the public health, education, safety, or financial well-being of the citizens of Maryland; and/or
- the Secretary of the Department of Information Technology determines that the project requires the special attention and consideration given to a MITDP.

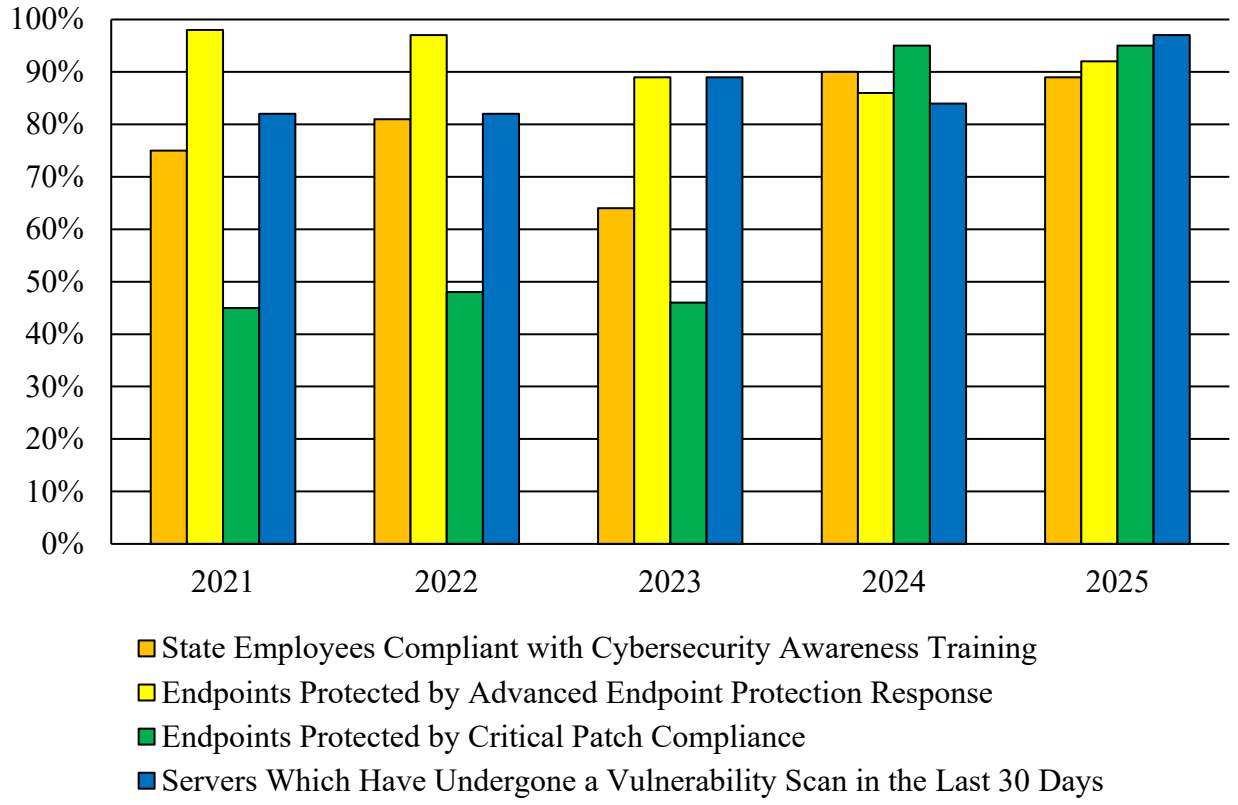
Performance Analysis: Managing for Results

1. Cybersecurity

DoIT's first MFR goal is to provide "leadership and support to State agencies in areas of cybersecurity policy, risk and vulnerability assessment, technology implementation, awareness training, and incident response to raise the security posture of State government." The objectives are (1) to reduce risk and improve response to cyberattacks and breaches and (2) to increase inter- and intra-agency alignment of IT business functions. To achieve both these objectives, Chapters 241, 242, and 243 of 2022 were enacted to centralize the State's cyber defense under DoIT's Office of Security Management (OSM) and also required OSM to ensure and assist each State agency to complete an external assessment at least once every two years and remediate any cybersecurity vulnerabilities identified in the assessment. This is discussed in more detail in Issue 1 of the analysis.

Exhibit 1 shows performance measures that address the first objective. A common cybersecurity weakness is people who are vulnerable to social engineering. DoIT works with agency security awareness training managers to implement cybersecurity awareness training so that individuals are aware of the dangers and are less likely to be tricked into giving away sensitive information. In fiscal 2025, 89% of State employees were compliant with cybersecurity awareness training, which is 1 percentage point lower than fiscal 2024 but above compliance rates from fiscal 2021 through 2023.

Exhibit 1
Cybersecurity Indicators
Fiscal 2021-2025



Source: Department of Budget and Management

Endpoints include physical devices like mobile devices, desktop computers, as well as virtual machines, etc. that connect to a network system. Critical patches are software and operating system updates that aim to fix security vulnerabilities continuously. In fiscal 2024 and 2025, 95% of devices were protected by critical patch compliance, which is the highest level in the reporting period of fiscal 2021 through 2025.

End users are individuals who use endpoints or physical devices for State-related business functions. Starting in fiscal 2023, DoIT introduced a new endpoint detection and response solution that continuously monitors end-user devices to detect and respond to cyber threats. In fiscal 2025, 92% of end-user devices were continuously monitored as compared to 89% in fiscal 2023 and 86% in fiscal 2024.

Beginning with fiscal 2023, DoIT began reporting on the number of security incident tickets received and investigated by the Security Operations Center under OSM. The number of security incident tickets received in fiscal 2025 decreased by 58.3% from 10,043 tickets in fiscal 2024 to 7,183 tickets in fiscal 2025. When compared to fiscal 2023, this measure reduced by 24.2%, or by 2,296 security incident tickets, in fiscal 2025. **DoIT should comment on the contributing factors that lowered the number of security incident tickets received in fiscal 2025.**

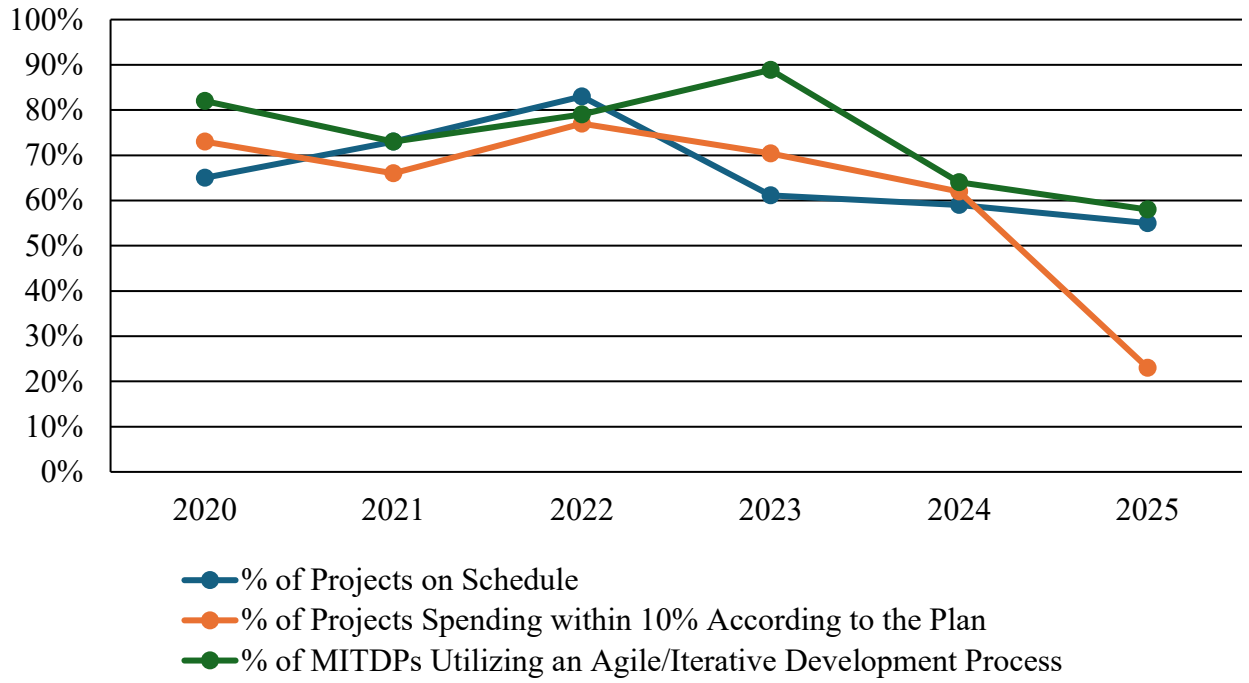
2. Oversight of MITDPs

The fiscal 2027 budget includes $124.7 million funded by the ITIF. A total of 31 MITDPs receive ITIF funding in fiscal 2027, of which 4 MITDPs are new projects. According to the fiscal 2027 MFR submission, 14 projects ended in fiscal 2025.

The department's MFR goal is that State agency IT systems meet State IT master plan objectives of consolidation, interoperability, and standardization. The objective is that all MITDPs executed by Executive Branch agencies are successful. The department has updated its series of output measures that examine the extent to which MITDPs remain on schedule and are spending within 10% of their plan. Previously, DoIT's MITDP indicators measured projects based on defined project objectives and success criteria; however, this also measured projects that did not develop information systems but received funding from the ITIF based on their total project cost. With the enactment of Chapter 497 and starting with the fiscal 2026 MFR submission, DoIT has revised its indicator that measured projects based on defined project objectives to instead measure projects that use an agile or iterative development process.

Exhibit 2 shows that all three measures are lower in fiscal 2025 than in any year from fiscal 2021 through 2024. In fiscal 2025, 55% of projects were on schedule as compared to 59% in fiscal 2024. The percentage of projects spending within 10% according to plan decreased from 62% in fiscal 2024 to 23% in fiscal 2025. The percentage of MITDPs utilizing an agile or iterative development process reduced from 64% in fiscal 2024 to 58% in fiscal 2025. In its fiscal 2026 budget testimony, DoIT explained that procurement delays and inaccurate schedule estimates contributed to lowered MITDP performance measures. DoIT noted that it was working with the Office of State Procurement (OSP) to improve IT service acquisition and changing its MITDP schedule estimation process. Additionally, in accordance with Chapters 845 and 846, DoIT established the MITDP Oversight Division to standardize, monitor, and support the implementation of MITDPs and expedited projects. DoIT established two major teams under the division to support the implementation and oversight of MITDPs, namely the Discovery Team and the Intervention Team. These teams are expected to improve the declining MITDP performance indicators. Further discussion of the MITDP Oversight Division can be found in the Proposed Budget Change section of the analysis. **DoIT should comment on the efforts that it has taken to address the decline in the three MITDP performance indicators.**

Exhibit 2
Major Information Technology Development Project Indicators
Fiscal 2020-2025



MITDP: Major Information Technology Development Project

Source: Department of Budget and Management

3. Support Services for State Agencies

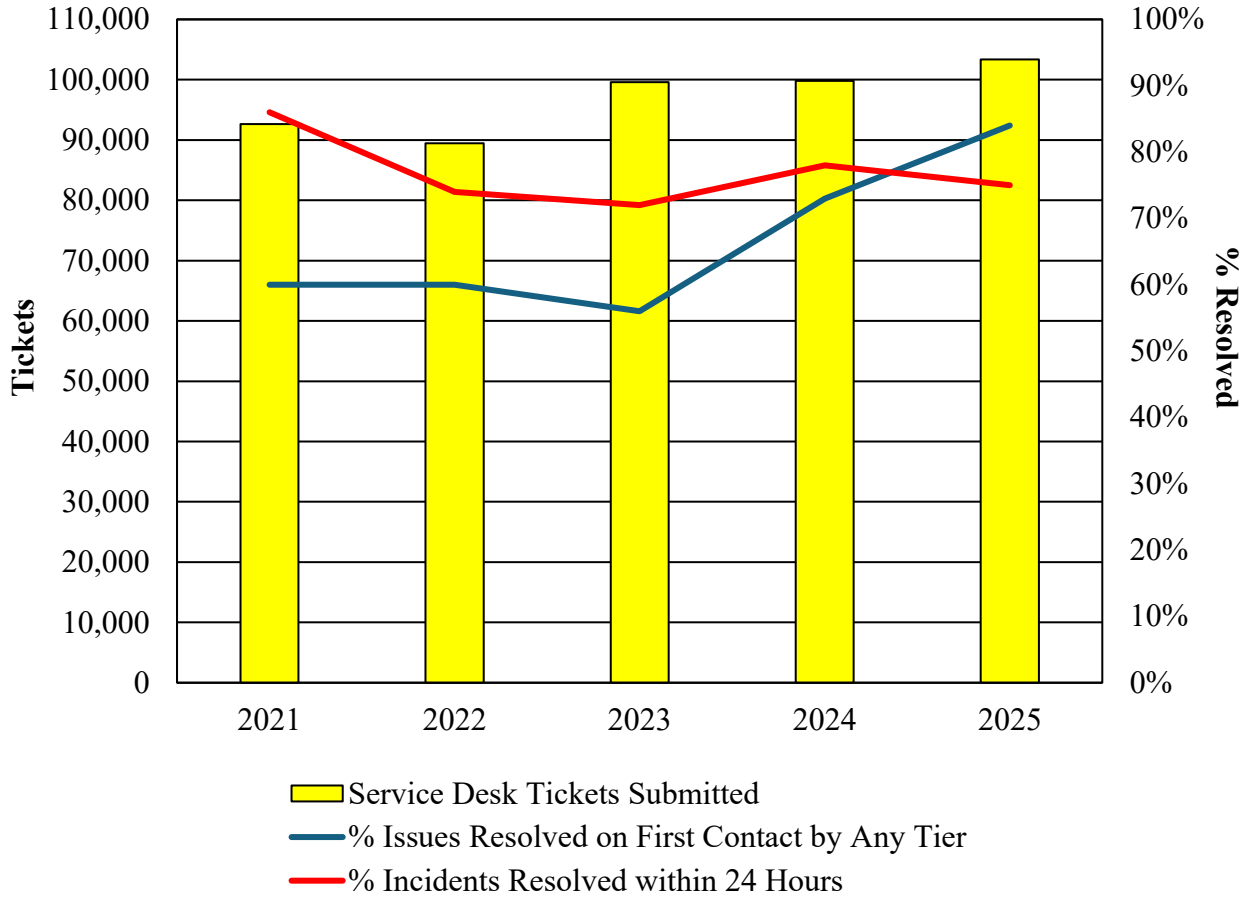
DoIT's fourth MFR goal is to provide "efficient and high-quality IT services to State agencies." Among other things, this addresses the State's consolidated IT operations through the enterprise IT support services. In fiscal 2025, 41 Executive Branch agencies participated in this program, including the Governor's Office, the Department of Natural Resources, the Maryland State Department of Education, and the Department of Budget and Management (DBM). Agencies are charged for these services, and these services are the source of a high share of reimbursable funds in the DoIT budget. For these agencies, DoIT provides full IT operations support including (1) end user hardware, applications, and support; (2) local area networks (LAN) and wide area networks (WAN); and (3) managed firewall. Agencies participating in the enterprise IT system enter a standard memorandum of understanding with DoIT.

DoIT also offers other IT services to agencies, such as networkMaryland Internet services, GIS, and web development services. Another 75 departments and agencies receive some enterprise

IT service but are not part of the system. These services are offered in the DoIT service catalog. DoIT has created service-level agreements (SLA) associated with the services in the catalog. Where appropriate, consideration is given to industry benchmarks in establishing SLAs in the service catalog. For example, the network availability SLA for networkMaryland services is consistent with that of other network service providers.

Exhibit 3 shows that the service desk received approximately 103,400 tickets in fiscal 2025. Of the 103,400 tickets, 84% of tickets were resolved by first contact, which is an 11 percentage point increase from fiscal 2024 and the highest percentage in the reporting period between fiscal 2021 and 2025. The percentage of incidents resolved in 24 hours dropped slightly to 75% in fiscal 2025 from 78% in fiscal 2024.

Exhibit 3
Agency Services Indicators
Fiscal 2021-2025



Source: Department of Budget and Management

Beginning with the 2024 MFR submission, DoIT included two new indicators that measure cost and value – average IT cost per FTE for enterprise State employees, and the percentage of IT service rates that are within average range of industry benchmarks for State government IT. In fiscal 2025, the average IT cost per FTE was $14,106, an increase of $671 from fiscal 2024. The State's percentage of IT service rates within the average industry benchmark was -8% in fiscal 2024. However, the 2025 MFR submission does not include data for this performance measure. DoIT notes that an annual study by a third-party vendor is required to assess rates and, due to unavailability of funds to conduct this annual report, DoIT is unable to report the data. In its fiscal 2026 budget testimony, DoIT noted that it was assessing alternative ways to collect the data without annual vendor engagement. **DoIT should brief the committees if alternative ways to collect data on the service rate assessments have been identified.**

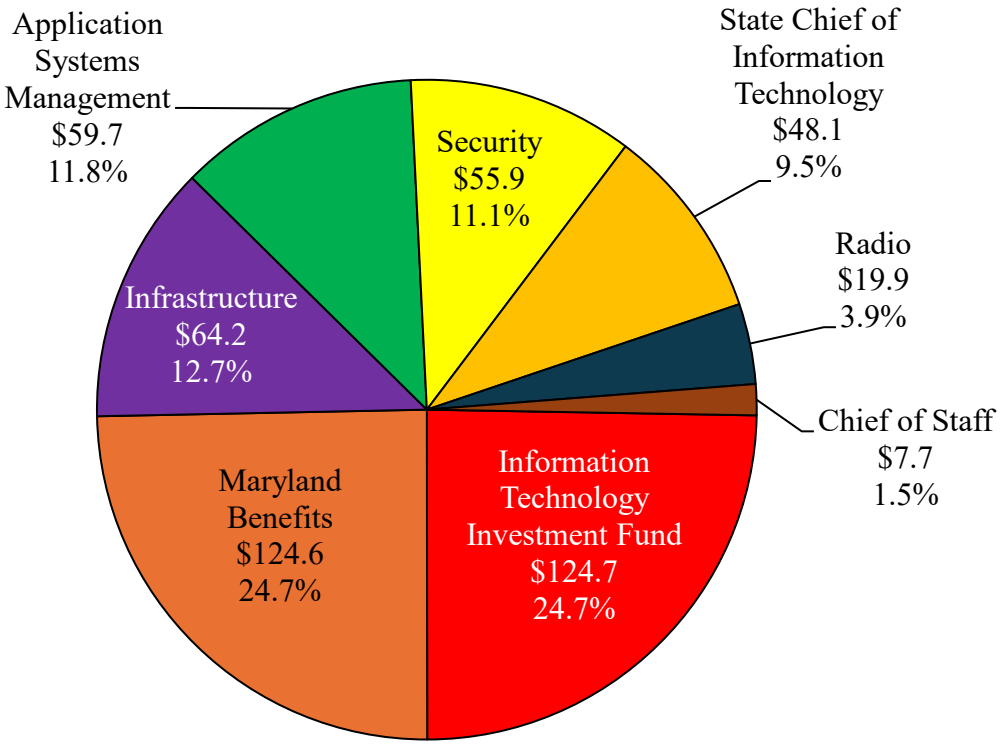
Planned Reversions

The fiscal 2027 allowance includes a planned reversion of $1.4 million in fiscal 2026 related to the savings identified through the government modernization initiative, which includes $1.1 million in savings from modifying the laptop replacement schedule from a three-year schedule to a five-year schedule and $257,288 in savings from the new renegotiated Motorola contract for the Radio program.

Fiscal 2027 Overview of Agency Spending

The fiscal 2027 allowance for DoIT totals $504.6 million. As shown in **Exhibit 4**, both the ITIF and Maryland Benefits account for a total of 49.4% of DoIT's spending. Infrastructure accounts for 12.7% of the fiscal 2027 allowance and includes end-user applications and support, LAN and WAN support, networkMaryland, and voice communication. These services are included in the enterprise IT support services offered by DoIT. The Application Systems Management program accounts for 11.8% of the fiscal 2027 allowance, which provides support to the statewide administrative processes, including finance, procurement, and human resource applications. The Security program accounts for 11.1%, which provides for a preventive approach to protecting public and confidential information and avoiding cybersecurity breaches. The State Chief of Information Technology program accounts for 9.5% of DoIT's spending and includes oversight of MITDPs and statewide use of AI.

Exhibit 4
Overview of Agency Spending
Fiscal 2027 Allowance
($ in Millions)

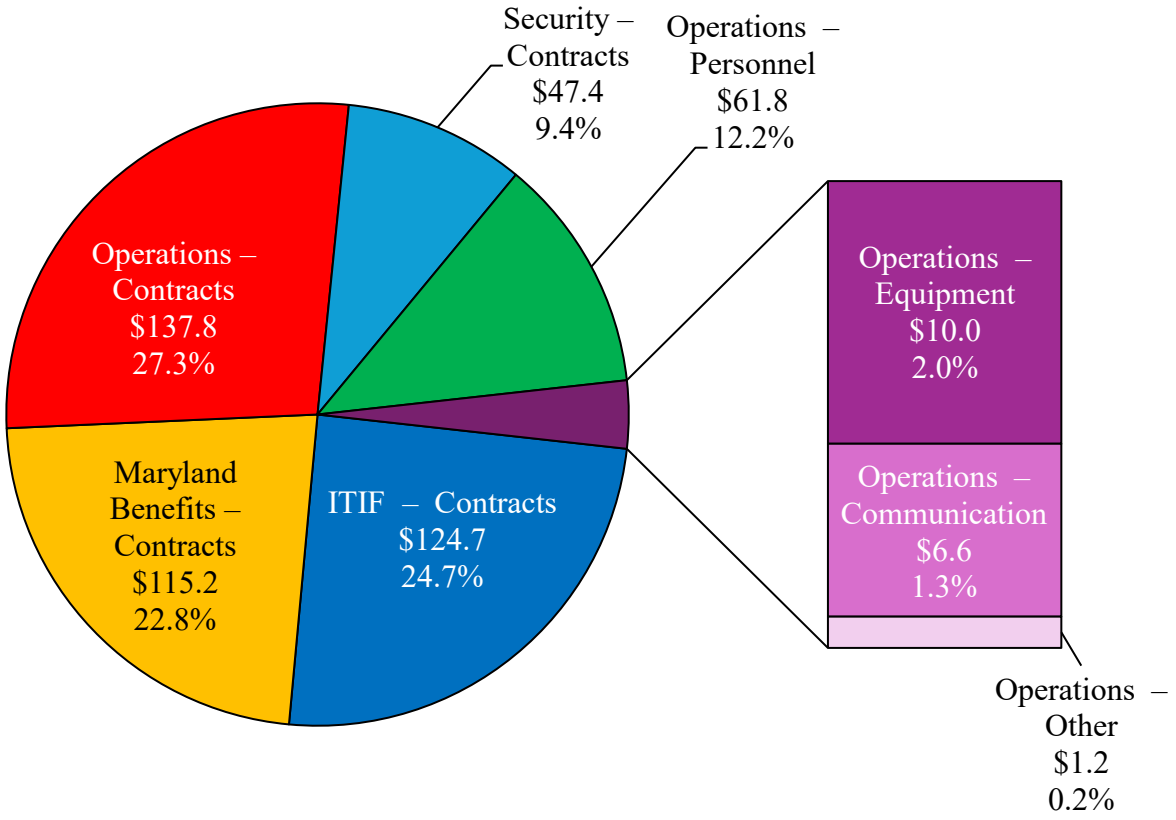


Note: The fiscal 2027 statewide salary adjustments are centrally budgeted in the Department of Budget and Management and are not included in this agency's budget.

Source: Governor's Fiscal 2027 Budget Books

The department relies heavily on contracts to provide services. **Exhibit 5** shows that contracts for the ITIF, Maryland Benefits, operations, and cybersecurity combined total 84.2% of spending. The next largest area of spending is personnel, including regular positions and contractual FTEs, at 12.2%.

Exhibit 5
Agency Spending by Object
Fiscal 2027 Allowance
($ in Millions)



ITIF: Information Technology Investment Fund

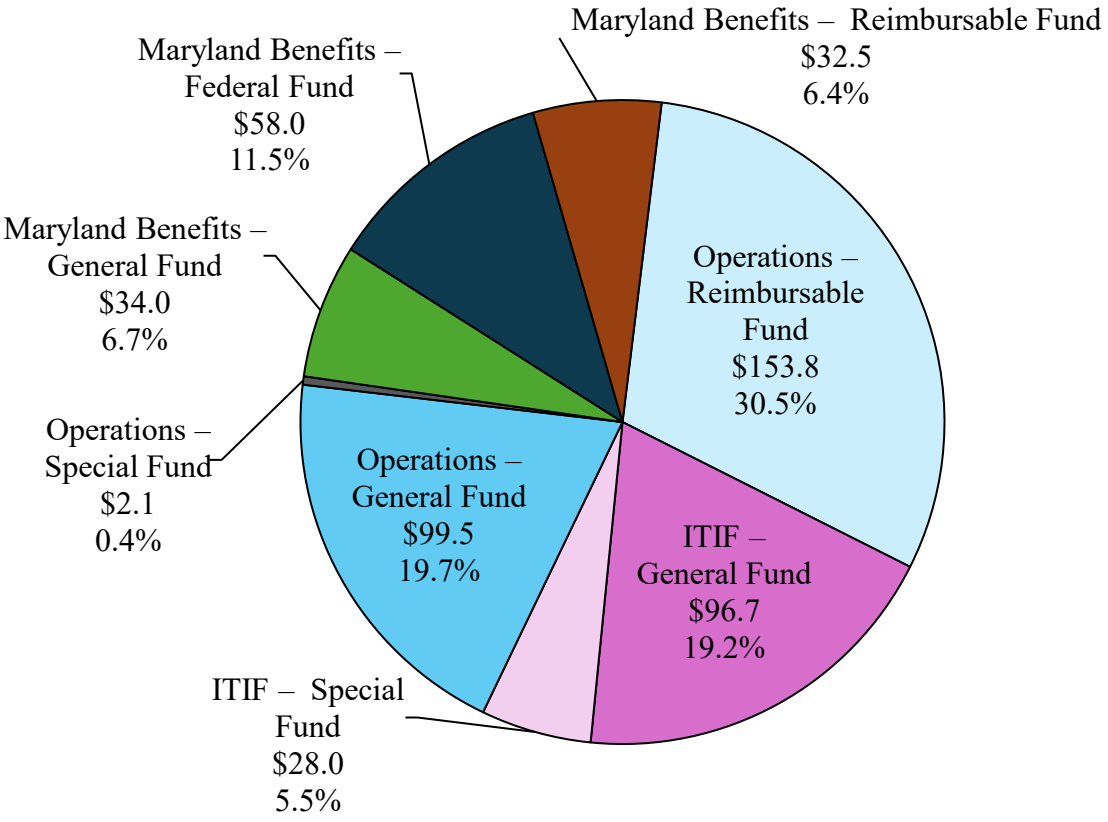
Note: The fiscal 2027 statewide salary adjustments are centrally budgeted in the Department of Budget and Management and are not included in this agency's budget.

Source: Governor's Fiscal 2027 Budget Books

DoIT is one agency that oversees (1) funding for MITDPs and (2) operations. Major IT funding is supported by general funds and special funds. Operations include services (security, Applications System Management, infrastructure, chief of staff, and radio) for State agencies and the Administration. Agency services are funded by general funds, reimbursable funds, and special funds. Many services do not receive general funds but are entirely funded by fees for services. The Administration receives general funds, which avoids having State agencies paying for DoIT overhead costs. Beginning in fiscal 2026, DoIT also oversees operations of the

Maryland Benefits shared platform, which is funded through general funds, special funds, federal funds, and reimbursable funds. As shown in **Exhibit 6**, 24.7% of funding for DoIT is for the ITIF, split into 19.2% in general funds and 5.5% in special funds. Similarly, 24.7% of funding is for Maryland Benefits, which excludes special funds for the program. The 24.7% for Maryland Benefits is split into 6.7% in general funds, 11.5% in federal funds, and 6.4% in reimbursable funds. The remaining 50.6% of DoIT's funding is for its operations, which is 19.7% in general funds, 30.5% in reimbursable funds, and 0.4% in special funds.

Exhibit 6
Fund Sources by Agency
Fiscal 2027
($ in Millions)



ITIF: Information Technology Investment Fund

Note: The fiscal 2027 statewide salary adjustments are centrally budgeted in the Department of Budget and Management and are not included in this agency's budget.

Source: Governor's Fiscal 2027 Budget Books

Proposed Budget Change

As shown in **Exhibit 7**, the fiscal 2027 allowance for DoIT increases by $4.6 million, or 0.9%, compared to the fiscal 2026 working appropriation after accounting for the planned reversion. The largest increase of $11.1 million is attributable to the addition of 91.0 contractual FTEs in fiscal 2027. This is partially offset by a decrease of $4.2 million attributable to the transfer of Maryland Benefits to DoIT in fiscal 2026. The decrease of $3.2 million is related to the net reduction in reimbursable funds for the Enterprise and Data program attributable to the conversion of contractual FTEs that were previously funded through contracts.

Exhibit 7
Proposed Budget
Department of Information Technology
($ in Thousands)

How Much It Grows:	General Fund	Special Fund	Federal Fund	Reimb. Fund	Total
Fiscal 2025 Actual	$149,744	$2,944	$0	$152,233	$304,920
Fiscal 2026 Working	205,380	15,985	0	278,649	500,014
Fiscal 2027 Allowance	230,199	30,120	58,040	186,256	504,615
Fiscal 2026-2027 $ Change	24,819	14,134	58,040	-92,392	4,601
Fiscal 2026-2027 % Change	12.1%	88.4%	N/A	-33.2%	0.9%

Where It Goes:	Change
Personnel Expenses	
Net increase of 11.0 positions	$2,347
Employee and retiree health insurance	1,344
Salary adjustments and associated fringe benefits	587
Deferred compensation match due to change in budgeting	555
Miscellaneous adjustment	30
Overtime earnings	-141
Turnover rate increases from 6.0% to 9.3%	-1,561
Major Information Technology Development Projects and Oversight	
Management services and contracts for planning and implementing IT projects, including project oversight	5,395
ITIF appropriation for MITDPs	-2,224
Reimbursable funds for DoIT's MITDPs	-4,203
Security Program	
Security Operations Center Endpoint Detection and Response tools to detect issues and response to security incidents in endpoints and servers	-3,013

Where It Goes:	**Change**
Funding for cybersecurity assessments in fiscal 2026	-3,554
Other Changes	
Net of 91.0 contractual full-time expenses	11,096
Cost allocations mainly driven by IT service allocations	8,911
Fixed expenses, including rent	151
Annual renewal of licenses, including ArcGIS	-383
Equipment costs for the Infrastructure program	-659
Communication and travel expenses	-792
Operation and maintenance for networkMD and statewide fiber	-2,149
Net reduction in reimbursable funds for the Enterprise and Data program	-3,201
Transfer of Maryland Benefits from DHS and MDH to DoIT in fiscal 2026	-4,167
Other expenses	231
Total	**$4,601**

DHS: Department of Human Services
DoIT: Department of Information Technology
IT: information technology
ITIF: Information Technology Investment Fund
MDH: Maryland Department of Health
MITDP: Major Information Technology Development Project

Note: Numbers may not sum to total due to rounding. The fiscal 2026 working appropriation accounts for planned reversions. The fiscal 2027 statewide salary adjustments are centrally budgeted in the Department of Budget and Management and are not included in this agency's budget.

Modernization of IT Projects

Chapter 497 makes various changes to the State's governance, oversight, funding, and management of IT projects, including (1) requiring various entities to undertake specified research and planning activities and complete various plans and reports; (2) renaming, modifying, and expanding the ITIF; and (3) establishing a process to fund "expedited projects". The Act increased the estimated total MITDP cost threshold from $1 million to $5 million. In addition, a new MITDP category was established for expedited projects.

Expedited Projects

An expedited project means an IT project that is not an MITDP but receives money from the ITIF that supports modernization projects. An IT project that is deemed an expedited project can apply for project funding biannually. The Budget Reconciliation and Financing Act of 2025 repealed the required 20% set-aside for expedited projects.

Language in the fiscal 2025 Budget Bill restricted funds from DoIT pending a report regarding the detailed accounting of the ITIF balance, including spending and encumbrances by MITDP; the fiscal 2026 projected ITIF balance; an explanation of the ITIF allocation process; oversight of MITDP changes in management and delegation of responsibilities; and criteria for expedited projects. DoIT submitted the report on October 31, 2025. DoIT reported draft criteria for expedited projects ,which requires a proposed IT project to meet all of the following criteria to become an expedited project:

- an estimated total project cost of less than $5 million or as determined by the Secretary of Information Technology;
- implements new software or an IT application or enhances existing software or an IT application;
- requires software code to be developed or customized to achieve a project's business needs;
- addresses a legacy system deficiency or is considered to have a higher impact on the residents (particularly for public health, education, safety, or financial well-being) or State employees or as determined by the Secretary of Information Technology; and
- allows for modernization projects consistent with the State Modernization Plan to move forward in an expedited manner.

The fiscal 2027 allowance includes $3 million in general funds in the ITIF for expedited projects. According to DoIT, the draft eligibility criteria have not yet been finalized, and the agency does not have a list of proposed projects that may be eligible to be funded with the $3 million in the ITIF included in the fiscal 2027 allowance. **As the eligibility criteria for expedited projects is yet to be finalized and a proposed list of projects eligible to be deemed expedited projects is not available, the Department of Legislative Services (DLS) recommends deleting $3 million in general funds in the ITIF for expedited projects.**

ITIF and MITDP Expenditures

Current law requires that all general funds appropriated for MITDPs be held in the ITIF, and DoIT is responsible for MITDP oversight and releasing funds to the agencies where the funds are shown as reimbursable funds.

DoIT Requires MITDPs to Use an Agile Development Methodology

The MITDP approach that DoIT currently requires is Agile. In Agile, a high-level plan rather than a detailed plan of all requirements is developed. Projects are divided into a number of tracks. These are usually implemented simultaneously. Each track is broken down so that there are a number of sequential parts to build. The parts are planned and then built over a two-week period

called a sprint. This is tested, and another part is planned. After a series of sprints, there is a program increment (a usable component). There should be a usable component every six months. This approach uses the plan-do-check-act approach, which is a repetitive four-stage model for continuous improvement in business process management that is repeated until the project is done. The previous development approach (Waterfall) is being phased out, and all new projects are using Agile. DoIT's MFR indicators were modified for Agile in fiscal 2019. However, DoIT's 2026 MFR submission shows that the percentage of MITDPs using the Agile development process has decreased from 64% in fiscal 2024 to 58% in fiscal 2025.

MITDP Oversight Division

Chapters 845 and 846, among other things, established the MITDP Oversight Division to standardize, monitor, and support the implementation of MITDPs and expedited projects. In accordance with this legislation, DoIT established two major teams to support the implementation and oversight of MITDPs, the Discovery Team and the Intervention Team.

The Discovery Team helps State agencies in defining the scope of a successful MITDP, including the MITDP's objective, users, and issues that may impact successful implementation. According to DoIT, this team is expected to work with existing or new MITDPs to ensure they are user-centered and well-defined for a successful implementation. The fiscal 2027 allowance includes $3.5 million in the ITIF to support 10 discovery sprints.

The Intervention Team includes digital service experts who are deployed to State agencies and will be embedded with an agency project for a period of six months to two years to assist State agencies in iterative, user-centered MITDP development and practices. These teams will mostly include a technical lead with software engineering and system architecture skillsets, and a technical product manager and user experience lead with service design and user research skillsets. The fiscal 2027 allowance includes $5 million to support deployment of 16 intervention teams. **DoIT should comment on how it will prioritize MITDPs that may require assistance from the two teams and provide a list of projects it has identified where the two teams will be deployed for fiscal 2027.**

Beginning in fiscal 2027, DoIT has consolidated oversight funding, which was previously allocated under individual MITDPs, to improve flexibility and reduce administrative inefficiencies. The fiscal 2027 allowance for the ITIF includes a total of $4.3 million for oversight operations, which includes $4 million for oversight staffing and $250,000 for oversight operations. In fiscal 2026, a total of $5.1 million was allocated for oversight under an individual MITDP's budget. **DoIT should clarify how many positions will be funded with the $4 million in oversight staffing funding. DoIT should also comment on how or to what extent the newly established division to monitor and support implementation of MITDPs will mitigate problems identified in the MFR related to incorrect scope and cost estimates.**

ITIF-funded Projects

Exhibit 8 shows the revenues and expenditures for the ITIF for fiscal 2024 through the proposed budget in fiscal 2027.

Exhibit 8
Information Technology Investment Fund
Fiscal 2024-2027
($ in Thousands)

	2024	2025	2026	2027
Opening Fund Balance	$267,182	$263,718	$262,187	$223,733
Revenues				
General Fund	94,497	78,462	112,900	96,668
General Fund – Deficiency Appropriation	0	1,703	0	0
Special Fund – Carryover to Reappropriate Funds	0	0	13,992	28,000
Special Fund – Resource Sharing Agreement Revenues	738	791	0	0
Investment Interest	12,347	0	0	0
Cost Containment Reductions	0	-15,627	0	0
Total Available Revenues	**$374,765**	**$329,047**	**$389,079**	**$348,401**
Expenditures				
Transferred to Agencies	-$111,047	-$66,860	-$165,346	-$124,668
Adjustments				
Estimated Carryovers to Be Reappropriated	0	0	0	0
End-of-year Fund Balance	**$263,718**	**$262,187**	**$223,733**	**$223,733**

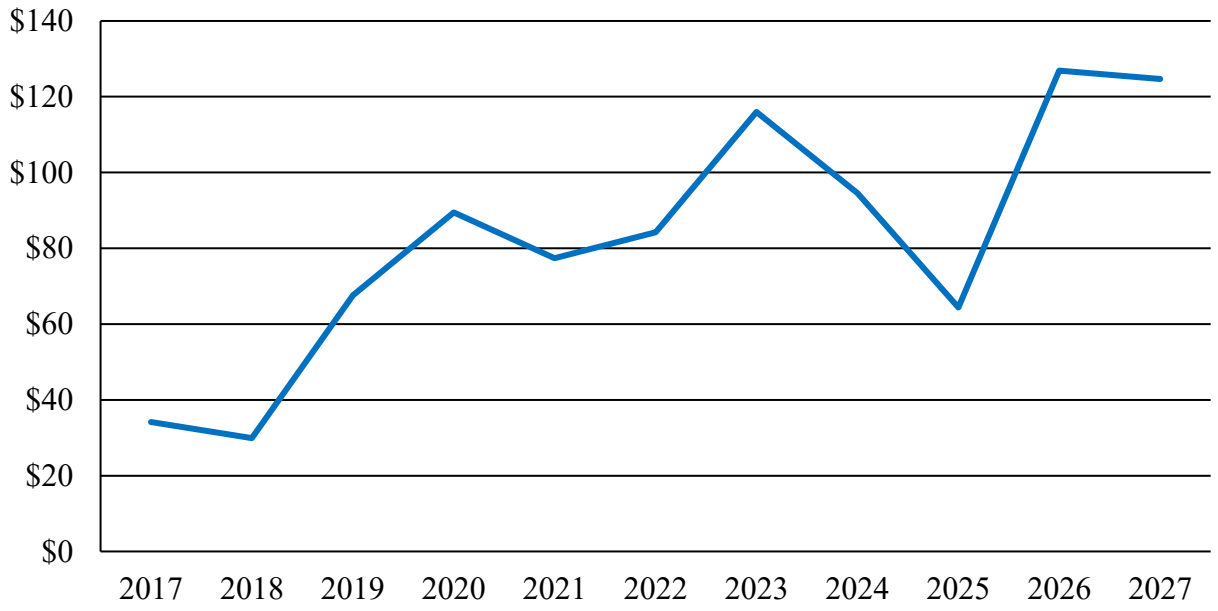
Source: Department of Budget and Management; Department of Information Technology; Department of Legislative Services

Exhibit 9 shows that State general fund support for MITDPs has reduced by $2.2 million, or 1.8%, in fiscal 2027 as compared to fiscal 2026. This includes the ITIF funding share for the Discovery Team, Intervention Team, and oversight operations. However, the fiscal 2027 budget is $60.3 million, or 93.7%, more than in fiscal 2025. This increase in fiscal 2026 and 2027 is attributable to a higher general fund appropriation for three MITDPs under the Comptroller's Office, namely the FMIS Modernization, the Central Payroll Bureau (CPB) Payroll System Modernization, and the Integrated Tax System projects, totaling to $30.4 million, or 24.4%, of the

total ITIF in fiscal 2027 as these projects begin procurement and implementation. As a comparison, these projects received a total of $19.8 million in fiscal 2025. Additionally, 13 MITDPs that did not receive an ITIF appropriation in fiscal 2026 are appropriated ITIF funding in fiscal 2027 due to changes in project schedules; this funding totals $31.8 million, or 25.5%, of the total ITIF funding in fiscal 2027. This includes 4 new MITDPs beginning in fiscal 2027. There are 36 MITDPs receiving funding from the ITIF in fiscal 2027. A complete list of these projects can be found in **Appendix 2**. There are 10 projects that receive at least $5 million in general funds in fiscal 2027 for a total of $87.7 million. These projects are:

- $5.2 million for the Department of General Services' (DGS) eMaryland Marketplace eProcurement Solution;
- $5.3 million for the State Board of Elections (SBE) Statewide Pollbook Modernization;
- $5.5 million for the Maryland Higher Education Commission's New Unified Financial Aid System for Higher Education;
- $5.7 million for the Comptroller's CPB System Replacement;
- $6.5 million for MD Labor's Electronic Licensing Modernization;
- $6.9 million for MDH Statewide Electronic Health Records;
- $9.0 million for the Comptroller's Integrated Tax System;
- $9.0 million for DoIT's Maryland Enterprise Web Strategy;
- $13.9 million for SBE's New Voting System; and
- $15.7 million for the Comptroller's FMIS Replacement.

Exhibit 9
Information Technology Investment Fund General Fund Appropriations
Fiscal 2017-2027
($ in Millions)



Note: Includes reversions, cost containment reductions, and deficiencies.

Source: Department of Budget and Management; Department of Information Technology, Department of Legislative Services

Section 3.5-308 of the State Finance and Procurement Article requires that all MITDPs for Executive Branch agencies, except higher education institutions, have an information technology project request (ITPR). The ITPR is a comprehensive document about the project, and each ITPR is required to include information about the project's (1) need; (2) risks; (3) scope and complexity; and (4) development and support costs. ITPRs are the starting point for DLS review of MITDPs. All MITDP ITPRs for fiscal 2027, except for DoIT's new Statewide Permitting Platform, were given to DLS prior to the required deadline.

The fiscal 2027 budget for the ITIF includes four new projects:

- SBE Voter Registration and Election Administration Modernization (VREAM);
- DJS Juvenile Case Management Modernization;

- MDH Medicaid Pharmacy Benefits Electronic Claims System; and

- DoIT Statewide Permitting Platform. **Because the ITPR for DoIT's Statewide Permitting Platform MITDP was not provided as required by statute, DLS recommends deleting $500,000 in general funds for the new project.**

DLS also recommends committee narrative and reductions to appropriations for some projects. Narrative and fund restrictions along with reductions of special and federal funds are recommended in each agency's budget analysis. Recommendations related to general funds budgeted in the ITIF appear in the operating budget recommended actions section of this analysis. DLS has recommendations for the following projects:

- ***SBE – Statewide Pollbook Modernization:*** recommend narrative requiring quarterly reports;

- ***SBE – New Voting System:*** recommend narrative requiring quarterly reports;

- ***SBE – New Campaign Reporting Information System (NCRIS):*** recommend narrative requiring quarterly reports;

- ***SBE – VREAM Project:*** recommend narrative requiring quarterly reports;

- ***Maryland Insurance Administration – Insurance Tracking System:*** recommend narrative requesting project status reports;

- ***State Department of Assessments and Taxation – Cloud Revenue Integrated System:*** restrict general funds pending submission of a project status report;

- ***MDH – Medical Care Programs Administration – Medicaid Pharmacy Benefits Electronic Claims System:*** recommend deleting general funds for this project.

Out-year Funding and Cost Estimates for MITDPs Not Included in the Governor's Fiscal 2027 Budget Books

The Governor's Fiscal 2027 Budget Books do not include out-year funding and cost estimates for MITDPs beginning in fiscal 2028. Historically, DoIT and DBM have submitted the out-year funding and cost estimates for MITDPs with the submission of the Governor's budget books. While the fiscal 2027 budget books include information on the total estimated cost and the estimated cost remaining to complete a project, this information is not provided by fiscal year for the out-years. Additionally, the Governor's Fiscal 2027 Budget Books do not include information on funding requirements for MITDPs provided by fiscal year for the out-years. The out-year funding and cost estimates provide information to the legislature on the estimated funding requirements and cost of MITDPs. The out-year funding and cost estimates are also required for

the State's general fund projection as the ITIF is primarily funded through general funds. **DLS recommends adopting committee narrative requesting that DoIT, in collaboration with DBM, provide out-year funding and cost estimates for each MITDP by fiscal year and fund source with the submission of the Governor's Fiscal 2028 Budget Books.**

ITIF Proposed Deficiencies in Agency's Budget

The fiscal 2027 allowance includes approximately $1 million in general funds as a fiscal 2026 proposed deficiency for SBE's NCRIS MITDP in SBE's budget. Section 3.5-309 of the State Finance and Procurement Article established the ITIF primarily to support MITDPs and expedited projects. The general funds for MITDPs are budgeted in the ITIF within DoIT's budget and are distributed to the requesting agency as reimbursable funds through the fiscal year of appropriation. This requirement applies to any deficiency appropriations for an MITDP as well. **DoIT and DBM should ensure that deficiency appropriations are correctly budgeted in the ITIF within DoIT's budget beginning in fiscal 2028 to ensure that DoIT has oversight of the MITDP. DoIT should comment on how it will coordinate with SBE to ensure that it maintains oversight as the NCRIS project progresses.**

Personnel Data

	FY 25 Actual	FY 26 Working	FY 27 Allowance	FY 26-27 Change
Regular Positions	225.00	262.00	273.00	11.00
Contractual FTEs	12.00	7.00	98.00	91.00
Total Personnel	**237.00**	**269.00**	**371.00**	**102.00**
Vacancy Data: Regular Positions				
Turnover and Necessary Vacancies, Excluding New Positions		25.31	9.27%	
Positions and Percentage Vacant as of 12/31/2025		34.00	12.98%	
Vacancies Above Turnover		8.69		

- The fiscal 2027 allowance includes 11 new regular positions and 91 new contractual FTE positions. Of the 11 new regular positions, 9 positions are under the Maryland Digital Services unit within the State Chief of Information Technology program and will support State agencies in developing and procuring technology solutions to improve digital services as required by Chapters 845 and 846. The remaining 2 positions are under the Chief of Staff program and will support the implementation of Chapter 601, which requires DoIT to establish a technical procurement team to develop materials and best practices for procurement of IT equipment and services and assist other procurement units in procuring IT equipment and services. Of the 91 new contractual FTEs, 86 positions were previously

funded through contracts across five programs within DoIT and are transitioned to contractual FTEs to generate savings and reduce dependency on external vendors. The remaining 5 positions are new contractual FTEs under the Chief of Staff program and will support the implementation of Chapter 601. **Exhibit 10** shows the various programs the 91 new contractual FTEs will support. **DoIT should brief the committees on how much savings the transition of the 86 positions previously funded through contracts to contractual FTEs will generate.**

Exhibit 10
New Contractual FTEs
Fiscal 2027 Allowance

Program	Contractual FTEs	Purpose
F50B04.01 – State Chief of Information Technology	10	Transition from external contracts and will support work within Maryland Digital Service unit and Artificial Intelligence unit.
F50B04.02 – Security	19	Transition from external contracts and will support work within the Office of Security Management program.
F50B04.03 – Application Systems Management	17	Transition from external contracts and will support work within the Office of Enterprise Data Strategy.
F50B04.04 – Infrastructure	1	Transition from external contracts and will support work within the Infrastructure program.
F50B04.05 – Chief of Staff	5	New contractual FTEs to implement Chapter 601.
F50B04.08 – Maryland Benefits	39	Transition from external contracts and will support work within the Maryland Benefits program.

FTE: full-time equivalent

Source: Governor's Fiscal 2027 Budget Books; Department of Information Technology

- As of December 31, 2025, DoIT reported 34 vacant positions. Of these, 8 positions have been vacant for less than six months, 5 positions have been vacant for more than a year, and 21 positions have never been filled. Of the 21 positions that have never been filled, 16 positions are in the State Chief of Information Technology program, 4 positions are in the Security program, and 1 position is in the Infrastructure program. **Exhibit 11** shows the status of the 21 positions that have never been filled.

Exhibit 11
Positions That Have Never Been Filled
Fiscal 2027 Allowance

Program	PIN Number	Job Title	Position	Date Authorized	Status
F50B0401	498432	DoIT Technology Platform Manager II	1.00	7/1/2024	Reclass in Process for Pending Recruitment
F50B0401	498433	Program Manager III	1.00	7/1/2024	Role Open for Recruitment
F50B0401	522785	DoIT Technology Chief	1.00	7/1/2025	Reclass in Process for Pending Recruitment
F50B0401	522786	Program Manager Senior II	1.00	7/1/2025	Reclass in Process for Pending Recruitment
F50B0401	522787	DoIT Cyber Policy and Strategy Planner I	1.00	7/1/2025	Role to Be Recruited for, Waiting on the Hire of the Role to Whom This Position Reports
F50B0401	522840	DoIT System Administrator Ld/Adv	1.00	7/1/2025	Contractual Conversion Currently with DBM
F50B0401	522841	DoIT System Administrator Ld/Adv	1.00	7/1/2025	Contractual Conversion Currently with DBM
F50B0401	522842	DoIT Technology Platform Manager I	1.00	7/1/2025	Role to Be Recruited For
F50B0401	522843	DoIT Technology Platform Director I	1.00	7/1/2025	Contractual Conversion Currently with DBM
F50B0401	522844	DoIT Technology Platform Manager I	1.00	7/1/2025	Position to Be Reclassed
F50B0401	522845	Program Manager Senior III	1.00	7/1/2025	Role Open for Recruitment
F50B0401	522847	DoIT Network Engineer Ld/Adv	1.00	7/1/2025	Position to Be Reclassed
F50B0401	522848	DoIT Network Engineer Ld/Adv	1.00	7/1/2025	Position to Be Reclassed
F50B0401	522849	DoIT Network Engineer Ld/Adv	1.00	7/1/2025	Position to Be Reclassed

Program	PIN Number	Job Title	Position	Date Authorized	Status
F50B0401	522850	DoIT Network Engineer Ld/Adv	1.00	7/1/2025	Position to Be Reclassed
F50B0402	456385	Administrator III	1.00	6/6/2023	Role to Be Recruited for, Waiting on the Hire of the Role to Whom This Position Reports
F50B0402	456387	Program Manager Senior II	1.00	6/6/2023	Position to Be Recruited
F50B0402	456398	Program Manager Senior IV	1.00	6/6/2023	Role to Be Recruited for, Waiting on the Hire of the Role to Whom This Position Reports
F50B0402	522789	DoIT Technology Platform Director II	1.00	7/1/2025	Hold
F50B0404	498423	DoIT Technology Platform Director III	1.00	7/1/2024	Position to Be Reclassed

DBM: Department of Budget and Management
DoIT: Department of Information Technology
Ld/Adv: Lead/Advanced
PIN: position identification number

Source: Department of Budget and Management; Department of Information Technology

- Funding for the new positions does not reflect the standard 25% turnover rate that is typically applied to account for time to hire new staff. **DLS recommends increasing turnover expectancy for the 11 new positions to 25%, which are supported with general funds.**

Issues

1. Cybersecurity

Chapter 242 expanded and enhanced the State's regulatory framework for State and local government cybersecurity. The Act excludes the Office of the Attorney General, the Comptroller, the State Treasurer, and the Legislative and Judicial branches of State government from DoIT oversight related to IT. OSM is required to report to the Governor and various committees of the General Assembly on its key accomplishments and activities for the year, the state of cyber preparedness, spending on cybersecurity, federal funding sources, and recommendations to improve State and local cyber preparedness on or before December 31 each year. However, as of February 21, 2026, this report has not been submitted.

Cybersecurity Funding in the State Budget

The Security program provides a preventive approach to protect the State's public and confidential information and avoid cybersecurity breaches. The fiscal 2027 allowance includes $55.9 million in general funds for the Security program, which is a decrease of $4.2 million, or 7.1%, as compared to the fiscal 2026 working appropriation. The $55.9 million will be used to provide cybersecurity services to the subscribers of DoIT's enterprise service support, including associated software and license renewals and maintenance. The Cybersecurity Services Team implements best practices for cyber incident response, cyber risk and strategic analysis, vulnerability detection and assessment, intelligence and investigation, digital forensics and forensics analysis, software assurance, and cybersecurity policies and programs.

Exhibit 12 shows the total cybersecurity funds by agency, which includes DoIT's funding for cybersecurity in each agency's budget and those who are not required to have DoIT's oversight for their cybersecurity activities. The fiscal 2027 allowance includes a total of $62.8 million for various cybersecurity efforts across State agencies, which is $10.7 million, or 14.6%, lower than fiscal 2026 and $14.3 million, or 29.6%, higher than fiscal 2025. To understand the different areas of spending related to cybersecurity activities in State agency budgets, DLS has categorized them into four main activity categories, which are (1) statewide cybersecurity assessments for DoIT agencies; (2) efforts to improve cybersecurity; (3) other cybersecurity assessments for non-DoIT agencies; and (4) cybersecurity assistance grants to non-State agencies. This excludes funds for cyber workforce activities in the Dedicated Purpose Account (DPA).

Exhibit 12
Cybersecurity Funds by Agency
Fiscal 2024-2027
($ in Thousands)

	2024	2025	2026	2027
Other Agencies – Efforts to Improve Cybersecurity	$48,230	$34,049	$52,317	$48,229
Other Agencies – Cybersecurity Assessments*	7,423	8,189	8,081	8,141
Statewide Cybersecurity Assessments*	0	3,132	8,053	4,438
Cybersecurity Insurance	2,651	0	0	0
Cybersecurity Assistance to Non-State Agencies	175	3,099	5,099	2,000
Total	**$58,479**	**$48,469**	**$73,550**	**$62,808**

* Includes the Department of Information Technology's funding for the Security program.

Source: Governor's Fiscal 2027 Budget Books; Department of Legislative Services

Statewide Cybersecurity Assessments

Chapter 242 requires DoIT to conduct external cybersecurity assessments of all Executive Branch agencies at least once every two years. The first statewide cybersecurity assessment was conducted during calendar 2022 and 2023. The next statewide cybersecurity assessments were required to be conducted during calendar 2024. However, challenges with contract structure and cost concerns resulted in multiple procurement delays for independent cybersecurity assessors, and the cybersecurity assessments have been further deferred to the fourth quarter of fiscal 2026. According to DoIT, proposals from contractors were received by January 15, 2026, and technical evaluation is currently in progress. The fiscal 2026 working appropriation includes $8.1 million in general funds for cybersecurity assessments, and the fiscal 2027 allowance includes $4.4 million in general funds for the same purpose. Additionally, the fiscal 2025 budget included $28 million in general funds for cybersecurity assessments. However, only $3.1 million of the total $28 million was expended in fiscal 2025 for cybersecurity assessments. At the fiscal 2025 closeout, $8 million in general funds was reverted due to several cyber procurements that were not completed during fiscal 2025. This still leaves a balance of $16.9 million in general funds that is not accounted for. It is possible that the balance of $16.9 million was utilized to support the remediation actions that were identified during the first statewide cybersecurity assessment, but it is not clear if that was the intended use. **DoIT should clarify the utilization of the $16.9 million remaining of the $28 million that was budgeted for cybersecurity assessments in the fiscal 2025 budget.**

Through the first statewide cybersecurity assessment in calendar 2022 and 2023, DoIT identified 10 high impact actions to remediate the cybersecurity vulnerabilities. These action items are categorized into three priority levels based on urgency and risk levels, with 1 being the highest

priority. **Exhibit 13** shows the status of the remediation activities that were identified during the first statewide cybersecurity assessments. To ensure that these vulnerabilities are continuously monitored and controlled, the remediation actions identified should always be deployed and operational. **DoIT should comment on the estimated funding requirement to ensure that these remediation actions are always deployed and operational.**

Exhibit 13
Action Items Determined to Remediate Cybersecurity Vulnerabilities
Calendar 2022-2023

Action Items	Priority	Detailed Themes	Estimated Costs for Staffing	Solutions to Be Used for Remediation	Estimated Costs for Solutions	Status
Comprehensive Cyber Incident Response Plan	1	Incident Response	$150,000	Everbridge	$550,000	Complete
Multi-factor Authentication	1	Identity, Access, and Authentication	20,000	CrowdStrike	7,000,000	In Progress
			20,000	1Password	500,000	In Progress
			20,000	Active Directory		In Progress
Centralized Identity and Access Management Solution	1	Identity, Access, and Authentication	40,000			In progress
Formal Data Classification Scheme	2	Data Protection	Supported by Existing Staffing	Splunk	5,500,000	Complete
				Crowdstrike	7,000,000	Complete
Protecting Sensitive Information	2	Data Protection	Supported by Existing Staffing			Complete
DoIT Platforms Will Encrypt Data at Rest	2	Data Protection	Supported by Existing Staffing			Complete
Formal Asset Management Program	2	Asset Management	Supported by Existing Staffing	Axonius	1,000,000	In progress

Action Items	Priority	Detailed Themes	Estimated Costs for Staffing	Solutions to Be Used for Remediation	Estimated Costs for Solutions	Status
Regular Security Awareness Training	2	Security Awareness	Supported by Existing Staffing	Proofpoint	100,000	Complete
Formal Business Continuity/ Disaster Recovery Plan	2	Business Continuity/ Disaster Recovery	187,500	N/A	N/A	In Progress
Formal Vendor Management Program	3	Vendor Management	Supported by Existing Staffing	TBD		In Progress
Total			**$437,500**		**$21,650,000**	

DoIT: Department of Information Technology

Note: Solutions have been procured by DoIT to support statewide cybersecurity and information technology processes and may be utilized for implementing remediation actions.

Source: Department of Information Technology

2. Artificial Intelligence

Chapter 496 of 2024 addresses government use of AI and (1) expanded the responsibilities of the Secretary of Information Technology and DoIT as it relates to the procurement and use of AI by State agencies, including the establishment of AI policies and procedures; (2) requires public senior higher education institutions, Baltimore City Community College, and the State's constitutional officers to establish policies and procedures related to the development, procurement, and use of AI; (3) requires units of State government to conduct data inventories, inventories of systems that use AI, and impact assessments of systems that use AI; (4) authorizes and establishes a process for "proof-of-concept" procurements; (5) codifies the AI Subcabinet of the Governor's Executive Council; and (6) requires the subcabinet to develop an AI roadmap and complete a specified report.

In accordance with Chapter 496, DoIT published an interim guideline on the responsible use of commercial generative AI (GenAI) tools. Additionally, DoIT published the State's AI enablement strategy and AI study roadmap outlining the State's AI efforts to improve outcomes through the use of AI and machine language technologies and DoIT's plans for studying opportunities, risks, and next steps related with the use of AI in State services in January 2025.

DoIT's calendar 2025 strategy for AI, among others, included establishing programs and launching the Maryland Data Academy (MDA) to create opportunities for State employees to better understand how data influences and drives AI solutions. According to DoIT, as of February 2026, MDA includes participation from eight agencies and 40 representatives actively participating in the available training coursework. The program is scheduled to be fully launched in spring 2026.

The AI study roadmap listed various study topics to understand the evolving needs of the industry, explore the uses of GenAI related to the State's workforce, and prioritize State actions, policies, and practices. According to DoIT, the agencies responsible for each of the study groups are in the process of submitting their findings to DoIT and the Governor's Office. The Governor's Office will determine the next steps to leverage them as internal strategy. The fiscal 2027 allowance includes $2.1 million in general funds for AI innovation. **DLS recommends adopting committee narrative for a report on the State's AI efforts and the progress the State has made toward its implementation in accordance with the State's AI enablement strategy. The report should also highlight the estimated costs for implementing the efforts identified, the estimated timeline for their implementation, and how successful implementation of AI can be measured or tracked.**

3. Transfer of Maryland Benefits to DoIT

The Maryland Benefits program, previously known as MD THINK, was transferred to DoIT from DHS and MDH beginning in fiscal 2026. Maryland Benefits is a cloud-based platform that provides infrastructure, data, and application services to multiple State agencies including DHS, MDH, DPSCS, DJS, MHBE and MD Labor.

The platform supports several applications, including the Child, Juvenile, and Adult Management System (CJAMS), the Child Support Management System (CSMS), and E&E. CJAMS is the State's system for child welfare and adult services, supporting the monitoring and coordination of child welfare, juvenile justice, and adult protective services. CSMS is the State's system for the child support program and supports various statewide child support functions, including collecting child support payments as well as establishing, tracking, and enforcing court orders for child support. E&E is the State's system for eligibility and enrollment for multiple benefit programs, including Temporary Cash Assistance and the Supplemental Nutrition Assistance Program. Together, these applications serve as tools for delivering public benefits and services across multiple agencies.

Users of these applications across the State have been growing over time with no clear definition of the platform's modernization. The prior MD THINK platform also encountered significant investment and implementation challenges. To support continued integration across multiple agencies and identify efficiencies for the platform, BPW approved a reimbursable fund amendment to support the transfer of Maryland Benefits to DoIT on June 11, 2025, which became effective July 1, 2025. This transfer was unanimously recommended by the Maryland Benefits subcabinet chairs, which include the Secretary of Information Technology, the Secretary of the Human Services, and the Secretary of Health, as well as the Governor's Office. Through this

transfer, DoIT is now the operator of Maryland Benefits and is responsible for day-to-day operations, the shared platform, and the E&E application. The shared platform includes shared technical services like security and data management using cloud-based technologies to ensure unified shared data platform for data consistency, accessibility, and continuous monitoring with agency needs. Applications that are solely used by DHS, CJAMS and CSMS, are to remain with DHS. However, DHS reported that operational duties for CJAMS and CSMS are still integrated with the Maryland Benefits shared platform and are currently with DoIT. Both DoIT and DHS estimate separating the applications by the end of fiscal 2026. **DoIT should brief the committees on the reason for the continued integration of operational duties for CJAMS and CSMS with Maryland Benefits, the impact of the continued integration on the platform development and maintenance, and its contingency plans to ensure that the applications are accessible to the users if the estimated separation of the applications extends beyond fiscal 2026.**

A total of $124.8 million in personnel and operating costs associated with Maryland Benefits was transferred to DoIT through the reimbursable fund amendment, which includes $124.3 million from DHS and $484,624 from MDH. A total of 20 regular positions were transferred, which includes 18 positions from DHS and 2 positions from MDH, and 23 contractual FTEs from DHS. The fiscal 2027 allowance includes $124.6 million for Maryland Benefits, which includes 20 regular positions and 39 new contractual FTEs. **Given that this platform encountered significant investment and implementation challenges prior to being transferred to DoIT, DLS recommends adopting committee narrative requesting a report on the progress of the shared platform, including the costs, implementation progress, additional efficiencies identified, and the estimated savings. The report should also highlight how procurements for the different components of the platform are being carried out and if savings can be identified either through consolidation of multiple contracts or separating a single contract into multiple contracts.**

4. Termination of the Project Management Information System Contract

The Enterprise Solutions Planning Initiative MITDP provides integrated planning support to IT projects received to combine planning activities that have traditionally occurred in silos. This includes (1) centralized planning; (2) ensuring that solutions are scaled at an appropriate level and applying the enterprise model to reduce duplicative systems; (3) supporting the Agile approach to system development; (4) influencing common modeling, designing, and coding practices for systems architecture; and (5) ensuring that priority needs/solutions are addressed timely and funded appropriately.

In the fiscal 2026 mid-year report on MITDPs, DoIT notes that the contract for the project management information system (PMIS) with SHI, Inc., which was up for renewal, was terminated in fiscal 2025 due to a significant increase in user license costs. PMIS tracked an IT project's progress through a centralized platform and managed annual funding requests for MITDPs through ITPRs. Due to cancellation of the contract, DoIT used the Google platform and tools to create new MITDP project request forms that were used for the fiscal 2027 funding request cycle and the budget recommendation process by the MITDP Oversight Division. Although DoIT has set up an

interim measure to overcome the lack of a central system for collecting and storing MITDP data, the Google platform cannot sustain the State's requirement and thus, a replacement system is required. **DoIT should brief the committees on when the contract with SHI, Inc. is scheduled to end along with the timeline to issue a request for proposals for a new vendor for an enterprise PMIS that meets all the regulatory requirements. DoIT should also brief the committees on its contingency plan if a new contract is not awarded before the fiscal 2028 MITDP funding request cycle.**

Operating Budget Recommended Actions

		Amount Change		Position Change
1.	Delete general funds for expedited projects in the Information Technology Investment Fund. This action will delete general funds set aside in fiscal 2027 for expedited funds considering the delay in finalizing criteria to define which Modernization Major Information Technology Development Projects are eligible to be determined as expedited projects, including a list of proposed eligible projects as an expedited project.	-$3,000,000	GF	
2.	Delete general funds for the Maryland Department of Health Medicaid Pharmacy Benefits Electronic Claims System Major Information Technology Development Project. This action will delete general funds in the Information Technology Investment Fund for this project. A separate recommendation authorizing a budget amendment to replace the deleted general funds with federal funds to account for expected federal fund participation of 90% of this project appears in M00Q01 – MDH – Medical Care Programs Administration.	-$1,500,000	GF	
3.	Delete general funds for the Department of Information Technology Statewide Permitting Platform Major Information Technology Development Project (MITDP) because the information technology project request for this MITDP was not submitted as required by § 3.5-308 of the State Finance and Procurement Article.	-$500,000	GF	
4.	Increase turnover expectancy for 9 new positions in Program F50B04.01 to 25% to be consistent with budgeted turnover for new positions.	-$440,151	GF	
5.	Increase turnover expectancy for 2 new positions in Program F50B04.05 to 25% to be consistent with budgeted turnover for new positions.	-$91,299	GF	

6. Adopt the following narrative:

Report on Artificial Intelligence (AI) Implementation: In accordance with Chapter 496 of 2024, the Department of Information Technology (DoIT) published the State's AI enablement strategy and AI study roadmap. The committees are interested in what efforts the State has taken to implement AI statewide. The committees request DoIT to submit a report on its efforts to implement AI statewide in accordance with the State's AI enablement strategy, including how DoIT prioritizes and focuses on the effective use of AI. The report should also include details on the findings of the AI study roadmap and plans to implement the findings of the various study topics.

Information Request	Author	Due Date
Report on AI implementation	DoIT	November 1, 2026

7. Adopt the following narrative:

Report on Maryland Benefits: The Maryland Benefits, previously known as MD THINK, is a cloud-based platform that provides infrastructure, data, and application services to multiple State agencies. Maryland Benefits was transferred to the Department of Information Technology (DoIT) from the Department of Human Services (DHS) beginning in fiscal 2026 to support continued integration of multiple agencies and identify efficiencies for the platform. The shared platform and Eligibility and Enrollment (E&E) application were transferred to DoIT. Applications that are solely used by DHS, Child, Juvenile, and Adult Management System (CJAMS) and Child Support Management System (CSMS) are to remain with DHS. However, DHS reported that operational duties for CJAMS and CSMS are still integrated with the Maryland Benefits shared platform and are currently with DoIT. Both DoIT and DHS estimate separating the applications by the end of fiscal 2026. Additionally, Maryland Benefits encountered significant investment and implementation challenges before it was transferred to DoIT. The committees request DoIT to submit a report on the progress of the shared platform and E&E implementation by DoIT, the separation of CJAMS and CSMS applications from Maryland Benefits' shared platform, costs, additional efficiencies identified, and estimated savings. The report should also include how procurements for different components of the platform are carried out and the possibility of identifying savings either through consolidation of multiple contracts or separating a single contract into multiple contracts.

Information Request	Author	Due Date
Report on Maryland Benefits	DoIT	December 1, 2026

8. Adopt the following narrative:

Information on Out-year Funding and Cost Estimates for Major Information Technology Development Projects (MITDP): Historically, the Department of Information Technology (DoIT) and the Department of Budget and Management (DBM) have submitted out-year funding and cost estimates for each MITDP split by fiscal years and fund sources in a separate MITDP appendix with the budget books. Although the Governor's Fiscal 2027 Budget Books include a separate MITDP appendix, the appendix does not include information on the out-year funding and cost estimates split by fiscal years and fund sources. Additionally, MITDPs are primarily funded by general funds through the Information Technology Investment Fund, and the out-year funding information is required for the State's general fund projections. The committees request that DoIT, in collaboration with DBM, include the out-year funding requirement and estimated cost for each MITDP split by fiscal years and fund sources in the MITDP appendix with the Governor's Fiscal 2028 Budget Books.

Information Request	**Author**	**Due Date**
Information on out-year funding and cost estimates for MITDPs	DoIT DBM	With submission of the Governor's Fiscal 2028 Budget Books

Total Net Change to Fiscal 2027 Allowance	**-$5,531,450**	**0.0**

Appendix 1
2025 *Joint Chairmen's Report* Responses from Agency

The 2025 *Joint Chairmen's Report* (JCR) requested that DoIT prepare nine reports. Electronic copies of the full JCR responses can be found on the DLS Library website.

- ***ITIF Balance, Oversight, and Criteria for Expedited Projects:*** The committees requested a report on a detailed accounting of the ITIF balance; DoIT's process for vetting, approving, and disbursing the ITIF funds; how DoIT oversees IT projects; and criteria for expedited projects. Further discussion can be found in the Proposed Budget Change section of the analysis.

- ***Quarterly Reports on IT Spending:*** The committees requested DoIT, in consultation with DGS, to submit quarterly reports on the overall State IT spending. At DoIT's request, the scope of the report was revised in October 2025 to include details on spending for IT projects that DoIT oversees and was requested to submit two reports in January 2026 and April 2026 with the revised scope. As of February 2026, DoIT has not submitted the report. **DoIT should be prepared to brief the committees on when they expect to submit the report to the committees.**

- ***Report on Statewide IT Productivity Suite:*** The committees requested a report on DoIT's efforts to identify economies of scale through the use of a statewide productivity suite through a competitive and fiscally responsible process. The report is due 30 days before implementation of the statewide productivity suite. As of February 2026, DoIT has not submitted this report. **DoIT should be prepared to brief the committees on when they expect to submit the report to the committees.**

- ***Potential Use of Blockchain Technology:*** The committees requested a report on the potential use of blockchain technology for securely storing data and records. DoIT submitted the report on December 19, 2025. DoIT highlighted concerns with technical immaturity, cost volatility, and legal and staffing challenges and does not recommend the implementation of blockchain technology for high-volume records storage. As an alternative, DoIT proposed focusing on enhanced digital integrity and auditing framework, which includes generating unique digital fingerprint for the file when it is created and logging it into a highly protected database.

- ***Report on Projects under the Statewide Agile Teams Master Contract:*** The committees restricted general funds pending submission of two reports on any projects undertaken by a unit of State government under a master contract for Statewide Agile Teams approved by BPW in fiscal 2025. One report was due July 1, 2025, and the other report was due December 1, 2025. DoIT submitted the first report on July 1, 2025, and reported that no projects were awarded under the master contract. DoIT also requested reassigning the reporting requirement to OSP within DGS. The budget committees required DoIT, in collaboration with OSP, to submit the second report, rather than solely by DGS as requested

by DoIT because funds were restricted within DoIT's budget and the purpose of the contract is to support IT. As of February 2026, DoIT, in collaboration with OSP, has not submitted the second report which was due December 1, 2025. **DoIT should be prepared to brief the committees on when they expect to submit the second report to the committees.**

Appendix 2
Information Technology Investment Fund
Projects Receiving General Funds in Fiscal 2027
($ in Thousands)

Project Title	Agency	ITIF Fiscal 2027 GF Only	Total Funding To Date - All Funds	Estimated Total Cost at Project Completion - All Funds	First Year of Funding	Estimated Completion Fiscal Year	High-risk Categories	Recommendations
Integrated Tax System (ITS)	Comptroller of Maryland	$8,955	$210,932	$200,000-$225,000	2015	2030	Legislative scope expansion; agency staffing constraints; consolidated deployment and quality assurance complexity	
Central Payroll Bureau System Replacement	Comptroller of Maryland	5,746	45,186	40,000-50,000	2021	2028	Data exchange and file transfers; legacy module replacement; system integrations and legacy dependencies	
Financial Management Information System Replacement	Comptroller of Maryland	15,678	65,928	325,000-350,000	2021	2032	Multiple agency governance, resource availability, technical, interdependencies; implementation, and organizational culture	
MDA Digitization and Modernization Project	MDA	4,500	6,683	60,000-70,000	2024	2031	Lack of internal staff; ongoing support	

Project Title	Agency	ITIF Fiscal 2027 GF Only	Total Funding To Date - All Funds	Estimated Total Cost at Project Completion - All Funds	First Year of Funding	Estimated Completion Fiscal Year	High-risk Categories	Recommendations
Fleet Management System Replacement	Department of Budget and Management	900	2,350	0-10,000	2021	2029	Procurement delays; uncertain cost estimates; telematics connectivity costs	
MDE Wells and Septic Portal Project	MDE	254	2,163	0-10,000	2024	2029	Potential loss of contract resources; lack of standardized septic systems and adoption issues	
eMaryland Marketplace eProcurement Solution	Department of General Services (DGS)	5,200	53,831	70,000-80,000	2017	2029	Lack of realistic schedule; cost estimates; adoption of standardized procurement practices	
AS400 Replacement	DGS	500	2,024	0-10,000	2023	2031	Interagency interdependencies, funding, resource availability, technical, user interface, implementation	

Project Title	Agency	ITIF FY27 GF only	Total Funding To Date - All Funds	Estimated Total Cost at Project Completion - All Funds	First Year of Funding	Estimated Completion Fiscal Year	High-risk Categories	Recommendations
Statewide Electronic Health Records (EHR) formerly Computerized Hospital Record & Information System (CHRIS)	MDH	6,867	32,047	30,000-40,000	2021	2029	Prolonged procurement delays, resource availability	
MDH Licensing and Regulatory Management System Project (LRMS)	MDH	763	8,369	10,000-20,000	2023	2029	Resource availability, expanded scope to provide	
Bed Registry and Referral System	MDH	1,885	7,742	10,000-20,000	2021	2029	Resource availability, implementation	
MMT - Business Process Reengineering & Consolidated CRM	MDH	1,557	29,446	40,000-50,000	2018	2030	No formal back up process; organizational culture and change management	
MMT – CMS Interoperability Rule	MDH	1,182	23,171	20,000-30,000	2024	2031	Data integrity risk; onboarding delays	

Project Title	Agency	ITIF FY27 GF only	Total Funding To Date - All Funds	Estimated Total Cost at Project Completion - All Funds	First Year of Funding	Estimated Completion Fiscal Year	High-risk Categories	Recommendations
MMT – Decision Support and Enterprise Data Warehouse	MDH	995	35,279	50,000-60,000	2024	2033	Technical staff shortage	
MMT – EDI Gateway	MDH	256	11,116	10,000-20,000	2024	2030	Funding shortfall	
MMT – Hospices and MD Daycare Enrollment	MDH	572	11,592	10,000-20,000	2023	2026	System interdependencies; enhancement	
MMT - Non emergency Medical Transportation (NEMT)	MDH	518	12,649	20,000-30,000	2018	2030		
MMT – Provider Management Module	MDH	3,889	109,561	150,000-175,000	2018	2031	Delayed code; lack of data governance	
MMT – Surveillance Utilization Review Subsystem	MDH	693	13,359	10,000-20,000	2018	2029	Procurement delays	

Project Title	Agency	ITIF FY27 GF only	Total Funding To Date - All Funds	Estimated Total Cost at Project Completion - All Funds	First Year of Funding	Estimated Completion Fiscal Year	High-risk Categories	Recommendations
Medicaid Pharmacy Benefits Electronic Claims System	MDH	1,500		0-10,000			New Project	Delete fiscal 2027 general funds in ITIF in DoIT's budget and replace with federal funds in the agency's budget
MD Enterprise Web Strategy (MEWS)	DoIT	9,000	10,450	20,000-30,000	2024	2031	Scope refinement; funding availability; resource alignment readiness	
Statewide Permitting Platform	DoIT	500	500	TBD	2026		New Project	Delete fiscal 2027 general funds in ITIF
DoIT – Discovery	DoIT	3,500					n/a	
DoIT – Oversight Operations	DoIT	250					n/a	
DoIT – Oversight Staffing	DoIT	4,000					n/a	
DoIT – Intervention	DoIT	5,000					n/a	
DoIT – Expedited Projects	DoIT	3,000					n/a	Delete fiscal 2027 general funds for expedited projects in ITIF

Project Title	Agency	ITIF FY27 GF only	Total Funding To Date - All Funds	Estimated Total Cost at Project Completion - All Funds	First Year of Funding	Estimated Completion Fiscal Year	High-risk Categories	Recommendations
Juvenile Case Management Modernization	Department of Juvenile Services	1,000	1,000	10,000-20,000	2025	2032	New Project	
Electronic Licensing Modernization (ELMo)	Maryland Department of Labor	6,475	13,425	10,000-20,000	2025	2030	Lack of a defined implementation strategy; staffing gaps and leadership vacancies; unresolved risks from prior reporting periods	
Computerized Criminal History Replacement (Phase II)	Department of Public Safety and Correctional Services	910	14,238	20,000-30,000	2016	2033	Funding, resource availability, interdependencies	
New Unified Financial Aid System for Higher Education	Maryland Higher Education Commission	5,546	19,796	10,000-20,000	2022	2028	Request for proposal completeness and timing; vendor capability; funding	
Statewide Pollbook Modernization	State Board of Elections (SBE)	5,315	14,826	30,000-40,000	2024	2031	Resource availability, technology, interdependence, user interface, implementation	Quarterly reporting language recommended

Project Title	Agency	ITIF FY27 GF only	Total Funding To Date - All Funds	Estimated Total Cost at Project Completion - All Funds	First Year of Funding	Estimated Completion Fiscal Year	High-risk Categories	Recommendations
2026 New Voting System	SBE	13,938	48,675	100,000-125,000	2022	2031	Resource availability, technology, interdependencies, user interface, implementation	Quarterly reporting language recommended
2026 New Campaign Reporting Information System	SBE	1,210	2,331	0-10,000	2023	2028	Resource availability, technology, interdependencies, user interface, implementation	Quarterly reporting language recommended
Voter Registration & Election Administration Modernization	SBE	500	926	30,000-40,000	2025	2032	New Project	
Financial Systems Modernization	State Treasurer	2,113	37,022	30,000-40,000	2017	2028	Interdependencies; legacy-to-cloud migration; limited internal staff capacity	

CMS: Center for Medicare and Medicaid Services
CRM: Customer Relationship Management
DoIT: Department of Information Technology
EID: Electronic Data Interchange
MDA: Maryland Department of Agriculture
MDE: Maryland Department of the Environment
MDH: Maryland Department of Health
MMT: Medicaid Modular Transformation

Appendix 3
Enterprise Solutions Planning Initiative
Major Information Technology Development Project
Department of Information Technology

This is discussed in Issue 4.

New/Ongoing: Ongoing					
Start Date: July 2017				**Est. Completion Date:** 2031	
Implementation Strategy: Agile					
($ in Millions)	**Prior Year**	**2026**	**2027**	**Remainder**	**Total**
GF	$5.685	$0.000	$0.000	$0.000	$0.000
SF[1]	5.635	1.651	0.000	-2.971-7.029	-2.971-7.029
Total	**$11.320**	**$1.651**	**$0.000**	**-$2.971-$7.029**	**$10.000-$20.000**

- ***Project Summary:*** Provide integrated planning support to IT projects received to combine planning activities that have traditionally occurred in silos. This includes (1) centralized planning; (2) ensuring that solutions are scaled at an appropriate level and apply enterprise model to reduce duplicative systems; (3) supporting the Agile approach to system development; (4) influencing common modeling, designing, and coding practices for systems architecture; and (5) ensuring that priority needs/solutions are addressed timely and funded appropriately.

- ***Changes:*** The implementation of PMIS was terminated in fiscal 2025 due to increased user license costs by the vendor. The fiscal 2027 funding requests for MITDPs were collected using Google tools due to unavailability of a reliable PMIS.

- ***Concerns:*** According to DoIT, a replacement system is required as the current Google platform is not sufficient to meet the agencies' needs. Additionally, timely procurement of a reliable PMIS remains a concern.

[1]Special funds are general funds appropriated for projects that have been completed. Unused general funds from completed projects are appropriated as special funds for another project.

Appendix 4
Maryland OneStop Portal
Major Information Technology Development Project
Department of Information Technology

New/Ongoing: Ongoing					
Start Date: July 2017				**Est. Completion Date:** June 2026	
Implementation Strategy: Agile					
($ in Millions)	**Prior Year**	**2026**	**2027**	**Remainder**	**Total**
GF	$22.739	$0.000	$0.000	$0.000	$22.739
SF[1]	5.154	3.054	0.000	-0.947-9.053	7.261-17.261
Total	**$27.893**	**$3.054**	**$0.000**	**-$0.947-$9.053**	**$30.000-$40.000**

- ***Project Summary:*** This project provides a consolidated, easy-to-find portal for State-issued licenses, permits, and forms. DoIT works with agencies to bring their processes online.

- ***Need:*** Before this project was implemented, DoIT estimated that Maryland had over 1,000 forms online spread across State agency websites. Many of these forms are only available to download, complete manually on paper, and return via U.S. mail. There was no interagency coordination for such a common process as license processing, so license processing tasks are duplicated many times throughout the State government apparatus.

- ***Other Comments:*** This project is in its operation and maintenance phase and is expected to no longer be considered a MITDP beginning in fiscal 2027.

[1]Special funds are general funds appropriated for projects that have been completed. Unused general funds from completed projects are appropriated as special funds for another project.

Appendix 5
networkMaryland Modernization
Major Information Technology Development Project
Department of Information Technology

New/Ongoing: Ongoing					
Start Date: July 2023				**Est. Completion Date:** 2030	
Implementation Strategy: Agile					
($ in Millions)	**Prior Year**	**2026**	**2027**	**Remainder**	**Total**
GF	$5.132	$0.000	$0.000	$0.316-$5.766	$5.448-$10.898
SF[1]	4.289	0.000	0.000	0.263-4.813	4.552-9.102
Total	**$9.421**	**$0.000**	**$0.000**	**$0.579-$10.579**	**$10.000-$20.000**

- ***Project Summary:*** The project increases the bandwidth of the most heavily utilized core sites that are interconnected by networkMaryland fiber from 10 gigabytes (GB) to 100 GB to support the exponential growth in bandwidth required by current subscribers.

- ***Need:*** The current Maryland network infrastructure was designed and implemented over 15 years ago and is no longer meeting the current and growing needs of agencies. There is a surge in subscriber demand, and DoIT has to extend delivery of 100 GB capacity distribution to each point of presence edge. This project expands 100 GB of capacity beyond the backbone and to the nodes connecting to networkMaryland.

- ***Observations and Milestones:*** The core infrastructure and full deployment of the fiber optic network to support the entire system was completed by December 2025. This will support all future deployment activities.

- ***Concerns:*** According to DoIT, procurement remains a challenge for this project, including a delay in the procurement schedule due to federal tariff changes.

[1]Special funds are general funds appropriated for projects that have been completed. Unused general funds from completed projects are appropriated as special funds for another project.

Appendix 6

Maryland Enterprise Web Strategy

Major Information Technology Development Project
Department of Information Technology

New/Ongoing: Ongoing					
Start Date: July 2024				**Est. Completion Date:** 2031	
Implementation Strategy: Agile					
($ in Millions)	**Prior Year**	**2026**	**2027**	**Remainder**	**Total**
GF	$1.450	$0.000	$9.000	$9.550-$19.550	$20.000-$30.000
Total	**$1.450**	**$0.000**	**$9.000**	**$9.550-$19.550**	**$20.000-$30.000**

- ***Project Summary:*** This project will focus on ensuring agency websites, web applications, digital services, and mobile applications meet these principles: (1) accessible to all Marylanders; (2) consistent visual design and agency brand identity; (3) content that is authoritative and easy to understand; (4) user-centered and data-driven design; (5) mobile-first design that scales across varying device sizes; and (6) secure web presence.

- ***Need:*** The lack of centralized, user-focused content limits the adoption of web services by Maryland residents, including the State's ability to leverage AI to better support user needs.

- ***Observations and Milestones:*** The public launch of the new Maryland.gov website, including multiple agency websites, is scheduled in the third quarter of fiscal 2026.

Appendix 7
Statewide Permitting Platform
Major Information Technology Development Project
Department of Information Technology

New/Ongoing: New					
Start Date: Fiscal 2027				**Est. Completion Date:** Not Provided	
Implementation Strategy: Agile					
($ in Millions)	**Prior Year**	**2026**	**2027**	**Remainder**	**Total**
GF	$0.000	$0.000	$0.500	Not Available	Not Available
Total	**$0.000**	**$0.000**	**$0.500**	**Not Available**	**Not Available**

- ***Project Summary:*** Creates a new permitting platform for the State to access information and applications for all permits in a single platform. The existing permitting and licensing functions are distributed across multiple aging systems. This platform is required to improve interoperability, security, reporting, and process automation.

- ***Concerns:*** Section 3.5-308 of the State Finance and Procurement Article requires that all MITDPs for Executive Branch agencies, except higher education institutions, have an ITPR, which is a comprehensive document about the project. An ITPR for this new MITDP was not submitted with the fiscal 2027 budget. Therefore, the need, risks, scope and complexity, and development and support costs are unknown.

- ***Other Comments:*** This project received $1.2 million from the DPA in fiscal 2026.

Appendix 8
Object/Fund Difference Report
Department of Information Technology

Object/Fund	FY 25 Actual	FY 26 Wrk Approp	FY 27 Allowance	FY 26 - 27 $ Change	FY 26 - 27 % Change
Positions					
01 Regular	225.00	262.00	273.00	11.00	4.2%
02 Contractual	12.00	7.00	98.00	91.00	1,300.0%
Total Positions	**237.00**	**269.00**	**371.00**	**102.00**	**37.9%**
Objects					
01 Salaries, Wages, and Fringe Benefits	$36,052,429	$46,337,436	$49,499,305	$3,161,869	6.8%
02 Technical and Special Fees	1,177,324	1,176,161	12,272,294	11,096,133	943.4%
03 Communications	8,899,593	7,336,339	6,573,477	-762,862	-10.4%
04 Travel	93,465	193,306	155,155	-38,151	-19.7%
06 Fuel and Utilities	67,682	66,700	74,200	7,500	11.2%
07 Motor Vehicle Operation and Maintenance	29,649	9,020	10,190	1,170	13.0%
08 Contractual Services	241,871,249	434,810,141	425,095,094	-9,715,047	-2.2%
09 Supplies and Materials	290,019	389,122	401,122	12,000	3.1%
10 Equipment – Replacement	15,740,032	9,546,109	8,869,565	-676,544	-7.1%
11 Equipment – Additional	19,100	1,110,000	1,116,000	6,000	0.5%
13 Fixed Charges	679,877	397,750	548,802	151,052	38.0%
Total Objects	**$304,920,419**	**$501,372,084**	**$504,615,204**	**$3,243,120**	**0.6%**
Funds					
01 General Funds	$149,743,665	$206,738,295	$230,199,015	$23,460,720	11.3%
03 Special Funds	2,944,243	15,985,268	30,119,578	14,134,310	88.4%
05 Federal Funds	0	0	58,040,280	58,040,280	N/A
09 Reimbursable Funds	152,232,511	278,648,521	186,256,331	-92,392,190	-33.2%
Total Funds	**$304,920,419**	**$501,372,084**	**$504,615,204**	**$3,243,120**	**0.6%**

Note: The fiscal 2026 working appropriation accounts for planned reversion. The fiscal 2027 allowance does not include statewide salary adjustments budgeted within the Department of Budget and Management.

Appendix 9
Fiscal Summary
Department of Information Technology

Program/Unit	FY 25 Actual	FY 26 Working Appropriation	FY 27 Allowance	FY 26 - 27 $ Change	FY 26 - 27 % Change
01 Information Technology Investment Fund	$64,345,433	$126,892,164	$124,667,765	-$2,224,399	-1.8%
01 State Chief of Information Technology	35,070,832	33,613,161	48,084,097	14,470,936	43.1%
02 Security	60,290,330	60,104,400	55,865,467	-4,238,933	-7.1%
03 Application Systems Management	40,761,570	55,515,087	59,662,157	4,147,070	7.5%
04 Infrastructure	73,143,194	71,951,500	64,172,969	-7,778,531	-10.8%
05 Chief of Staff	3,550,692	4,416,462	7,657,928	3,241,466	73.4%
06 Major Information Technology Development Projects	11,111,873	4,202,989	0	-4,202,989	-100.0%
07 Radio	16,646,495	19,884,364	19,884,363	-1	0.0%
08 Maryland (MD) Benefits	0	124,791,957	124,620,458	-171,499	-0.1%
Total Expenditures	**$304,920,419**	**$501,372,084**	**$504,615,204**	**$3,243,120**	**0.6%**
General Funds	$149,743,665	$206,738,295	$230,199,015	$23,460,720	11.3%
Special Funds	2,944,243	15,985,268	30,119,578	14,134,310	88.4%
Federal Funds	0	0	58,040,280	58,040,280	N/A
Total Appropriations	**$152,687,908**	**$222,723,563**	**$318,358,873**	**$95,635,310**	**42.9%**
Reimbursable Funds	$152,232,511	$278,648,521	$186,256,331	-$92,392,190	-33.2%
Total Funds	**$304,920,419**	**$501,372,084**	**$504,615,204**	**$3,243,120**	**0.6%**

Note: The fiscal 2026 working appropriation accounts for planned reversion. The fiscal 2027 allowance does not include statewide salary adjustments budgeted within the Department of Budget and Management.